

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>ASL510393</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>09/15/2025</b>
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NAME OF PROVIDER OR SUPPLIER  <b>VILLAS OF HOLLY BROOK SHELBYVILLE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2201 W MAIN STREET</b> <b>SHELBYVILLE, IL 62565</b>
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A 000	<p>Initial Comment</p> <p>Original Complaint Investigation: IL197382</p> <p>Technical Infraction: Technical Infraction: 295.4000 b). During this survey, it was identified that the establishment did not have a physician sign R1's physician assessment. The regulations were reviewed with the establishment who verbalized understanding. It was determined a technical infraction would be given surrounding this event. While the surveyor was onsite, the establishment has taken steps to correct the situation, including prevention from reoccurrence, as listed in 295.1040 a) b). No violation imposed.</p> <p>Violations Cited: 295.2000 a)3)5)d)e) 295.4010 d)e)g)1)A)i) 295.4020 f)</p>	A 000		
A2000	<p>Section 295.2000 Residency Requirements</p> <p>This Regulation is not met as evidenced by: Violation</p> <p>Section 295.2000 Residency Requirements</p> <p>a) No individual shall be accepted for residency or remain in residence if the establishment cannot provide or secure appropriate services, if the individual requires a level of service or type of service for which the establishment is not licensed or which the establishment does not provide, or if the establishment does not have the staff appropriate in numbers and with appropriate skill to provide</p>	A2000		

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A2000	<p>Continued From page 1</p> <p>such services. (Section 75(a) of the Act)</p> <p>3) The person requires total assistance with 2 or more activities of daily living;</p> <p>5) The person requires more than minimal assistance in moving to a safe area in an emergency. For the purpose of this Section, minimal assistance means that the resident is able to respond, with or without assistance, in an emergency to protect themselves, given the staffing and construction of the building;</p> <p>d) A resident with a condition listed in subsection (c) shall have their residency terminated in accordance with Section 295.2010. (Section 75(d) of the Act)</p> <p>e) Residency shall be terminated in accordance with Section 295.2010 when services available to the resident in the establishment are no longer adequate to meet the needs of the resident. This provision shall not be interpreted as limiting the authority of the Department to require the residency termination of individuals. (Section 75(e) of the Act)</p> <p>Based on observation and interview the establishment failed to ensure the residency requirements for one (R1) of three residents reviewed for residency requirements were met. This failure creates a substantial probability of harm to a resident or residents.</p> <p>Findings include:</p> <p>On 9/15/25 at 10:30AM, E2 Wellness Director stated that she was aware that when R1 was tired, she would require additional assistance with activities of daily living.</p>	A2000		

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A2000	<p>Continued From page 2</p> <p>On 9/15/25 at 10:55AM, R1 was observed laying in her bed. R1 was asked if she could help stand, but R1 could not. E5 Care Partner then lifted R1's torso to a sitting position. R1 was asked to stand but could not. E5 then lifted R1 to a standing position and helped R1 pivot to a sitting position while E4 Care Partner held the wheel chair in place and directed R1's bottom to the seat. Both E4 and E5 then toileted R1, as she is incontinent and unable to toilet herself.</p> <p>On 9/15/25 at 11:30AM, E2 Wellness Director stated that R1 is a two assist for evacuation, mobility, bathing, and hygiene. "I have talked to her daughter about her increasing needs. I know that when she's tired she can require being lifted and may need a higher level of care."</p>	A2000		
A4010	<p>Section 295.4010 Service Plan</p> <p>This Regulation is not met as evidenced by: Violation</p> <p>Section 295.4010 Service Plan</p> <p>d) The service plan, which shall be reviewed annually, or more often as the resident's condition, preferences, or service needs change, shall serve as a basis for the service delivery contract between the provider and the resident (see Section 295.2030). (Section 15 of the Act)</p> <p>e) The service plan shall be reviewed and revised if necessary immediately after a</p>	A4010		

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A4010	<p>Continued From page 3</p> <p>significant change in the resident's physical, cognitive, or functional condition (see Section 295.4000).</p> <p>g) Service plans shall address:</p> <p>1) The level of service the resident is receiving, including:</p> <p>A) assistance with activities of daily living;</p> <p>i) Nothing in this Part limits a resident's ability to direct his or her own care and negotiate the terms of his or her own care. Residents have the right to refuse certain services or approaches that would otherwise be recommended based on the physician's assessment if the resident has received clear information regarding the risks and benefits of such a choice and the choice does not put other residents or staff at risk. Disclosure of the risks of refusing services or approaches must be documented in the service plan.</p> <p>Based on observation, interview, and record review the establishment failed to update three (R1, R2 and R3) of three resident service plans reviewed. These failures create a substantial probability of harm to a resident or residents.</p> <p>Findings include:</p> <p>1.) R1's facility provided service plan dated 8/30/24 documents R1 requires only assistance to steady for bathing. R1's facility provided service plan dated 10/3/25 documents that R1 is independent in toileting and that R1 is encouraged to use a walker and wheel chair for long distances. R1's facility provided service plan dated 7/1/25 document that R1 requires only verbal cues/reminders to evacuate the building in</p>	A4010		

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A4010	<p>Continued From page 4</p> <p>case of emergency. R1's facility provided service plan dated 7/1/25 documents that R1 requires verbal cues for dressing and personal hygiene.</p> <p>On 9/15/25 at 10:55AM, R1 was observed laying in her bed. R1's clothing was soiled from top to bottom with old, dried, food particles.R1 was asked if she could help stand, but R1 could not. E5 Care Partner then lifted R1's torso to a sitting position. R1 was asked to stand but could not. E5 then lifted R1 to a standing position and helped R1 pivot to a sitting position while E4 Care Partner held the wheel chair in place and directed R1's bottom to the seat. Both E4 and E5 then toileted R1, as she is incontinent and unable to toilet herself.</p> <p>On 9/15/25 at 11:30AM, E2 Wellness Director stated that R1 is a two assist for evacuation, mobility, bathing, and hygiene and that R1's service plan is inaccurate.</p> <p>2.) R2's facility provided service plan dated 10/11/24 documents that R2 is able to evacuate independently during an emergency.</p> <p>On 9/15/25 at 12:10PM observed R2 stand with E4 Care Partner pulling R2 to a standing position with effort. R2 was too weak to use a walker, so transferred to a wheel chair.</p> <p>On 9/15/25 at 1:50PM, E4 RA stated that R2 could not evacuate independently in an emergency.</p> <p>3.) R3's facility provided service plan dated 3/31/25 documents that R3 is independent with bathing and grooming.</p> <p>On 9/15/25 at 10:55AM observed R3 sitting in his</p>	A4010		

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A4010	Continued From page 5  recliner. R3's shirt is full of old, dried food and debris. R3's beard is grown out at least 1/2 inch and has scabs and sores in the beard R3's sweatpants are full of old, dried, and new debris. Sweat pants are ripped. R3 is not wearing shoes or socks and toenails are long and dirty. R3 has body odor.  On 9/15/25 at 1:30PM, E2 Wellness Director confirmed that R1, R2 and R3's care plans needed to be updated to ensure that appropriate care is being provided to residents based on need.	A4010		
A4020	Section 295.4020 Mandatory Services  This Regulation is not met as evidenced by: Violation  Section 295.4020 Mandatory Services  Each establishment shall provide or arrange for the following mandatory services:  f) Assistance with activities of daily living as required by each resident. (Section 10 of the Act)  Based on observation, interview, and record review the establishment failed to provide assistance with activities of daily living for one (R3) of three residents reviewed for activities of daily living. This failure creates a substantial probability of harm to a resident or residents.  Findings include:  On 9/15/24 at 10:55AM, R3 was sitting in his	A4020		

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A4020	<p>Continued From page 6</p> <p>recliner with his shirt is full of old, dried food and debris. R3's beard is grown out at least 1/2 inch and has scabs and sores in the facial skin, under the beard. R3's ripped sweatpants are full of old, dried, and new debris. R3 is not wearing shoes or socks and his toenails are at least 1/2 inch past his toe with debris under them. R3's bedroom has food and debris on the floor from the door to the bed and the sheets are covered with what appears to be food and blood. R3 has body odor.</p> <p>On 9/15/25 at 11:00AM, E4 CNA states that he fights them if they try to give him a shower or change his clothes.</p> <p>On 9/15/25 at 11:30AM, E2 Wellness Director stated that the establishment beautician stated that she had taken care of R3's beard, but that it clearly wasn't done. E2 also stated that the state of R3's person and room from a cleanliness perspective were unacceptable and that she had spoken to R3's POA about his increasing need for skilled care, but that she had not heard from her in several weeks.</p> <p>On 9/15/25 at 9:55AM, E4 and E5 Resident Assistants confirmed that R3 is not clean or socially appropriate and that R3's room and person are dirty.</p> <p>R3's facility provided shower sheets document that R3 has had no baths or showers in August or September 2025.</p>	A4020		