

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ASL510472	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/16/2025
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NAME OF PROVIDER OR SUPPLIER WHITE OAKS AT HERITAGE WOODS OF MCHENRY	STREET ADDRESS, CITY, STATE, ZIP CODE 4605 W CRYSTAL LAKE ROAD MCHENRY, IL 60050
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A 000	Initial Comment Annual Licensure Survey Conducted	A 000		
A2040	Section 295.2040 Disaster Preparedness This Regulation is not met as evidenced by: General Violation Section 295.2040 Disaster Preparedness - REPEAT b) Each establishment shall:... 5) Orient each resident to the emergency and evacuation plans within 10 days after the resident's arrival. Orientation shall include assisting residents in identifying and using emergency exits. Documentation of the orientation shall be signed and dated by the resident or the resident's representative. c) At least six drills shall be conducted per year on a bimonthly basis. At least two of the drills shall be conducted during the night when residents are sleeping. All drills shall be held under varied conditions to: 1) Ensure that all personnel on all shifts are trained to perform assigned tasks; 2) Ensure that all personnel on all shifts are familiar with the use of the fire fighting equipment in the facility; 3) Evaluate the effectiveness of disaster plans, procedures and training.	A2040		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A2040	<p>Continued From page 1</p> <p>d) The establishment shall conduct a tornado drill on each shift during February of each year for employees.</p> <p>e) Drills shall include residents, establishment personnel, and other persons in the establishment.</p> <p>f) Drills shall include making a general announcement throughout the establishment that a drill is being conducted or sounding an emergency alarm. Drills may be announced in advance to residents.</p> <p>g) Drills shall involve the actual evacuation of residents to an assembly point as specified in the emergency plan and shall provide residents with experience using various means of escape. If an establishment has an evacuation capability classification of impractical, those residents who cannot meaningfully assist in their own evacuation or who have special health problems shall not be required to participate in the drill; however, other requirements of the Life Safety Code will apply.</p> <p>h) A written evaluation of each drill shall be submitted to the establishment manager and shall be maintained for one year from the date of the drill. The evaluation shall include the date and time of the drill, names of employees participating in the drill, and identification of any residents who received assistance for evacuation...</p> <p>This requirement was not met, as evidenced by:</p> <p>Based on interview and record review, the following concerns were found with disaster</p>	A2040		

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A2040	<p>Continued From page 2</p> <p>preparedness:</p> <ul style="list-style-type: none"> -The establishment failed to follow their emergency contingency plan and state regulation when they did not ensure a resident was oriented to the emergency and evacuation plans within 10 days after the resident's arrival. -The establishment failed to complete a written evaluation for each drill that included date and time the drill was conducted. -The establishment failed to identify residents who received assistance for evacuation during drills. -The establishment failed to include and evacuate residents in drills conducted during the night when residents are sleeping. <p>This applies to all residents who reside in the community.</p> <p>The failure to include and evacuate residents with drills conducted during hours of sleep creates a substantial probability of severe harm to a resident or residents, in that emergency situations can occur during any time of the day, and if staff did not practice how to respond to and manage cognitively impaired residents awakened out of sleep, lack of preparedness may increase the risk of injury or death.</p> <p>The findings include:</p> <ul style="list-style-type: none"> -Orientation to the emergency and evacuation plans- <p>On 4/14/25, resident records were reviewed and</p>	A2040		

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A2040	<p>Continued From page 3</p> <p>there was no documentation to show R2, who moved into the establishment on 12/7/24, was oriented to the emergency and evacuation plan within 10 days after arriving.</p> <p>On 4/14/25, E1 (Executive Director/Director of Nursing) and E10 (Nursing Supervisor) reviewed R2's chart and was unable to find documentation of orientation.</p> <p>-Written evaluation for drills-</p> <p>On 4/14/25, three establishment tornado drills held in February did not have separate written evaluations that included the date and time of the drill. The establishment provided one evaluation, Date: 2/25/25, that showed Start Time: three shifts AM, End Time: third shift PM, with separate employee sign-in sheets for first, second, and third shifts were attached, with no date or time indicated.</p> <p>On 4/14/25, E9 (Maintenance) was not aware separate written evaluations were needed.</p> <p>-Residents who received assistance for evacuation-</p> <p>On 4/14/25, establishment tornado and fire drills were reviewed, and the following drill written evaluations did not identify residents who received assist:</p> <p>Fire 11/29/24 at 5:00 AM Fire 3/26/24 at 11:00 AM Fire 2/26/25 at 10:00 PM</p> <p>Tornado 2/26/25 1st, 2nd, and 3rd shift</p>	A2040		

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A2040	<p>Continued From page 4</p> <p>On 4/14/25, E1 was not aware a resident list was not attached with the evaluation and instructed E9 to make sure it is, going forward.</p> <p>-Residents not included and evacuated during drills-</p> <p>On 4/14/25, establishment tornado and fire drills were reviewed. The establishment is completely a memory care community, and the following drills did not involve and evacuate residents:</p> <p>5/31/24 at 5:30 AM, 3rd shift 11/29/24 at 5:00 AM, 3rd shift 2/26/25 at 10:00 PM, 3rd shift</p> <p>On 4/14/25, E1 and E9 confirmed residents were not involved and evacuated for drills that took place during hours of sleep. E1 indicated it would be too disruptive to memory care residents who are difficult to get to sleep in the first place.</p> <p>The residents had the capacity to participate in drills, as they took part in daytime fire and tornado drills. By not including and evacuating residents in drills during hours of sleep, staff do not have the opportunity to practice the added responsibility of assisting residents that are awoken from sleep and may show signs of confusion, resistance, or behaviors that need to be guided with mobility devices or transferred to wheelchairs. This failure could lead to chaos in an actual emergency that could increase the risk of injury, and lead to delays that put residents' and staffs' lives in jeopardy.</p>	A2040		

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A3020	Continued From page 5	A3020		
A3020	<p>Section 295.3020 Employee Orientation and Ongoing Training</p> <p>This Regulation is not met as evidenced by: Type 3 Violation</p> <p>Section 295.3020 Employee Orientation and Ongoing Training</p> <p>a) Each new employee shall complete orientation within 10 days after the starting date of employment that includes:</p> <ol style="list-style-type: none"> 1) The establishment's philosophy and goals; 2) Promotion of resident dignity, independence, self-determination, privacy, choice, and resident rights; 3) Confidentiality of resident records and resident information; 4) Hygiene and infection control; 5) Abuse and neglect prevention and reporting requirements; and 6) Disaster procedures. <p>b) Each employee shall also complete orientation within 30 days after the starting date of employment that includes:</p> <ol style="list-style-type: none"> 1) Orientation to the characteristics and needs of the establishment's residents; 	A3020		

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A3020	<p>Continued From page 6</p> <p>2) The significance and location of resident service plans;</p> <p>3) Internal establishment requirements and the establishment's policies and procedures;</p> <p>4) The employee's job responsibilities and limitations;</p> <p>5) CPR and emergency procedures for medical events, if applicable; and</p> <p>6) Training in assistance with activities of daily living appropriate to the job...</p> <p>This requirement was not met, as evidenced by:</p> <p>Based on interview and record review, the establishment failed to ensure new employees completed 10 and 30 day orientation within the required time frames and/or completed the required training topics. This applies to 4 of 8 employees (E4, E5, E6, E8) reviewed for this requirement.</p> <p>The findings include:</p> <p>On 4/14/25, the establishment provided one or all of the following documents for employee orientation and training - Relias Transcript, Orientation and Training log, and/or Employee Orientation Checklist - and the following concerns were found with new employee orientation:</p> <p>There was no documentation to show E4 completed the required training topics within 10</p>	A3020		

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A3020	<p>Continued From page 7</p> <p>days of start of employment.</p> <p>E4 (Housekeeping) - Date of Hire (DOH) 3/20/25 10-day orientation due 3/30/25 30-day orientation due 4/19/25 (still within timeframe for training)</p> <p>The establishment provided E4's Orientation and Training form, signed and dated by E4 on 3/24/25.</p> <p>No documentation 10-day orientation included:</p> <ul style="list-style-type: none"> -The establishment's philosophy and goals -Promotion of resident dignity, independence, self-determination, privacy, choice, and resident rights -Confidentiality of resident records and resident information -Abuse and neglect prevention and reporting requirements <p>On 4/14/25 E1 (Executive Director / Director of Nursing) indicated E4 did not complete Relias training yet and did not have an Employee Orientation Checklist.</p> <p>There was no documentation to show E5's 10-day orientation included the required training topics or documentation showed topics were completed after the due date.</p> <p>E5 (Dietary Aide) - DOH 3/24/25 10-day orientation due 4/3/25 30-day orientation due 4/23/25 (still within timeframe for training)</p> <p>E5's Relias Transcript, print date 4/14/25, and Orientation and Training form, signed and dated</p>	A3020		

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A3020	<p>Continued From page 8</p> <p>by E5 on 4/9/25, was reviewed and showed:</p> <p>No documentation 10-day orientation included:</p> <ul style="list-style-type: none"> -The establishment's philosophy and goals -Hygiene and infection control - Hand Hygiene Basics completed 4/7/25, Infection Control -Abuse and neglect prevention and reporting requirements <p>10-day orientation completed late:</p> <ul style="list-style-type: none"> -Promotion of resident dignity, independence, self-determination, privacy, choice, and resident rights - completed 4/9/25 -Confidentiality of resident records and resident information - completed 4/9/25 -Disaster procedures - completed 4/7/25 <p>There was no documentation to show E6's 10 and 30-day orientation included the required training topics or documentation showed they were completed after the due date.</p> <p>E6 (Personal Care Attendant) - DOH 12/18/24 10-day orientation due 12/28/24 30-day orientation due 1/17/25</p> <p>E6's Relias Transcript, print date 2/17/25, and Orientation and Training form, signed and dated by E6 on 1/28/25, was reviewed and showed:</p> <p>No documentation 10-day orientation included:</p> <ul style="list-style-type: none"> -The establishment's philosophy and goals - not completed <p>10-day orientation completed late:</p>	A3020		

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A3020	<p>Continued From page 9</p> <ul style="list-style-type: none"> -Promotion of resident dignity, independence, self-determination, privacy, choice, and resident rights - completed 2/14/25 -Confidentiality of resident records and resident information - completed 1/28/25 -Hygiene and infection control - completed 2/14/25 -Abuse and neglect prevention and reporting requirements - 1/28/25 -Disaster procedures - completed 1/28/25 <p>30-day orientation completed late:</p> <ul style="list-style-type: none"> -Orientation to the characteristics and needs of the establishment's residents - completed 2/14/25 <p>Documentation showed E8's 10-day orientation was completed after the due date.</p> <p>E8 (Cook) - DOH 7/22/24 10-day orientation due 8/1/24 30-day orientation due 8/21/24</p> <p>E8's Relias Transcript, print date 1/9/25; Orientation and Training form, signed and dated by E8 on 8/12/24; and Employee Orientation Checklist, signed and dated by E8 on 8/15/24, was reviewed and showed:</p> <p>10-day orientation completed late:</p> <ul style="list-style-type: none"> -Promoting resident dignity, independence, self-determination, privacy, choice, and resident rights - completed 8/15/24 -Disaster procedures - completed 8/15/24 -Hygiene and infection control - Hand hygiene completed 8/12/24, Infection control completed 	A3020		

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A3020	<p>Continued From page 10</p> <p>10/24/24</p> <ul style="list-style-type: none"> -Abuse and neglect prevention and reporting requirements - completed 8/15/24 -Assisting residents with activities of daily living - completed 8/15/24 <p>On 4/14/25, E1 (Executive Director) reviewed and confirmed the findings.</p>	A3020		