

NON-CORE ISSUES

Facility	License #	Physical Address	Phone Number
Terraces of Boise, The	RC-1115	5301 East Warm Springs Ave	208-336-5550
Administrator	City	Zip Code	Survey Date
Judson Severns	Boise	83716	08/27/2026
Survey Team Leader	Survey Type		Response Due
Bollinger, Torrey	Health Care Licensure and Follow-Up		09/26/2026

Item #	Rule (16.03.22)	Description
1	.310.01.f. Medication Distribution.	The facility did not ensure all residents' as-needed (PRN) medications were available in the facility. For example, Resident #2 did not have their dulcolax suppository, Milk of Magnesia, Mylanta, and Senna S. Resident #5 did not have their azelastine nasal spray and emema. Resident #9 did not have their refresh tears and Senna. Resident #10 did not have their tums. The facility nurses stated they were unaware the medications were not available in the facility.
2	.009.01. Criminal History and Background Check.	1. Two of fifteen employees, whose personnel records were reviewed, did not have a Department Criminal History and Background Check. The human resource manager confirmed the Department Criminal History and Background Checks were not completed. 2. Six of nine employees, whose personnel records were reviewed and required an Idaho State Police Background Check, did not have the Idaho State Police Background Check completed. The human resource manager assistant was unclear of the rule when an Idaho State Police Background Check was required.
3	.625.01. Number of Hours of Training.	Eleven of fifteen staff, whose records were reviewed, did not

		contain documentation of 16 hours of orientation, nor had completed orientation within 30 days of hire. The human resource manager assistant confirmed the staff did not complete the 16 hours of orientation within 30 days of hire.
4	.625.02.d. Content for Training.	Eleven of fifteen staff, whose records were reviewed, did not document they had mental illness training and the facility provided services to residents with diagnoses of mental illness. The human resource manager assistant confirmed the training had not been completed.
5	.310.01.c. Medication Distribution.	The facility did not maintain the medication refrigerator temperatures per manufacturer's guidelines of 36 to 46 degrees F, for insulin and latanoprost eye drops. For example: the North Lodge refrigerator temperatures were below 36 degrees five times in August 2026, including one entry as low as 28.6 degrees F on 8/12/26, with no corrective action taken. Additionally, in the North Lodge, on 8/20/26, the temperature was documented at 31.5 degrees F, with no corrective action taken. The wellness director and the assistant wellness director stated they were working on developing a new system for their medication refrigerators.
6	.600.03. Cardio-Pulmonary Resuscitation (CPR) and First Aid Certification.	Fifteen of fifteen staff, whose records were reviewed, did not have documentation they were certified in first aid. Ten of fifteen staff, whose records were reviewed, did not have documentation they were certified in Cardio-Pulmonary Resuscitation. The human resource manager assistant confirmed the staff did not have the certifications.