



MAINE DEPARTMENT OF HEALTH AND HUMAN SERVICES LICENSING AND CERTIFICATION ASSISTED HOUSING

STATEMENT OF DEFICIENCIES & PLAN OF CORRECTION Biennial Survey		Completion Date 7/23/2025
Name of Facility: Park Residences of Waterville Administrator: Renee Hanscom Assisted Living Program. Census: 36 Total Capacity: 38 License Number: ALP803	Address: 141 W River Road Waterville, ME 04901-5098	
Summary Statement of Deficiencies	Plan of Correction	Completion Date

<p>Park Residences of Waterville, a Type II Assisted Living Program, is not in compliance with the Regulations Governing the Licensing and Functioning of Assisted Housing Programs: Assisted Living Program and Infection Prevention and Control, Part of 10-144, Chapter 113.</p> <p>The following was not met:</p> <p>7 Medications and Treatments</p> <p>7.12 Medication/treatment administration records for medications administered by the assisted living program,</p> <p>7.12.1 Individual medication/treatment administration records shall be maintained for each consumer and shall include all treatments and medications ordered by the duly authorized licensed practitioner. The name of the medication, dosage, route and time to be given shall be recorded in the medication/treatment administration record. Documentation of treatments ordered and time to be done shall be maintained in the same manner. These rules apply only to treatments ordered by licensed health care professionals. [Class III]</p> <p>This has not been met as evidenced by:</p> <p>Based on record review and interview, the facility failed to ensure that all medications ordered by a duly authorized licensed</p>	<p>Click or tap here to enter text.</p>	<p>Click or tap here to enter text.</p>
---	---	---



Summary Statement of Deficiencies	Plan of Correction	Completion Date
<p>practitioner were transcribed on the Medication Administration Records (MAR) for 1 of 2 consumer records reviewed (Consumer #1).</p> <p>Findings:</p> <p>On 7/21/2025 at approximately 1:30 p.m. a review of Consumer #1's duly authorized licensed practitioner orders was completed. Consumer #1 had signed orders dated from 7/2/2025 for the following medications:</p> <ul style="list-style-type: none">• Docusate Sodium 100mg• EQ Clearlax 17gm/scoop oral power• Nystatin 100000 unit/gm external ointment• Simvastatin 40mg <p>A review of Consumer #2's MAR from July 2025 did not list these medications.</p> <p>This finding was confirmed with the CRMA on duty at the time of the survey and with the Administrator at the exit interview on 7/22/2025.</p> <p>10 Consumer Records</p> <p>10.3 Service plans. A service plan shall be signed by the consumer or his/her legal representative. The plan authorizes the program to arrange for or to provide services. The service plan must be reviewed and revised as appropriate, but at least every six (6) months, unless changes occur. The plan must describe:</p> <p>10.3.1 What services will be provided;</p>		



Summary Statement of Deficiencies	Plan of Correction	Completion Date
<p>10.3.2 The desired outcome;</p> <p>10.3.3 Who will provide the services;</p> <p>10.3.4 When and how often assistance will be provided; and</p> <p>10.3.5 When the service will begin.</p> <p>This has not been met as evidenced by:</p> <p>Based on record review and interview, the facility failed to update a consumer service plan after identified changes for 1 of 2 consumer records reviewed (Consumer #1). In addition, the facility failed to have evidence that a service plan was updated at least every six (6) months for 1 of 2 consumer records reviewed (Consumer #2).</p> <p>Findings:</p> <ol style="list-style-type: none">1. On 7/21/2025 at approximately 2:00 p.m. a review of Consumer #1 record was completed. Consumer #1 most recent service plan was dated 7/7/2025 indicating that Consumer #1 was independent with taking medication. According to Consumer #1's July 2025 MAR, the facility began medication management for Consumer #1 on 7/9/2025. The service plan was not revised to include this change. <p>This finding was confirmed with the Administrator at the exit interview on 7/22/2025.</p> <ol style="list-style-type: none">2. On 7/22/2025 at approximately 9:00 a.m. a review of Consumer #2 record was completed. Consumer #2 was admitted to the facility on 10/24/2021 and started receiving		



Summary Statement of Deficiencies	Plan of Correction	Completion Date
<p>medication management on 10/25/2025. The records reviewed did not contain an initial service plan or an updated service plan every six months until 3/12/2025. This finding was confirmed with the Administrator at the time of the survey and at the exit interview on 7/22/2025.</p> <p>14 Physical Plant and Sanitation</p> <p>14.4 Water temperature. The hot water temperature for consumer use must be between 105°F. and 120°F. and in adequate supply.</p> <p>This has not been met as evidenced by:</p> <p>Based on observation and an interview, the facility failed to ensure water temperatures in consumer areas were between 105 degrees Fahrenheit and 120 degrees Fahrenheit.</p> <p>Findings:</p> <p>On 7/22/2025 at approximately 1:00 p.m., the facility hot water temperature was measured and observed to exceed 120 degrees Fahrenheit. In consumer room 215, the water temperature was measured at 121.3 degrees Fahrenheit, in consumer room 211 the water temperature was measured at 123.1 degrees Fahrenheit and in the café downstairs by the main entrance the water temperature was measured at 125.1 degrees Fahrenheit.</p> <p>These findings were confirmed with the Administrator at the time of the survey. The Administrator presented a safe plan until the water temperature could be brought down to an acceptable range.</p>		