

NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Pinehurst Senior Community	RC-1284	208 S. Division Street	208-682-9170
Administrator	City	Zip Code	Survey Date
Yvette Serrano	Pinehurst	83850	01/30/2025
Survey Team Leader	Survey Type		Response Due
Walker, Jenny	health care complaint investigation		03/01/2025

Item #	Rule (16.03.22)	Description
1	.600.04.a. Sufficient Personnel.	<p>The facility did not schedule sufficient staff during all hours. For example: The as-worked schedule from 1/3/25 to 1/25/25, documented there were no staff in the facility from 10:00 PM until 6:00 AM who were medication certified, nor who were delegated to pass medications on nine occasions. The as-worked schedule from 12/29/24 to 1/26/25, documented there was only one staff member in house #1 and one staff member in house #2 from 10:00 PM until 6:00 AM on 27 occasions. Resident #3, resided in house #2, and their Negotiated Service Agreement documented they required two staff members for transfers. According to the facility's resident roster, two other unsampled residents resided in house #2, who also required two-person assistance with transfers. Staff members stated resident #3 required two staff members to transfer them. The administrator stated there had been occasions on night shift when there was not a medication technician in the facility. She stated she had just recently found out there had to be a medication technician on site at all times. The administrator stated there were residents in house #2 who required two staff members to transfer them and agreed in the case of an emergency there would not be</p>

		enough staff to transfer residents who required two staff members.
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