

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>ASL510353</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>05/07/2025</b>
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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

**SUNRISE OF PALOS PARK**

**12828 S LAGRANGE RD  
PALOS PARK, IL 60464**

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A 000	Initial Comment  Complaint investigation  IL191354 - 295.6010 cited  IL191357 - 295.6010 cited	A 000		
A6010	Section 295.6010 Abuse, Neglect, and Financial Exploitation Pr  This Regulation is not met as evidenced by: Section 295.6010 Abuse, Neglect, and Financial Exploitation Prevention and Reporting - General Violation  a) When the establishment has a reasonable belief that a resident has been the victim of abuse, neglect, or financial exploitation, the establishment shall:  1) Notify the Department within 24 hours after receiving the allegation, by contacting the Assisted Living Complaint Registry by telephone, fax, or other electronic means. The establishment shall document this report and maintain documentation on the premises for 12 months after the date of the report.  2) Investigate and develop a written report within 14 days after the initial report. The establishment shall send the written report to the Department within 24 hours after it is completed and shall maintain a copy of the written report on the premises for 12 months after the date of the report.	A6010		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A6010	Continued From page 1  b) A written report of the investigation conducted pursuant to subsection (a)(2) shall contain at least the following:  1) Dates, times, and description of the alleged abuse, neglect or financial exploitation;  2) Description of any injury to the resident;  3) Description of any change in the resident's physical, cognitive, functional, or emotional condition;  4) Any actions taken by the licensee;  5) A list of individuals and agencies interviewed or notified by the establishment;  6) Names of witnesses to the alleged abuse, neglect, or financial exploitation; and  7) If the abuse, neglect, or financial exploitation is substantial, a description of the action to be taken by the establishment to prevent the abuse, neglect or financial exploitation from occurring in the future.  c) Establishment employees and volunteers are obligated to report abuse, neglect, or financial exploitation of a resident to the establishment	A6010		

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A6010	<p>Continued From page 2</p> <p>management and to the Department.</p> <p>This requirement ws not met as evidenced by:</p> <p>Based on record review and interview, the establishment failed to conduct a thorough and present a final summary to the department of an incident of a injury of unknown origin for 1 resident (R1) reviewed for abuse and neglect. R1 resided in the Memory Care unit.</p> <p>Findings include:</p> <p>R1 is a 100 year old resident who moved into the memory care unit of the establishment on 5/24/23. R1 has diagnoses including unspecified dementia, mild cognitive impairment, depression and anxiety disorder. R1 also has a history of falling.</p> <p>The progress notes for 4/30/25 through 5/1/25 shows the following:</p> <p>4/30/2025, 08:15am: Writer E2 (LPN, Med Care Manager) was passing medication, noted redness to nose and redness to right side of cheek. Assessed area asked about pain, asked what happened. Resident stated no pain and nothing happened. R1's vitals taken, blood pressure high. Care managers asked did I see R1's face I said yes and they asked her what happened and did she fall. R1 stated again nothing happened. Decided to check back later to see if redness had subsided</p> <p>4/30/2025, 14:35: Made aware by staff that resident had some bruising to lip. Went to room, family at bedside. R1 lip was a dark purplish color. Small bruise noted on left chin. Upon assessment, redness to nose and right side of</p>	A6010			

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A6010	<p>Continued From page 3</p> <p>face was fading. R1 stated, "someone hit me last night."</p> <p>4/30/2025, 14:45 Skin/Wound Note Type (Laceration/abrasion/pressure): Dark purple bruising Location of Wound: top lip and chin Size of Wound: 2.5cm x 0.5cm lip 0.3cm x 0.2cm chin Description of Surrounding area of wound: skin intact Description of pain or discomfort associated with wound: No pain per resident</p> <p>-4/30/2025 17:33: E1 called to see resident by E4 (Resident Care Coordinator) at approximately 1:45pm. E4 notified by Z2 that was visiting R1 was noted to have swelling/bruising to her upper lip. Upon entering the room R1 noted to have a faint discoloration to the tip of her nose and small red, possibly scratch to right mid cheek near nose. Dark/reddish bruising present to upper lip more predominant to left side more noticeable when resident is in a laying position. R1 noted to have faded/light bruising to left hand between the 3rd and 4th fingers at the first knuckle. Per R1's report, someone grabbed her fingers, then R1 stated that someone scratched her face. Through the conversation R1 stated someone hit her. R1 denies falling. R1 stated the incident occurred sometime after midnight or then after 2am. Asked permission of R1, Z2 and Z4 who was face timing on the telephone with R1 if E1 and E6 (nurse) could check R1 for any additional injuries. With E6, R1 was examined for additional injuries. No other injures were noted. Resident denied pain at this time. No areas of tenderness or discoloration noted during assessment. While talking with R1, general yes and no and simple questions were asked to assist in identifying anyone whom may</p>	A6010			

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A6010	<p>Continued From page 4</p> <p>have been in her room. R1 states she didn't know. R1 did at one time state that it was a girl, but R1 could not provide any further description. R1 was sent the hospital via ambulance for further evaluation. Z2 was present and accompanied R1 to the hospital.</p> <p>-4/30/2025 20:00: Addition to previous note: During assessment dime size red area was also noted to left side of chin under lower lip. No swelling present. Skin intact to all areas (RCD) 5/1/2025 08:30: hospital for admitting diagnosis, nurse said R1 was admitted for elder abuse</p> <p>On 5/6/25 at 1:30pm via telephone E2 (LPN, Med Care Manager) stated, "I was passing meds to R1. I saw the redness on her face. The care managers were still bringing residents out for breakfast. One of the care managers asked me had I seen R1's face, which I had already. R1 is able to transfer herself, she does all the time. R1 would be a little confused at times but never aggressive, combative or resistive to care or verbally aggressive. I was concerned because R1's blood pressure was high. When I reassessed R1, she was moving her hand and said "she twisted my hand."</p> <p>At 2:20pm via telephone, E5 (care manager) stated, "I usually work 2pm to 10pm but that Tuesday I worked a double. I got off of work at 6am Wednesday morning. I was assigned to R1. The family keeps R1 in her room a lot. We serve dinner around 4:30pm. I went to check on R1. R1 was sitting in her wheelchair in front of the tv with the door locked. I brought her out of her room for dinner. After dinner, I toileted her and put her to bed. At 10:30pm, I did my rounds. Everyone was in bed. R1 had a bowel movement and it was coming out of her brief. We transferred R1 to her</p>	A6010		

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A6010	<p>Continued From page 5</p> <p>wheelchair while I changed the bed sheets. I cleaned R1 up and put on a clean night gown. We checked on R1 again at 5am. R1 was soiled so we changed her again into a clean night gown and brief. R1 does know how to transfer herself but she's not supposed to do it by herself. During the evening and night while I checked on R1 and cleaned her up, R1 never said anything to me that someone hurt her. R1 didn't have any marks to her face or hand before I left."</p> <p>On 5/6/25 at 3:45 pm via telephone, surveyor asked E8 (executive director) if she had the final summary and interviews from staff. E8 said yes and would present the final report to the surveyor. E8 also said she did phone interviews and did not write them down.</p> <p>As of 5/7/25 and after several requests, the establishment did not present a final summary or written statements from staff to the surveyor.</p>	A6010		