



MAINE DEPARTMENT OF HEALTH AND HUMAN SERVICES LICENSING AND CERTIFICATION ASSISTED HOUSING

STATEMENT OF DEFICIENCIES & PLAN OF CORRECTION End of Provisional Survey		Date Completed: 12/18/24
Name of Facility: Comfort Care Administrator: Sheri Murphy Level III – Residential Care Facility. Census: 3 Total Capacity: 3 License Number: RCC39753	Address: 880 Main St. Lincoln, ME 04457	
Summary Statement of Deficiencies	Plan of Correction	Completion Date

<p>Comfort Care, a Level III Residential Care Facility, is not in compliance with the Regulations Governing the Licensing and Functioning of Assisted Housing Programs: Level III Residential Care Facilities, Infection Prevention and Control, Part of 10-144, Chapter 113.</p> <p>The following was not met:</p> <p>3 Licensing</p> <p>3.4.3 Additional licensing requirements. Prior to the issuance of a license and prior to re-licensure, the facility shall:</p> <p>3.4.3.2 Comply with all applicable laws and regulations promulgated thereunder, relating to fire safety, plumbing, water supply, sewage disposal and maintenance of sanitary conditions. (Class II)</p> <p>This has not been met as evidenced by:</p> <p>Based on record review and interview, the facility did not utilize the Maine Background Check Center (MBCC) to obtain a comprehensive background check reports as required by 10-144 C.M.R., Ch.60, Maine Background Check Center Rule established under 22 M.R.S. Ch. 1691, Maine Background Check Center (MBCC) Act for 2 of 2 staff working with direct access to residents providing care.</p> <p>Findings:</p>	<p>Click or tap here to enter text.</p>	<p>Click or tap here to enter text.</p>
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<p>On 12/17/24 a request for completed checks utilizing the Maine Background Check Center (MBCC) for facility staff was requested for review. The record for Staff #1 indicated the background check was not consistent with their employment status, which changed in 2023, and there was no record of a MBCC completed for Staff #2. Staff #2 was hired and worked direct access with residents since April 2024.</p> <p>Staff hire dates and Staff #1 MBCC results were reviewed with the House Manager at the exit interview on 12/17/24.</p> <p>On 12/18/24, MBCC staff confirmed the facility/provider was not a registered user with the MBCC, Staff #1 was listed under a former and currently closed facility, not their current employer and Staff #2 was not listed in the MBCC under their current employer.</p> <p>10 Provider and Staff Qualifications and Responsibilities</p> <p>10.3 Qualifications of the provider. The provider must demonstrate to the Department's satisfaction the capacity to operate and manage the facility with regard for the best interests of residents and consistent compliance with these regulations and all relevant laws. In making this determination, the Department may consider:</p> <p style="padding-left: 40px;">10.3.1 Records of professional licensing boards or registers, any criminal record, child protective record or adult protective record relating to the provider.</p> <p>This has not been met as evidenced by:</p> <p>Based on record review and interview, the provider failed to operate consistent with these regulations and relevant law.</p> <p>Findings:</p>		



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<p>On 12/17/24 a review of two employee records was completed. The Maine Background Check Center (MBCC) background check record for Staff #1 was not consistent with their employment status, and there was no record of a MBCC completed for Staff #2. On 12/18/24, MBCC staff confirmed the facility/provider was not a registered user with the MBCC and Staff #1 was registered under a former and currently closed facility, not their current employer and Staff #2 was not listed in the MBCC under their current employer.</p>		