

State of GA, Healthcare Facility Regulation Division

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>PCH008333</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING  B. WING	(X3) DATE SURVEY COMPLETED  <b>08/28/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>OAKS AT ELLIJAY</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>114 PENLAND STREET ELLIJAY, GA 30540</b>	
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{0000}	<p>Opening Comments.</p> <p>The purpose of this survey was to investigate intake #GA50004440, and #GA50004727. The investigation began on 8/27/25, an onsite visit was made on 8/27/25, and the investigation was completed on 8/28/25.</p>		
{0903} SS= D	<p>111-8-62-.09(2)(a) Workforce Qualifications and Training.</p> <p>Such [work-related] training must include, at a minimum, the following:</p> <p>(a) Evidence of current certification in emergency first aid except where the staff person is a currently licensed health care professional.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>&gt;&gt;&gt;&gt; Based on record review and interview the facility failed to show 5 (Staff BB, DD, EE, FF, and JJ) of 5 sampled staff had evidence of current certification of emergency first aid.</p> <p>The findings included:</p> <p>A review of the personnel file for Staff BB showed a date of hire of 10/18/2018. There was no record of current certification of emergency first aid.</p>		

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	<p>A review of the personnel file for Staff DD showed a date of hire of 5/12/25. There was no record of current certification of emergency first aid.</p> <p>A review of the personnel file for Staff EE showed a date of hire of 5/28/25. There was no record of current certification of emergency first aid.</p> <p>A review of the personnel file for Staff FF showed a date of hire of 6/23/25. There was no record of current certification of emergency first aid.</p> <p>A review of the personnel file for Staff JJ showed a date of hire of 3/24/2025. There was no record of current certification of emergency first aid.</p> <p>On 8/27/25 at 2:04 p.m., the personnel manager confirmed staff BB, DD, EE, FF, and JJ did not have current first aid certification.</p> <p>On 8/27/25 at 2:20 p.m., during an interview, Staff AA stated the required certification of staff for first aid has not been approved by the corporate office.</p>		

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<p>{0904} SS= D</p>	<p>111-8-62-.09(2)(b) Workforce Qualifications and Training. Such [work-related] training must include, at a minimum, the following: ...  (b) Evidence of current certification in cardiopulmonary resuscitation where the training course required return demonstration of competency.</p> <p>This REQUIREMENT is not met as evidenced by:                  &gt;&gt;&gt;&gt;Based on record review and interview, the facility failed to ensure 5 of 5 sampled staff (Staff BB, DD, EE, FF, and JJ) had evidence of current certification in cardiopulmonary resuscitation (CPR) where the training course required a return demonstration of competency.</p> <p>The findings included:</p> <p>A review of the personnel file for Staff BB showed a date of hire of 10/18/2018. There was no record of current certification of CPR.</p>		

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	<p>A review of the personnel file for Staff DD showed a date of hire of 5/12/25. There was no record of current certification of CPR.</p> <p>A review of the personnel file for Staff EE showed a date of hire of 5/28/25. There was no record of current certification of CPR.</p> <p>A review of the personnel file for Staff FF showed a date of hire of 6/23/25. There was no record of current certification of CPR.</p> <p>A review of the personnel file for Staff JJ showed a date of hire of 3/24/2025. There was no record of current certification of CPR.</p> <p>On 8/27/25 at 2:04 p.m., the personnel manager confirmed Staff BB, DD, EE, FF, and JJ did not have current CPR Certification.</p> <p>On 8/27/25 at 2:20 p.m., during an interview Staff AA stated the required certification of staff for CPR has not been approved by the corporate office.</p>		

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<p>{0905} SS= D</p>	<p>111-8-62-.09(2)(c) Workforce Qualifications and Training.</p> <p>The administrator or on-site manager must be responsible for ensuring that any person working in the home as an employee, under contract or otherwise, receives training within the first sixty days of employment. Such [work-related] training must include, at a minimum, the following:...</p> <p>(c) Emergency evacuation procedures.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>&gt;&gt;&gt;&gt;Based on record review and interviews the facility failed to ensure 4 of 5 sampled staff (Staff DD, EE, FF, and JJ) received comprehensive training within the first sixty days of employment for emergency evacuation procedures, and use of the emergency evacuation chair.</p> <p>The findings included:</p> <p>An Evac+Chair (evacuation chair) was purchased, and installed in each of the 3 stair wells located in the facility for staff to use during an emergency evacuation.</p> <p>Record review of facility documentation showed the elevator did not work from July 2, 25-July 8. 25 There was no other elevator in the three story building.</p>		

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	<p>Inservice documentation provided by the facility showed the last evacuation chair training was held on 4/12/24. A review of the staff roster showed 14 of the 34 employed staff were hired after 4/12/24.</p> <p>A review of the personnel file showed Staff DD was hired on 5/12/25. There was no documentation of emergency evacuation training.</p> <p>A review of the personnel file showed Staff EE was hired on 5/8/25. There was no documentation of emergency evacuation training.</p> <p>A review of the personnel file showed Staff FF was hired on 6/23/25. There was no documentation of emergency evacuation training.</p> <p>A review of the personnel file showed Staff JJ was hired on 3/24/25. There was no documentation of emergency evacuation training.</p> <p>On 8/27/25 at 9:50 a.m., during an interview Staff CC stated there was an evacuation chair located at the top of each stairwell to be used for emergency evacuations. The chair was only to be used to evacuate one resident at a time down the stairs in the event of an emergency. The last training class held was held on 4/12/24.</p>		

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	<p>During an interview on 8/27/25 at 10:10 a.m., Staff EE revealed when the elevator stopped working, staff made the residents walk backwards down the stairs, and a staff person walked down with them. We were told to do it that way so if someone fell, they would not hit their face. We carried food and drinks up to the ones that we could not bring down the stairs. Staff EE stated he/she had not had any training on evacuation procedures or use of the evacuation chair.</p> <p>On 8/27/25 at 10:20 a.m., Staff FF revealed he/she has not had training for emergency evacuations or the use of the emergency evacuation chair to get residents down the stairs.</p> <p>On 8/27/25 at 10:35 a.m., Resident #1 revealed the elevator did not work for a good week. Resident #1 revealed he/she had to get out of his/her wheelchair, and took his/her walker to get up, and down 20 stairs. He/she described how the walker was held with one hand and the rail was held with the other hand. It was the only way to get to the dining room, or visit other residents. Resident #1 stated what else could I do, it was the only way to get up or down the stairs.</p> <p>On 8/27/25 at 11:15 a.m., Resident #2 revealed he/she was disgusted about the elevator and he/she was just stuck because there was no way to get up or down the stairs with his/her wheelchair. The staff did not know what to do.</p> <p>On 8/27/25 at 12:10 p.m., Staff BB revealed new staff were supposed to be</p>		

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	<p>trained in evacuations by the maintenance department. There are two bedbound residents, and six residents that use wheelchairs. Those residents would need evacuation assistance. Resident #3 was bedbound and was unable to come down when the elevator was broken. If we needed to evacuate Resident #3 we would have to call emergency services. The thought of using the evacuation chair was very scary.</p> <p>On 8/27/25 at 2:20 p.m., during an interview, Staff AA revealed he/she was aware that residents were asked to walk backwards down the stairs. AA stated it seemed like the safest option at the time and no one fell. Staff AA stated the newer staff had not been trained yet but could be trained in evacuations and the use of the evacuation chair at the next staff meeting in two weeks.</p> <p>Evac+chair.com manufacturer specified that [the facility] must ensure that the persons within the building were trained to use the Evac+Chair, via internal evacuation training or by an Evac+Chair Certified Trainer. The [facility] must ensure employees receive comprehensive training from a fully qualified and experienced trainer.</p> <p>During an interview, the Evac+Chair representative revealed on 8/28/25 at 10:30 a.m., that the 300 H chair was designed to be used for residents with trunk control.</p>		

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{1301} SS= D	<p>111-8-62-.13(1) Physical Plant Health and Safety Standards.</p> <p>Each home must be in compliance with fire and safety rules promulgated by the Office of the Safety Fire Commissioner for the personal care homes it regulates.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>&gt;&gt;&gt;&gt;Based on record review and interview the facility failed to ensure 5 of 5 sampled staff (Staff BB, DD, EE, FF, and JJ) completed the fire and life safety training as required by the Office of the Safety Fire Commissioner for the personal care homes.</p> <p>The findings included:</p> <p>A review of the personnel file for Staff BB showed a date of hire of 10/18/2018. There was no record of the required of completion of the required training as required by the Office of the Safety Fire Commissioner for personal care homes.</p> <p>A review of the personnel file for Staff DD showed a date of hire of 5/12/25. There was no record of completion of the required training as required by the Office of the Safety Fire Commissioner for personal care homes.</p>		

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	<p>A review of the personnel file for Staff EE showed a date of hire of 5/28/25. There was no record of completion of the required training as required by the Office of the Safety Fire Commissioner for personal care homes.</p> <p>A review of the personnel file for Staff FF showed a date of hire of 6/23/25. There was no record of completion of the required training as required by the Office of the Safety Fire Commissioner for personal care homes.</p> <p>A review of the personnel file for Staff JJ showed a date of hire of 3/24/2025. There was no record of completion of the required training as required by the Office of the Safety Fire Commissioner for personal care homes.</p> <p>On 8/27/25 at 2:00 p.m., Staff CC revealed that if there were any certificates of fire safety training they would be in the personnel files. He/she stated they may be able to find them on the website if they were completed. No documentation was provided to the department representative.</p> <p>On 8/27/25 at 2:04 p.m., during an interview, the personnel manager revealed he/she did not have any fire certification training certificates.</p> <p>On 8/27/25 at 2:20 p.m., during an interview Staff AA revealed the required fire</p>		

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	safety certification class has not been approved by the corporate office.		