

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 04/08/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 195452	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/30/2025
NAME OF PROVIDER OR SUPPLIER Cypress Point Nursing & Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 4910 Airline Drive Bossier City, LA 71111	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0575 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Post a list of names, addresses, and telephone numbers of all pertinent State agencies and advocacy groups and a statement that the resident may file a complaint with the State Survey Agency. Based on observations and interviews, the facility failed to post address and telephone numbers of pertinent state agencies in a form and manner accessible and understandable to residents/resident representatives. Findings: Observation on 07/29/2025 at 9:55 a.m. revealed a framed document with state agency complaint address and phone number posted outside of the business office, at the end of a hallway, off of the facility's main hallway. The posting was on a letter size document and framed, with the bottom of the frame being 64 inches up from the floor. Observation further revealed the posting was not in a location easily noticeable from the main hallway. Further observation revealed only the business office and two staff bathrooms were on the hallway. Review of facility's admission packet revealed a document titled State Survey that included, in part, In accordance with LAC (Louisiana Administrative Code) Title 48:1 9715.F., and as required by R.S. (Revised Statute) 40: 2010.10, this facility is providing notification to the applicant that they may receive a copy of the annual licensing survey as well as the telephone number to report complaints. The telephone number is posted in the facility hallway in an accessible and visible location. During an interview on 07/30/2025 at 8:25 a.m., S1Administrator reported the posting was on the wall next to the business office and on the two televisions by the nursing stations. S1Administrator further acknowledged the print could be larger and the document could be positioned lower on the wall. Observation of television adjacent to a nursing station on 07/30/2025 from 9:31 a.m. to 9:41 a.m. failed to show information which indicated state agency complaint address/phone number to file a complaint. During an interview on 07/30/2025 at 9:45 a.m., S1Administrator was notified of the lack of state agency complaint address/phone number information on the television and reported he thought it was on there but maybe it was not.		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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F 0628 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies. Based on record reviews and interview, the facility failed to provide to the resident and/or the resident representative (RP) written notice which specified the reason for transfer, effective date, location and statement of the resident's appeal rights, and duration of the bed hold policy for 4 (#10, #52, #116 and #147) of 4 (#10, #52, #116 and #147) residents that a resident, family member or representative agrees that the facility's "Bed-Hold and Readmission" undated policy revealed in part: Purpose: To explain and give written information to the resident and family member or legal representative of our bed-hold and readmission policy. General Information: Upon admission and when leaving the facility, the resident, family member or legal representative will be given instructions of the times allowed out of the facility for hospitalization and/or therapeutic leave; The policy states that a resident, family member or representative agrees that the facility holds the bed for specified number of days at a designated amount of charge. Note: If the resident wished to reserve the bed, there must be a signed agreement between the resident or responsible party and the nursing facility. Resident #10 Review of Resident #10's medical record revealed an admit date of 05/18/2022 with diagnoses of, but not limited to paraplegia, major depressive disorder and bipolar disorder. Review of Resident #10's medical record revealed Resident #10 was sent to local ED (Emergency Department) on 04/21/2025 for wound evaluation. Further review of Resident #10's medical record failed to reveal a written notice of transfer/discharge had been provided. Resident #52 Review of Resident #52's medical record revealed an admit date of 05/30/2023 with diagnoses of, but not limited to Parkinson's disease with dyskinesia and age related osteoporosis without current pathological fracture. Review of Resident #52's medical record revealed Resident #52 was sent to local ED on 02/20/2025 for evaluation after a fall. Further review of Resident #52's medical record failed to reveal a written notice of transfer/discharge had been provided. Resident #116 Review of Resident #116's medical record revealed an admit date of 10/26/2023 with diagnoses of, but not limited to chronic obstructive pulmonary disease and other specified anxiety disorders. (continued on next page)		

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F 0628 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Review of Resident #116's medical record revealed Resident #116 was sent to local ED on 06/01/2025 for altered mental status. Further review of Resident #116's medical record failed to reveal a written notice of transfer/discharge had been provided. Resident #147 Review of Resident #147's medical record revealed an admit date of 04/24/2025 with diagnoses of, but not limited to metabolic encephalopathy and osteoarthritis. Review of Resident #147's medical record revealed Resident #147 was sent to local ED on 04/30/2025 per RP's request. Further review of Resident #147's medical record failed to reveal a written notice of transfer/discharge had been provided. During an interview on 07/30/2025 at 1:00 p.m., S3DON (Director of Nursing) reported Residents #10, #52, #116, #147 and/or RPs had not been provided a written transfer/discharge notice upon transfer from the facility and should have been.		

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F 0644 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Coordinate assessments with the pre-admission screening and resident review program; and referring for services as needed. Based on record review and interview, the facility failed to refer a resident with newly evident or possible severe mental disorder, intellectual disability, or a related condition for a Level II PASARR (Pre-admission Screening and Resident Review) services for 1 (#3) of 6 (#3, #7, #13, #15, #34, and #135) residents reviewed for PASARR. This failure had the potential for residents to not be provided with specialized rehabilitation services, causing feelings of boredom, hopelessness and a diminished quality of life. Findings: Review of Resident #3's medical revealed an admit date of 06/28/2024 with a diagnosis of unspecified dementia, moderate without behavioral disturbance, psychotic disturbance, mood disturbance, and anxiety. Review of Resident #3's medical record revealed a diagnosis of Delusional Disorder was added on 07/02/2024. Review of Resident #3's Level I PASARR screen and determination record dated 06/21/2024 revealed Resident #3 was not suspected to have or had ever been diagnosed with a mental illness. Further review of Resident #3's medical record failed to reveal a new PASARR was completed after the new diagnosis of Delusional Disorder was added on 07/02/2024. During an interview on 07/30/2025 at 11:30 a.m., S2Corporate Nurse acknowledged a new PASARR had not been completed/submitted when Resident #3 was diagnosed with a new mental illness and should have been.		

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F 0658 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure services provided by the nursing facility meet professional standards of quality. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on record reviews, observations and interviews, the facility failed to provide services that met professional standards for 2 (#9 and #105) of 6 (#9, #22, #25, #52, #105, and #132) residents reviewed for accident hazards and supervision. The facility failed to ensure safe medication administration practices by leaving medication at the bedside. Findings: Review of the facility's undated Self-Administration of Medications policy revealed in part: 3. To assess whether the resident is able to self-administer medications, the criteria on the Assessment for self-administration of medications form will be used. If the Interdisciplinary Team (IDT) determines that the resident is unable to self-administer medications, because this would be a danger to the resident or to others, then the Interdisciplinary Team may not grant the right to self-administer medications. If the right is granted, a specific order to self-administer must be obtained which includes how, when and for what reason the medication can be used. 7. Self-administration of bedside medications must be care planned, including the specific order, granting of approval by IDT, and monitoring for compliance. Review of the facility's undated General Guidelines policy revealed in part: 5. Residents are allowed to self-administer medications when specifically authorized by the IDT which includes the attending physician and in accordance with procedures for self-administration of medications. (See policy for self-administration of medications) Resident #9 Review of Resident #9's medical record revealed an admission date of 08/16/2023 with diagnoses which included, in part, metabolic encephalopathy, personal history of transient ischemic attack (TIA) and cerebral infarction without residual deficits. Review of Resident #9's Quarterly MDS (minimum data set) assessment dated [DATE] revealed, in part, a BIMS (Brief Interview of Mental Status) score of 08/15, indicating moderate cognitive impairment. Review of Resident #9's medical record revealed a physician order dated 11/04/2024 Cleanse buttocks with soap and water pat dry apply Zeasorb powder for preventative care leave open to air daily until resolved; every day shift and every 15 minutes as needed for preventative skin care. Further review of Resident #9's medical record failed to reveal a physician's order for self-administration of medication. Review Resident #9's care plan failed to reveal Resident #9 had been care planned for self-administration of medication. An observation on 07/28/2025 at 8:15 a.m. revealed one medication cup of powder with illegible/smeared label on Resident #9's bedside table. During an interview on 07/28/2025 at 9:25 a.m., with S4CNA (certified nursing assistant) and S5LPN (licensed practical nurse), S4CNA reported the medication in the cup on Resident #9's bedside table was for wound care on Resident #9's buttocks. S5LPN acknowledged medication was at the bedside. S5LPN reported she was unable to read the medication cup label. S5LPN reported medications of any kind should not be at the bedside. During an interview 07/28/2025 at 9:30 a.m., S5LPN reported the medication could be Zeasorb. Upon review of Resident #9's orders, S5LPN reported the powder in the medication cup was is Zeasorb and there was not an order for medication to be left at Resident #9's beside for self-administration. Resident #105 Review of Resident #105's medical record revealed an admission date of 08/16/2023 with diagnoses which included, in part, dry eye syndrome of bilateral lacrimal glands, chronic obstructive pulmonary disease with (acute) exacerbation, chronic respiratory failure with hypoxia. Record of Quarterly MDS Assessment for Resident #105 dated 06/05/2025 revealed in a BIMS score of 15/15, indicating cognitively intact. Review of Resident #105's medical record revealed a physician's order dated 03/20/2025 refresh Liquigel ophthalmic gel 1% (carboxymethylcellulose sodium [ophthalmic]); instill 2 drop in both eyes two times a day related to dry eye syndrome of bilateral lacrimal glands and instill 1 drop in both eyes every 2 hours as needed for dry eye. Further review of Resident #105's medical record failed to reveal a physician's order for (continued on next page)		

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F 0658 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	self-administration of medication. Review of Resident #105's care plan failed to reveal Resident #105 had been care planned for self-administration of medication. An observation on 07/28/2025 at 9:05 a.m. revealed medication on Resident # 105's bedside table labeled Refresh Tears. During an interview on 07/28/2025 at 9:05 a.m., Resident #105 reported medication had been on the bedside table since last night, and she had just put the eye drops in her eyes. During an interview on 07/28/2025 at 9:15 a.m., S6LPN acknowledged Refresh Tears medication was at Resident #105's bedside and should not be in the room. S6LPN further acknowledged Resident #105 did not have an order for self-administration		

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F 0695 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide safe and appropriate respiratory care for a resident when needed. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on record reviews, observations and interviews, the facility failed to provide respiratory care consistent with professional standards of practice for 2 (#116 and #139) of 3 (#116, # 39, and #141) residents reviewed for respiratory services. The facility failed to ensure respiratory supplied were stored properly. Findings: Review of the facility's undated Oxygen Administration (Concentrator or Tank) policy revealed in part: Humidifier bottles, cannulas and O2 tubing will be changed at least once weekly and dated. Concentrator filter should be cleaned weekly or as needed as well. When not in use. Cannula or mask should be placed in a plastic bag. Resident #116 Review of Resident #116's Quarterly MDS Assessment (minimum data sheet) dated 06/19/2025 revealed, in part, admission date to facility of 10/26/2023. Review of Resident #116's medical record diagnoses included, in part, other specified chronic obstructive pulmonary disease, history of falling, other specified anxiety disorders, muscle wasting and atrophy, not elsewhere classified, multiple sites, pain, unspecified and restless legs syndrome. Review of Resident #116's physician orders included an order dated 07/11/2025 Change O2 (oxygen) tubing, nasal cannula, humidifier bottle and clean filter; one time a day every Wednesday. An observation on 07/28/2025 at 7:55 a.m. revealed Resident #116's oxygen humidified water container and tubing were dated 07/18/2025. During an interview on 07/28/2025 at 8:00 a.m., S3DON (Director of Nursing) reported Resident #116's oxygen tubing was dated 07/18/2025 and should have been changed weekly. Resident #139 Review of Resident #139's Quarterly MDS assessment dated [DATE] included an admission date to facility of 11/01/2024. Review of Resident #139's diagnoses included other specified chronic obstructive pulmonary disease and chronic systolic (congestive) heart failure. An observation on 07/28/2025 at 8:45 a.m. revealed Resident #139's nebulizing mask placed on top of nebulizing machine and was not stored in a bag. During an interview on 07/28/2025 at 9:30 a.m., S5LPN (licensed practical nurse) acknowledged Resident #139's nebulizing mask was undated, not stored a bag, and should have been.		