

NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Lily and Syringa Assisted Living	RC-1212	840 & 830 East 1st Avenue	208-497-5959
Administrator	City	Zip Code	Survey Date
Mary White	Idaho Falls	83401	02/11/2021
Survey Team Leader	Survey Type		Response Due
Bollinger, Torrey	health care initial licensure		03/13/2021

Item #	Rule (16.03.22)	Description
1	.215.08.b. Investigation within Thirty Days.	The facility did not conduct an investigation when a resident made an allegation against a staff member on 8/14/20 for having "attitude" while providing cares and swearing at/around them. The current administrator confirmed an investigation was not completed.
2	.215.08.c. Resident Protection.	The facility did not protect residents during the course of an investigation when an allegation against a staff member was made on 8/14/20 for having "attitude" while providing cares and swearing at/around them. The current administrator confirmed the alleged perpetrator was only assigned to the other building and not put on suspension.