

 STATEMENT OF DEFICIENCIES & PLAN OF CORRECTION Biennial Survey		Date Completed: 3/20/2025
Name of Facility: LAKEVIEW TERRACE RESIDENTIAL CARE FACILITY Administrator: VERNON TAYLOR PNMI LEVEL IV RESIDENTIAL CARE FACILITY Census: 10 Total Capacity: 10 License Number: PND577		Address: 74 TAYLOR ST LINCOLN, ME 04457-1145
Summary Statement of Deficiencies	Plan of Correction	Completion Date

LAKEVIEW TERRACE RESIDENTIAL CARE, a Level IV PNMI Residential Care Facility, is not in compliance with the Regulations Governing the Licensing and Functioning of Assisted Housing Programs: Level IV Residential Care Facilities and Infection Prevention and Control, Part of 10-144, Chapter 113.

The following was not met:

15 SANITATION/DIETARY SERVICES

15.3 Food storage. All food shall be stored using safe and sanitary methods. *[Class III]*

15.3.3 Shelving in storage areas, refrigerators and freezers shall be in good condition with cleanable surfaces.

This has not been met as evidenced by:

Based on observation and interview, the facility failed to ensure shelving in a basement dry food stage area had cleanable surfaces.

Finding:

On 3/20/2025 at approximately 10:00 a.m., the dry food storage area located in the facility basement was observed.

Shelves that stored dry goods were observed to have unfinished wood bases creating an uncleanable surface.

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16 SANITATION/PHYSICAL PLANT REQUIREMENTS

16.1 Facility design. The facility shall be designed, operated and maintained in a manner appropriate to the special needs of the population to be served.

This has not been met as evidenced by:

Based on observation and interview, the facility failed to ensure the facility was maintained in a manner appropriate to the population being served.

Finding:

On 3/20/2025 at approximately 9: 15 a.m., the call bell in the downstairs bathroom located by the downstairs sitting room was tested. The call bell did not produce a sound.

The call bell panel in the dining area had the functional ability to make a loud sound when activated but the sound had been shut off. After further review, it was determined that all bathroom call bells within the facility would not produce an audio alert to staff due to the panel sound being shut off.

16 SANITATION/PHYSICAL PLANT REQUIREMENTS

16.10 Water temperatures. Water temperatures in resident areas shall not exceed one hundred twenty degrees (120°) Fahrenheit. Hot water shall be supplied in adequate quantities. *[Class III]*

This has not been met as evidenced by:



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Based on observation and staff interview, the facility failed to ensure hot water temperatures in resident areas did not exceed 120 degrees Fahrenheit (F).

Findings:

On 3/20/2025 at approximately 9: 10 a.m. the hot water temperature at the bathroom sink located by the downstairs sitting room was measured. The hot water temperature had a temperature of 122 F. The hot water temperature was again measured at the 2nd floor bathroom sink and had a temperature of 121 F.

All findings were confirmed with Administrator at the time of observation and reviewed with Administrator at exit interview on 3/20/2025 at approximately 1:00 p.m.