

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ASL510035	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/11/2024
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NAME OF PROVIDER OR SUPPLIER VOLANTE OF ARLINGTON HEIGHTS	STREET ADDRESS, CITY, STATE, ZIP CODE 1625 S ARLINGTON HEIGHTS RD ARLINGTON HEIGHTS, IL 60005
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment Annual Licensure Survey.	A 000		
A3010	<p>Section 295.3010 Manager's Qualifications</p> <p>This Regulation is not met as evidenced by: Type 3 Violation Section 295.3010 Manager's Qualifications</p> <p>a) Each assisted living establishment shall have a full-time manager.</p> <p>b) A shared housing establishment shall have a manager who may oversee no more than three establishments if they are located within 30 minutes driving time from each other during non-rush hour and if the manager may be immediately contacted by an electronic communication device.</p> <p>c) The establishment shall be under the supervision of a full-time director (manager) who is at least 21 years of age and has a high school diploma or equivalent plus either:</p> <p>1) 2 years of management experience or 2 years of experience in positions of progressive responsibility in health care, housing with services, or adult day care or providing similar services to the elderly; or</p> <p>2) 2 years of management experience or 2 years of experience in positions of progressive responsibility in hospitality and training in health care and housing with services management. (Section 35(a)(2) of the Act)</p>	A3010		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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A3010	<p>Continued From page 1</p> <p>3) For the purposes of this subsection, "services management" refers to the coordination and oversight of various services provided to residents, such as healthcare, activities, and daily support. It includes, but is not limited to, ensuring resident quality of care, effective communication with establishment staff, and addressing residents' needs to enhance their overall wellbeing in the establishment.</p> <p>d) The manager shall designate an individual capable of acting in an emergency to act in their absence from the establishment.</p> <p>e) If the manager provides direct care, the manager is required to meet the requirements of the Health Care Worker Background Check Act.</p> <p>f) Changes in manager must be reported to the Department within 10 working days after the change.</p> <p>(Source: Amended at 48 Ill. Reg. 12026, effective July 29, 2024)</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview and record review, the establishment failed to notify the Department of change in Manager as required. This deficient practice has the probability to affect all residents.</p> <p>Findings include:</p> <p>An onsite visit was conducted on 12/10/24.</p> <p>Per employee file, E1 (Executive Director) was hired on 4/29/24.</p> <p>On 12/11/24 at 9:35am, E2 (Wellness Director)</p>	A3010		

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A3010	Continued From page 2 said the Department was not notified of the change of Manager.	A3010		
A3040	Section 295.3040 Health Care Worker Background Check This Regulation is not met as evidenced by: Type 2 Violation (Repeat) Section 295.3040 Health Care Worker Background Check An establishment shall comply with the Health Care Worker Background Check Act and the Health Care Worker Background Check Code. (Source: Amended at 36 Ill. Reg. 13632, effective August 16, 2012) Section 955.145 Employment Verification a) Each health care employer or its designee shall provide an employment verification and update the demographic information for each employee no less than annually. (Section 33(i) of the Act) 1) The health care employer or its designee shall log into the Health Care Worker Registry through a secure login in a method prescribed by the Department. (Section 33(i) of the Act) 2) The health care employer or its designee shall indicate employment and termination dates (separation dates) within 30 days after hiring or terminating an employee. (Section 33(i) of the Act)	A3040		

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A3040	<p>Continued From page 3</p> <p>3) The health care employer shall provide the employment category and type. (Section 33(i) of the Act)</p> <p>b) Failure to comply with this Section constitutes a licensing violation. A fine of up to \$500 may be imposed upon a health care employer for failure to maintain these records. (Section 33(i) of the Act)</p> <p>c) The information required in this Section shall be used by the Department of Public Health to notify any current employer of any disqualifying offenses that are reported by the Department of State Police. (Section 33(i) of the Act)</p> <p>(Source: Amended at 43 Ill. Reg. 3665, effective March 1, 2019)</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview and record review the establishment failed to conduct their own search on the website provided (Healthcare Worker Registry) to ensure six of (E1, E5, E6, E7, E8, E9) six employees reviewed are qualified for employment. The establishment also failed to complete employment verification to update these employees' hire date. This deficient practice has the potential to affect all residents.</p> <p>Findings include:</p> <p>An onsite visit was conducted on 12/10/24. Selected employee files were reviewed.</p> <p>E1 (Executive Director) was hired on 4/29/24. E5 (Resident Care Partner) was hired on 5/7/24. E6 (Resident Care Partner) was hired on 6/26/24. E7 (Resident Care Partner) was hired on 8/13/24.</p>	A3040		

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A3040	<p>Continued From page 4</p> <p>E8 (Resident Care Partner) was hired on 7/23/24. E9 (Resident Care Partner) was hired on 8/6/24.</p> <p>There were no documented 6 Registry check completed from the Registry Portal per these employee files reviewed. There were background check done by entity called Certiphi on these employee files noted.</p> <p>On 12/10/24 1:41pm, E2 (Wellness Director) said, employment verification to update the employee's hire date as well as annual employment verification were not done. E2 said the establishment uses Certiphi to check the Registry. Certiphi is a private entity.</p>	A3040		