



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 31, 2025

Connie Clauson
Hume Home of Muskegon
1244 W Southern Avenue
Muskegon, MI 49441-2271

RE: License #: AH610236822
Hume Home of Muskegon
1244 W Southern Avenue
Muskegon, MI 49441-2271

Dear Licensee:

Attached is the Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the home for the aged authorized representative and a date.

If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (877) 458-2757.

Sincerely,

A handwritten signature in blue ink that reads "Lauren Wohlfert".

Lauren Wohlfert, Licensing Staff
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 260-7781
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH610236822
Licensee Name:	The Hume Home of Muskegon
Licensee Address:	1244 W Southern Ave. Muskegon, MI 49441
Licensee Telephone #:	(616) 285-0573
Authorized Representative:	Connie Clauson
Administrator:	Derrick Oakes
Name of Facility:	Hume Home of Muskegon
Facility Address:	1244 W Southern Avenue Muskegon, MI 49441-2271
Facility Telephone #:	(231) 755-1715
Original Issuance Date:	01/01/2000
Capacity:	34
Program Type:	AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 10/30/2025

Date of Bureau of Fire Services Inspection if applicable: 04/05/2024

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 10/30/2025

No. of staff interviewed and/or observed 8
No. of residents interviewed and/or observed 11
No. of others interviewed 1 Role Resident daughter

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. No resident funds held in trust
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Bureau of Fire Services (BFS) reviews fire drills, disaster plans were reviewed with staff
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s:
Special Investigation Report (SIR) 2022A1021002 1917(1) and 1931(5) CAP dated 11/09/2021 and SIR 2025A1028068 1932(3) CAP dated 10/22/2025
- Number of excluded employees followed up? 1 N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 325.1921	Governing bodies, administrators, and supervisors.
	<p>(1) The owner, operator, and governing body of a home shall do all of the following:</p> <p>(b) Assure that the home maintains an organized program to provide room and board, protection, supervision, assistance, and supervised personal care for its residents.</p>
ANALYSIS:	Inspection of the second floor of the facility revealed the medication cart in the hallway that held the medications for the residents on the floor was unlocked and unattended. As a result, residents and/or visitors had access to all the medications within the cart. An unsecured and unattended medication cart is not consistent with this rule.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1942	Resident records.
	(2) A home shall assure that a current resident record is maintained and that all entries are dated and signed.
ANALYSIS:	Review of resident records revealed the resident service plans were not signed by the resident or their designated responsible person. As a result, it is unknown whether the resident or their designated responsible person participated in the plan's development and agreed with the plan of care. The facility was not in compliance with this rule.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of the license remain unchanged.

Lauren Wohlfert

10/31/2025

Licensing Consultant

Date