

 STATEMENT OF DEFICIENCIES & PLAN OF CORRECTION Biennial Survey		Date Completed: 12/7/2023
Name of Facility: FROST STREET Administrator: PAMELA PARKS LEVEL I RESIDENTIAL CARE FACILITY Census: 2 Total Capacity: 2		Address: 109 FROST ST PORTLAND, ME 04102-2211
Summary Statement of Deficiencies	Plan of Correction	Completion Date

Frost Street, a Level I Residential Care Facility, is not in substantial compliance with Regulations Governing the Licensing and Functioning of Assisted Housing Programs: Level I Residential Care Facilities, Part of 10-144, Chapter 113.

The following requirements were not met:

13 SAFETY STANDARDS

13.3 Drills or rehearsals. Drills or rehearsals of the emergency steps to be taken shall be conducted at irregular times of the day, at least six (6) times per year spaced throughout the year. Two of the six (6) drills must be conducted while residents are asleep. Providers shall be knowledgeable about and shall inform staff, if applicable, about the use of fire safety equipment in the facility. At the time of admission and on a periodic basis, residents shall be informed of emergency procedures. *[Class II]*

This has not been met as evidenced by:

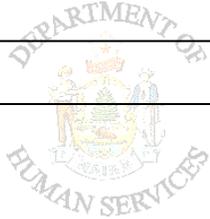
Based on a review of facility records, the facility failed to have at least two (2) fire drills conducted while residents are asleep.

Finding:

On 12/7/2023 the Surveyor reviewed the facility records. The Surveyor determined the facility was missing their two (2) annual overnight fire drills.

The Surveyor reviewed the findings with the Home Manager during the survey. The Home Manager confirmed the facility was missing their overnight fire drills.

The Surveyor discussed the findings again during the exit interview on 12/7/2023.



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16 SANITATION AND SAFETY

16.7 Hot water. Water temperatures in resident areas shall not exceed one hundred twenty degrees (120°) Fahrenheit. Hot water shall be supplied in adequate quantities. [Class III]

This has not been met as evidenced by:

Based on an observation of the facility's water temperature, the facility failed to have the hot water 120 degrees Fahrenheit or below.

Finding:

On 12/07/2023 the Surveyor observed the hot water temperature. The hot water temperature on 12/07/2023 at 9:35am was 182.5 degrees Fahrenheit in the resident bathroom. The Surveyor immediately notified Staff to have someone lower the facility water temperature. The Staff contacted the facility maintenance and Administrator and made them aware of the hot water upon request of the Surveyor. The facility maintenance came out to facility while the Surveyor was present. The facility maintenance reported lowering the temperature and emptying the hot water tank. The hot water showed lower than 120 degrees Fahrenheit when observed on 12/07/2023. The Surveyor has requested the facility keep observing and communicate with the Surveyor to make sure the water temperature continues to stay 120 degrees Fahrenheit or below.