

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

Printed: 10/07/2021
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 165081	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/30/2021	
NAME OF PROVIDER OR SUPPLIER FRIENDSHIP VILLAGE RETIREMENT		STREET ADDRESS, CITY, STATE, ZIP CODE 600 PARK LANE WATERLOO, IA 50702		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 000	<p>INITIAL COMMENTS</p> <p>Correction date <u>10/8/2021</u></p> <p>Investigation facility-reported incident # 96522-I resulted in the following deficiency.</p> <p>See Code of Federal Regulations (42CFR) Part 482, Subpart B-C.</p> <p><i>(Handwritten note: 5/1)</i></p> <p>A COVID-19 Focused Infection Control Survey was also conducted by the Department of Inspection and Appeals on 9/28 - 9/28/21. The facility was found to be in compliance with CMS and Centers for Disease Control and Prevention (CDC) recommended practices to prepare for COVID-19.</p>	F 000		
F 755 SS=D	<p>Pharmacy Svcs/Procedures/Pharmacist/Records CFR(s): 483.45(a)(b)(1)-(3)</p> <p>§483.45 Pharmacy Services The facility must provide routine and emergency drugs and biologicals to its residents, or obtain them under an agreement described in §483.70(g). The facility may permit unlicensed personnel to administer drugs if State law permits, but only under the general supervision of a licensed nurse.</p> <p>§483.45(a) Procedures. A facility must provide pharmaceutical services (including procedures that assure the accurate acquiring, receiving, dispensing, and administering of all drugs and biologicals) to meet the needs of each resident.</p> <p>§483.45(b) Service Consultation. The facility must employ or obtain the services of a licensed pharmacist who-</p> <p>§483.45(b)(1) Provides consultation on all</p>	F 755	<p>Transfer of Narcotic within Departments Policy has been created that includes the discharging nurse physically taking medications to the building that the resident is moving to (Landing, Pavilion, Lodge, or Independent Living). Counts will be verified immediately between discharging nurse and admitting nurse. Narcotic sheets will be verified and signed by both nurses and each building will keep a copy for their records in the residents' chart or narcotic book.</p> <p>Additionally, this policy has been added to the Orientation Packet that new nurses receive when hired.</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Ellen Girkin

Nursing Home Administrator 10/8/21

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See Instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 755	<p>Continued From page 1</p> <p>aspects of the provision of pharmacy services in the facility.</p> <p>§483.45(b)(2) Establishes a system of records of receipt and disposition of all controlled drugs in sufficient detail to enable an accurate reconciliation; and</p> <p>§483.45(b)(3) Determines that drug records are in order and that an account of all controlled drugs is maintained and periodically reconciled. This Requirement is not met as evidenced by: Based on record review and staff interviews, the facility did not always provide staff with a procedures to ensure accurate acquiring, receiving, dispensing, and administering of all drugs and biologicals to meet the needs of each resident for one of four residents reviewed (#2). The facility reported a census of 51 residents.</p> <p>Findings include:</p> <p>1. Resident # 2's Interdisciplinary Notes dated documented she resided at the facility's Assisted Living Unit (on the complex) and then transferred to the Nursing Home Facility on 1-25-2021 following a visit to the emergency room.</p> <p>During an interview on 9-29-2021 at 8:30 a.m., the Nursing Home director of nursing (DON) stated Resident #2's medications were transferred from her Assisted Living Unit to the Nursing Home Facility via a facility transportation/.driver. The facility transportation/.driver gave the medications to Staff A. Staff A kept the medications by her, but did not look at them. Staff A informed the oncoming nurse (of the medications) who placed the medications in the locked medication room. The DON stated the medications were returned to the</p>	F 755		

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F 755	<p>Continued From page 2</p> <p>Assisted Living unit on 1-27-2021.</p> <p>During an interview on 9-29-2021 at 11:35 a.m. Staff A stated she was the only nurse on duty on 1-25-2021 and knew that Resident #2 would be arriving to the Nursing Home Facility from her Assisted Living Unit (following an emergency room visit). Staff A stated she received calls from Assisted Living staff that they would be sending Resident #2's medications to the Nursing Home Facility. She stated the medications arrived shortly after the phone calls. Staff A stated she did not look at the medications from the Assisted Living Unit as she already had orders and medications from the hospital. Staff A stated the policy at the time was vague on the proper way to transfer medications from an Assisted Living Unit to a Nursing Facility Unit.</p> <p>A documented titled Transfer of narcotic with departments documented that on 1-28-2021 facility staff received education on a new policy regarding how to account for medications when residents move from the Assisted or Independent Living Units to the Nursing Facility Unit. The policy instructed the discharging nurse would physically take resident medications to the building the resident would be moving to.</p>		F 755		