

## NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Fairwinds - Sandcreek	RC-661	3310 Valencia Drive	208-542-6200
Administrator	City	Zip Code	Survey Date
Jon Potter	Idaho Falls	83404	01/06/2022
Survey Team Leader	Survey Type		Response Due
LeMaster, Veronica	health care complaint investigation		02/05/2022

Item #	Rule (16.03.22)	Description
1	.215.08.b. Investigation within Thirty Days.	The administrator did not conduct an investigation within 30 days when residents experienced falls. For example: Resident #1 experienced 13 falls and Resident #4 experienced 16 falls between September 2021 and January 2022, and no investigations were documented. The administrator stated the investigations were not documented.
2	.215.08.f. Notification to Licensing Agency within One Business Day.	The facility did not notify Licensing and Certification within one business day when residents experienced falls and required assessment at the hospital on 7/20/21, 7/21/21, 7/25/21, 8/25/21, 9/27/21 or when a resident fell and fractured their ribs on 10/24/21.
3	.335.02. Standard Precautions*	The facility did not follow the public health district or Centers for Disease Control and prevention (CDC) recommendations when caring for the residents, to prevent transmission of infectious disease. Between 1/5/22 and 1/6/22, staff and management were observed to not wear their masks appropriately. The masks were worn under their nose, on their chin or pulled down completely.
4	.600.04.a. Sufficient Personnel*	The facility did not schedule sufficient staff during all hours. For example: the facility staff had to call EMS/non emergent to help assist residents up off the floor after a fall (4 times), and

		there was one care staff scheduled on NOC shift for two floors (53 residents). Multiple residents and eleven staff members stated there was not sufficient staff in the building to meet everyone's needs.
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