

**Department of Inspections, Appeals, and Licensing
Health & Safety Division
Citation**

Citation Number #11194		Report Date July 28, 2026		
Facility Name Ivy at Davenport		Survey Dates July 13, 2026 to July 16, 2026		
Facility Address 800 E Rusholme Street				
City Davenport, IA 52803				
KG				
Rule or Code Section	Nature of Violation	Class	Fine Amount	Correction Date
50.9(3)b	481—50.9(135C) Criminal, dependent adult abuse, and child abuse record checks. 50.9(3) <i>Requirements for employer prior to employing an individual.</i> Prior to employment of a person in a facility, the facility shall complete the background check requirements set forth below. <i>b.</i> Conducting a background check. The facility shall either request that the department of public safety perform a criminal history check and that the department of human services perform child and dependent adult abuse record checks of the person in this state, or access the single contact repository (SING) to perform the required background check. If the SING is used, the facility shall submit the person's prior name(s), if applicable, with the background check request. (I, II, III) DESCRIPTION Based on personnel file review, facility policy review, and staff interview, the facility failed to ensure all employees had a criminal and abuse registry background checks completed prior to the start of employment for 1 of 7 employee files reviewed. The facility identified a census of 59 residents. Findings include: Review of a New Hire Date report dated 1/1/26 to 7/18/26 revealed Staff K, former Administrator had a hire date of 6/8/26.	Class II	\$500.00	Upon Receipt

If, within thirty (30) days of the receipt of the citation, you: (1) do not request a formal hearing or; (2) withdraw your request for formal hearing; and (3) pay the penalty, the assessed penalty will be reduced by thirty-five percent (35%) pursuant to Iowa Code section 135C.43A (2013).

Facility Administrator

Date

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	Review of Staff K's personnel file confirmed a hire date of 6/8/26, and found no documentation that a criminal and abuse registry background check had been completed. During an interview on 7/15/26 at 3:06 PM, Staff P, Human Resources (HR)/Corporate Compliance stated Staff K did not have a SING (Single Contact Repository) background check completed. Staff P stated she found out after Staff K's 6/8/26 start date that Iowa requires the SING, and it had not been done. Staff P stated she now understands the SING needs to be completed before an employee starts work. During an interview on 7/16/26 at 11:57 AM, the current Administrator stated the SING should be done before date of hire and start of employment for all employees. Review of the facility policy titled Abuse, Neglect and Exploitation Policy revised 4/22/25, included a Policy Explanation and Compliance Guidelines section which directed, in part: The components of the facility abuse prohibition plan are discussed herein: I. Screening:			

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Page 2 of 3

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	A. Potential employees will be screened for a history of abuse, neglect, exploitation, or misappropriation of resident property. 1. Background, reference and credentials' checks shall be conducted on potential employees, contracted temporary staff, students affiliated with academic institutions, volunteers, and consultants. 2. Screenings may be conducted by the facility itself, third-party agency or academic institution. 3. The facility will maintain documentation of proof that the screening occurred. FACILITY RESPONSE			

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Page 3 of 3