

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ASL510001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/07/2025
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NAME OF PROVIDER OR SUPPLIER ADDOLORATA VILLA	STREET ADDRESS, CITY, STATE, ZIP CODE 553 MCHENRY RD WHEELING, IL 60090
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A 000	Initial Comment Annual Licensure Survey	A 000		
A6000	<p>Section 295.6000 Resident Rights</p> <p>This Regulation is not met as evidenced by: Type 3 Violation Section 295.6000 Resident Rights</p> <p>a) No resident shall be deprived of any rights, benefits, or privileges guaranteed by law, the Constitution of the State of Illinois, or the Constitution of the United States solely on account of his or her status as a resident of an establishment, nor shall a resident forfeit any of the following rights:</p> <p>1) The right to live in an environment that promotes and supports each resident's dignity, individuality, independence, self-determination, privacy, and choice and to be treated with consideration and respect;</p> <p>2) The right to respect for bodily privacy and dignity at all times, especially during care and treatment;</p> <p>3) The right to retain and use personal property, unless such use infringes on the health, safety, or welfare of other individuals, and a place to store personal items that is locked and secure;</p> <p>4) The right to designate any individual to participate with the resident or in the resident's name in the development of the written service plan;</p>	A6000		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A6000	<p>Continued From page 1</p> <p>5) The right to receive the services specified in the service plan, to review and renegotiate the service plan at any time; and to be informed of the cost of the changes;</p> <p>6) The right to direct his or her own care and negotiate the terms of his or her own care;</p> <p>7) The right to refuse services unless such services are court ordered or the health, safety, or welfare of other individuals is endangered by the refusal, and to be advised of the consequences of that refusal;</p> <p>8) The right to exercise free choice in selected activities, schedules, and daily routine;</p> <p>9) The right to exercise free choice in selecting a primary care provider, pharmacy, home health provider, or other service provider and to assume responsibility for any additional costs incurred as a result of such choices. However, an establishment may specify how medications are packaged by a pharmacy if the resident receives administration of medication;</p> <p>10) The right to request to relocate or refuse to relocate within the facility based upon the resident's needs, desires, and availability of such options;</p> <p>11) The right to the free exercise of religion and to participate or refuse to participate in religious, social, recreational, rehabilitative, political or community activities;</p> <p>12) The right to be free of chemical and physical restraints;</p> <p>13) The right to be free of abuse or neglect</p>	A6000		

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A6000	<p>Continued From page 2</p> <p>or financial exploitation or to refuse to perform labor;</p> <p>14) The right to confidentiality of the resident's medical, financial, or other records. The release of a record shall be by written consent of the resident or the resident's representative and shall specify the circumstances under which each individual record may be released, except as specified by law;</p> <p>15) The right to privacy in financial and personal affairs;</p> <p>16) The right of access and the right to review and copy the resident's personal files maintained by the establishment, during normal business hours or at a time agreed upon by the resident and the establishment;</p> <p>17) The right to privacy with regard to mail, phone calls, and visitors;</p> <p>18) The right to uncensored access to the State Ombudsman or his or her designee, and the right to refuse access to a State Ombudsman or Department reviewer;</p> <p>19) The right to be free of retaliation for or constraint from criticizing the establishment or making complaints to appropriate agencies or any agency or individual;</p> <p>20) The right to 24 hour access to the establishment and all common areas of the establishment;</p> <p>21) The right to a minimum of 30-day notice of any change in a fee or charge or the availability of a service;</p>	A6000		

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A6000	<p>Continued From page 3</p> <p>22) The right to a minimum of 90-day notice of a planned establishment closure;</p> <p>23) The right to a minimum of 30-day notice of an involuntary residency termination, except where the resident poses a threat to himself or others, or in other emergency situations, and the right to appeal such termination;</p> <p>24) The right to a 30-day notice of delinquency and at least 15 days right to cure delinquency. (Section 95 of the Act)</p> <p>b) Nothing in this Part is meant to limit a resident's right to choose his or her health care provider. (Section 75(h) of the Act)</p> <p>These requirements are not met as evidenced by:</p> <p>Based on interview and record review, the establishment failed to ensure resident was free from abuse. This deficient practice affected one (R1) of two residents reviewed for abuse and has the probability to affect all residents.</p> <p>Findings include:</p> <p>R1 is 95 years old, a resident of the Assisted Living unit of the building. R1 moved into the community on 1/2/23. Per R1's Electronic Health Record, R1's diagnoses include but not limited to Memory Care Deficit following Unspecified Cerebrovascular Accident, and Essential Hypertension.</p> <p>According to incident investigation conducted by E1 (Director of Resident Services), on 12/17/24 at 9:15pm, E1 received an email from Z1 (R1's Daughter) expressing concern regarding</p>	A6000		

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A6000	<p>Continued From page 4</p> <p>resident's care. E1 directed E12 (Nurse) to go check on R1 following Z1's report. R1 told E12 that he asked E10 (Resident Care Assistant) for a sweater and to fix the temperature and E10 didn't do it. R1 claimed E10 was throwing the blanket roughly on him. E10 was loud and screaming, and all R1 wanted was his sweater because he was cold. E11 (Resident Care Assistant) went to check on R1 prior to E12. R1 was in bed wearing a T-shirt and jacket with a broken zipper. R1 had a blanket and a comforter but R1 was still cold. E11 assisted R1 to another sweater and another blanket. E11 also adjusted the thermostat to 80F which at the time was at 76F.</p> <p>On 1/6/25 at 11:10am, R1 was interviewed but unable to recall incident.</p> <p>On 1/7/25 at 9:35am, E2 (Health and Wellness Director) said, she and E12 went to check on R1. R1 reported and demonstrated how he was treated by E10. "He was cold, he wanted a sweater, a blanket to cover him ...he said, she (E10) was screaming, yelling at him. When she gave him a sweater, she pushed really hard on his upper chest. He demonstrated how. He said he pressed it really hard. We don't treat our resident that way. We treat them, like they are our family ..."</p> <p>On 1/7/25 at 10:20am, E1 said, "If (R1) said something, and for him to call his daughter means, something must have happened. I stand by my decision to substantiate. It is emotional/mental abuse, she (E10) did not meet his needs."</p> <p>E10 was suspended on 12/17/24 and terminated on 12/20/24 per employee documents.</p>	A6000		

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A6000	<p>Continued From page 5</p> <p>Establishment's document titled, System Policy Subject: Abuse, Neglect and Exploitation stated in part;</p> <p>Policy: Franciscan Ministries affirms that each resident has the right to be free from abuse neglect, misappropriation of resident property and exploitation.</p> <p>Definitions Abuse also includes the deprivation by an individual, including a caretaker of goods or services that are necessary to attain or maintain physical, mental and psychosocial well-being. "Neglect" means the failure to provide good and services to a resident that are necessary to avoid physical harm, pain, mental anguish or emotional distress.</p>	A6000		