

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ASL510199	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/08/2025
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NAME OF PROVIDER OR SUPPLIER HERITAGE WOODS OF HUNTLEY, LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 12450 REGENCY PARKWAY HUNTLEY, IL 60142
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A 000	Initial Comment Annual Survey conducted on 9/8/2025. Violations: Repeat-295.4010 a) b) 1) 2) 3) c) d) e) g) 2) h) 295.8000 a) 1) 295.9040 b) c)	A 000		
A4010	Section 295.4010 Service Plan This Regulation is not met as evidenced by: Repeat TYPE 2 Violation Section 295.4010 Service Plan a) Based on the physician's assessment and establishment evaluation (see Section 295.4000), a written service plan shall be developed and mutually agreed upon by the establishment and the resident. (Section 15 of the Act) The establishment shall respect and accept the resident's choices regarding the service plan. b) The service plan shall be developed by: 1) The resident, resident's representative or any individual requested by the resident; 2) The manager or manager's designee; and 3) A registered nurse, if the resident is receiving nursing services or medication administration, or is unable to direct self-care.	A4010		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A4010	<p>Continued From page 1</p> <p>c) The service plan shall be signed and dated by all individuals involved in its development.</p> <p>d) The service plan, which shall be reviewed annually, or more often as the resident's condition, preferences, or service needs change, shall serve as a basis for the service delivery contract between the provider and the resident (see Section 295.2030). (Section 15 of the Act)</p> <p>e) The service plan shall be reviewed and revised if necessary immediately after a significant change in the resident's physical, cognitive, or functional condition (see Section 295.4000).</p> <p>g) Service plans shall address:</p> <p>2) The amount, type, and frequency of health-related services needed by the resident;</p> <p>h) The service plan shall include all support services provided or arranged for by the establishment.</p> <p>These requirements were not met, as evidenced by:</p> <p>Based on record review and interview, the establishment failed to ensure resident service plans were updated to address health related services needed by the resident. The establishment also failed to ensure that resident service plans were signed by a registered nurse and the resident/resident representative. These failures involve 3 of 10 residents reviewed for these requirements (R3, R5, & R8). This failure creates a substantial probability of harm to a</p>	A4010		

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A4010	<p>Continued From page 2</p> <p>resident or residents.</p> <p>Findings include:</p> <p>During record review on 9/8/2025 at 9:00 AM it was found that the establishment's last annual survey was conducted on 9/11/2024. During this survey, the establishment was cited for a violation of 295.4010- Service Plan.</p> <p>During record review on 9/8/2025 at 10:00 AM the establishment provided a list of residents receiving home health services and hospice services. R3 and R5 were on the list of residents receiving home health services. R8 was on the list of residents receiving hospice services.</p> <p>During record review on 9/8/2025 at 12:20 PM R3's service plan, dated 7/15/2025, did not address home health physical therapy services that R3 was receiving.</p> <p>During record review on 9/8/2025 at 12:55 PM R5's service plan, dated 6/17/2025, did not address home health physical therapy services that R5 was receiving.</p> <p>During record review on 9/8/2025 at 1:24 PM R8's service plan, dated 4/3/2025, did not address hospice services that R8 was receiving.</p> <p>During record review on 9/8/2025 at 4:25 PM the establishment provided another service plan for R8 dated 8/14/2025. This service plan did address R8's hospice services. This service plan did not include an registered nurse signature or resident/resident representative signature.</p> <p>During an interview with E2 (Director of Nursing) on 9/8/2025 at 2:46 PM they stated, "R3 is seeing</p>	A4010		

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A4010	Continued From page 3 home health for physical therapy. R3 started home health fairly recently. They just moved in so not too long ago. R5 is seeing home health for physical therapy as well. I'm not sure when R5 started therapy. I would have to look. It has been a while I believe." During an interview with E3 (Memory Care Director) on 9/8/2025 at 2:55 PM they stated, "R8 is on Gentiva Hospice. R8 was admitted to hospice on 7/9/2025 for diagnosis of hypertensive heart disease with heart failure and chronic hypoxemic respiratory failure."	A4010		
A8000	Section 295.8000 Food Service This Regulation is not met as evidenced by: TYPE 2 Violation Section 295.8000 Food Service a) If food service is provided by the establishment or by contract with a food service provider, the following requirements shall be met: 1) Food services shall meet the Food Service Sanitation Code (77 Ill. Adm. Code 750) and any applicable local requirements. This REQUIREMENT was not met as evidenced by: Based on observation, interview, and record review the establishment failed to maintain refrigerator temperatures to prevent food borne illness, keep delivered food supplies off the floor, and maintain non-contact food surfaces free of	A8000		

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A8000	<p>Continued From page 4</p> <p>debris. This failure creates a substantial probability of harm to all residents residing in the establishment.</p> <p>The findings include:</p> <p>The Establishment Notification Sheet dated 9/8/2025 lists a resident census of 106 residents.</p> <p>On 9/8/2025 at 3:36PM, observations of the satellite kitchen near the memory care unit refrigerator had a digital display of 51 - 54 degrees Fahrenheit with multiple pitchers full of colored liquid inside.</p> <p>On 9/8/2025 at 3:44PM, observations of the satellite kitchen near the memory care unit refrigerator had a digital display of 53 degrees Fahrenheit with multiple pitchers full of colored liquid inside.</p> <p>On 9/8/2025 at 3:44PM, E4 Cook reviewed the August 2025 temperature log and stated they didn't have a September temp log. E4 said she was unaware the temperatures were high. E4 said the refrigerator temperatures should be between 36-37 degrees Fahrenheit. E4 said kitchen staff receive training on food handling, including temperatures.</p> <p>The establishment provided Daily Freezer Temperature Log showed no temps below 40 for the month of August 2025. The documented temperatures are 47 - 57 degrees Fahrenheit.</p> <p>The establishment provided Cooking & Holding Temperatures for Potentially Hazardous Foods, . . . The internal temperature of Potentially Hazardous foods . . . must be 41 degrees Fahrenheit. . .</p>	A8000		

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A8000	<p>Continued From page 5</p> <p>On 9/8/2025 at 1:59PM, observations of the walk-in refrigerator and freezer in the main kitchen were made. The walk-in refrigerator and freezer had multiple stacked boxes on the floor.</p> <p>On 9/8/2025 at 3:12PM, E4 said the boxes on the floor in the walk-in freezer and refrigerator were from a delivery that occurred before the lunch service around 10:00AM - 11:00AM today. E4 said the boxes included ice cream, frozen pies, frozen veggies, and concentrated juice in the freezer. E4 said the boxes in the refrigerator had chicken, ground beef, and peppers. E4 said boxes should not be kept on the floor due to moisture build up which can cause mold to form.</p> <p>The establishment provided Dry Food Storage policy dated 7/2024 states, . . . Containers of food shall be stored a minimum of six inches above the floor in a manner that protects the food from splash and other contamination, and that permits easy cleaning of the storage area. . .</p> <p>On 9/8/2025 at 1:59PM, observations of the main kitchen were performed. Crumbs and what appeared to be food debris were noted on the stainless-steel food prep area next to the steam table. There was also brown discoloration and globs of a congealed red substance around the steam table area where the food is held.</p> <p>On 9/8/2025 at 1:59PM, E4 said the staff clean the steam table and counters after use.</p> <p>The establishment provided Cleaning Frequency policy dated 7/2024 states, . . . Non-food-contact surfaces shall be cleaned as often as is necessary to keep the equipment free of accumulation of dust, dirt, food particles, and</p>	A8000		

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A8000	Continued From page 6 other debris. . .	A8000		
A9040	<p>Section 295.9040 Environmental Requirements</p> <p>This Regulation is not met as evidenced by: TYPE 2 Violation</p> <p>Section 295.9040 Environmental Requirements</p> <p>b) The establishment shall be free of odors. c) The establishment shall be free of insects and rodents.</p> <p>This REQUIREMENT was not met as evidenced by:</p> <p>Based on observation, interview, and record review the facility failed to keep the establishment free of flies and odors. This has the potential to affect all the resident residing in the facility.</p> <p>The findings include:</p> <p>The Establishment Notification Sheet dated 9/8/2025 lists a resident census of 106 residents.</p> <p>On 9/8/2025 at 1:59PM, during kitchen observations flies were observed flying around the kitchen and landing on stainless steel tables.</p> <p>On 9/8/2025 at 3:30PM, during observations of the satellite kitchen a fly was seen flying around the kitchen area.</p> <p>On 9/8/2025 at 3:33PM, during observations of the memory care unit the common area smelled</p>	A9040		

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A9040	<p>Continued From page 7</p> <p>of urine.</p> <p>On 9/8/2025 at 4:06PM, E1 Executive Director said staff were getting residents up from naps and changing residents. E1 said there really shouldn't be any smells in the facility we just had the carpet replaced.</p> <p>On 9/8/2025 at 1:59PM, E4 Cook said she is unsure what to do about the flies.</p> <p>The establishment provided Waste Removal Policy and Procedure dated 1/2022 states, . . . collected rubbish shall be placed in the facility's outdoor dumpster. The dumpster shall be emptied by an approved refuse hauler at a minimum of once per week, or more often as necessary to prevent overloading of the dumpster and to minimize odors and pests. . .</p>	A9040		