

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>5108250</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>01/13/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>AMERICAN HOUSE OAK PARK</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>703 MADISON STREET</b> <b>OAK PARK, IL 60302</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comment  Original investigation of Complaint 2590011 / IL 183477.  295.4010 g) 1) c)	A 000		
A4010	Section 295.4010 Service Plan  This Regulation is not met as evidenced by: Section 295.4010 Service Plan  g) Service plans shall address:  1) The level of service the resident is receiving, including:  c) Special accommodations for the resident;  Type 3 Violation  Based on record review and interviews, the establishment failed to address on one of three sampled resident's (R1) service plan, an ongoing problem, where the resident hides or misplaces the call pendent.  Findings include:  On 1/10/25 at 4:47 P.M., Z1 (R1's Daughter) stated that R1 has resided on the Memory Care floor since June 2024. Z1 stated that R1 was issued a call pendent that she is supposed to keep around her neck and press if she needs staff. Z1 stated that the pendent has been an issue for several months now. States that the pendent keeps coming up missing and staff do	A4010		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A4010	<p>Continued From page 1</p> <p>not seem to have any idea when its gone and are unable to locate it for days at a time. Z1 stated that she feels maybe staff are hiding it or R1 is placing it in different places. Z1 cannot say for sure how it keeps coming up missing but that staff do not have a solution to the problem.</p> <p>On 1/11/25 at 12:40 P.M., E1 (Executive Director) confirmed that R1's call pendent coming up missing is an ongoing problem. E1 stated that staff feel that R1 is hiding and or misplacing the pendent. E1 stated that they have found the pendent under R1's bed, under her mattress, and in different places.</p> <p>On 1/13/25 at 10:38 A.M., E2 (Memory Care Director) stated that R1's pendent coming up missing has been an ongoing issue. Stated that this a lot of times is just part of the Dementia disease process and the resident miss places or actually hides items.</p> <p>R1's current Service Plan dated 7/23/24 fails to address R1's call pendent at all. The Service Plan fails to have any interventions in place to help reduce the issue of R1 hiding / misplacing the call pendent.</p> <p>On 1/13/25 at 11:07 A.M., E1 confirmed that the call pendent issue was not addressed on R1's Service Plan.</p>	A4010		