

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 065139	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/26/2025
NAME OF PROVIDER OR SUPPLIER Good Samaritan Society -- Loveland Village		STREET ADDRESS, CITY, STATE, ZIP CODE 2101 S Garfield Ave Loveland, CO 80537	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, record review and interviews, the facility failed to ensure residents received adequate supervision to prevent accidents for one (#1) of three residents out of three sample residents.</p> <p>Resident #1, who was known to be at risk for falls, fell seven times between 12/8/24 and 2/1/25. The resident suffered a hip fracture as a result of one of the falls. The facility could not determine which fall resulted in the hip fracture. Resident #1 had one fall because his bed moved and six falls were because he attempted to self-transfer in or out of bed. Most of his falls were before or after meals and the resident was often incontinent at the time. According to staff, Resident #1 was very routine and would want to go to meals early, return to his room, use the urinal on the edge of his bed and lay down. He would self propel in his wheelchair to and from the dining room. Staff identified difficulty arriving to his room before he self-transferred to and from his bed. Resident #1 had a significant memory deficit and would be frequently reminded to use the call light as an immediate intervention.</p> <p>The facility failed to identify and implement timely interventions for Resident #1 in order to prevent multiple falls of similar occurrence that resulted in a hip fracture, a decrease in ability and a decision to place the resident on hospice services.</p> <p>Additionally, observations and record review during the survey revealed facility staff failed to consistently implement care planned fall interventions when Resident #1 was in bed (see observations below).</p> <p>Findings include:</p> <p>I. Facility policy and procedure</p> <p>The Fall Prevention and Management policy, revised 7/29/24, was provided by the nursing home administrator (NHA) on 2/27/25 via email. The policy's purpose read in pertinent part, To promote resident well-being by developing and implementing a fall prevention and management program; to identify risk factors and implement interventions before a fall occurs; to give prompt treatment after a fall occurs; and, to provide guidance for documentation.</p> <p>The policy identified the facility should review and update the care plan with any changes/new interventions and continue to monitor the condition and the effectiveness of the interventions.</p> <p>II. Resident #1</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>A. Resident status</p> <p>Resident #1, age greater than 65, was admitted on [DATE]. According to the February 2025 computerized physician orders (CPO), diagnoses included other sequelae of cerebral infarction (long term complications that can occur following a stroke), unspecified dementia without behavioral disturbance, cognitive communication deficit, fracture of unspecified part of the neck of right femur, subsequent encounter for a closed fracture with routine healing, difficulty walking, unsteadiness on feet, muscle weakness, lack in coordination, need for assistance with personal care and urgency of urination.</p> <p>According to the February 2025 CPO, the resident had repeated falls.</p> <p>The 1/31/25 minimum data set (MDS) assessment documented Resident #1 had severe cognitive impairments with a brief interview for mental status (BIMS) score of six out of 15. According to the MDS assessment, there was not evidence of an acute change in mental status from the resident's baseline. The resident was dependent on staff for most of his activities of daily living (ADL), including transferring from surface to surface. He used a wheelchair for mobility.</p> <p>The MDS assessment indicated Resident #1 did not have rejections of care, physical or verbal behaviors directed to others or other behaviors or other behavioral symptoms not directed at others.</p> <p>The MDS assessment identified Resident #1 had a history of falls in the past six months and one fall without injury since his last assessment. Resident #1 had a life expectancy of six months or less.</p> <p>B. Resident observation and interview</p> <p>On 2/25/25 at 12:46 p.m. Resident #1 was lying in his bed. The bed was flush against the wall, his bed wheels were locked and his call light was within reach.</p> <p>-Resident #1 did not have his bed in the low position, as identified as a fall intervention in the resident's care plan (see care plan below) or a pool noodle under the fitted sheet between his body as recommended by the occupational therapist (OT) (see progress notes below).</p> <p>Resident #1 said he did know the details of his falls or why he fell. He said he only knew that he had a fall. He said he was not currently in pain.</p> <p>On 2/26/25 at 1:04 p.m. Resident #1 was lying in bed. His bed was in a low position and a pool noodle was between his body and the wall.</p> <p>-However, the pool noodle was on top of the blanket and sheets and not under the fitted sheet, as identified in the occupational therapy recommendation (see OT notes below).</p> <p>C. Visitor interview</p> <p>A visitor for Resident #1 was interviewed on 2/26/25 at 1:06 p.m. The visitor said he had visited with the resident everyday for the past couple of years. He said the pool noodle was placed on the bed so Resident #1 would not fall between the bed and the wall.</p> <p>D. Record review</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>The incident note identified the immediate intervention was education to the resident on the importance of using the call light for assistance before trying to get himself out of bed.</p> <p>The 12/9/24 fall huddle worksheet documented Resident #1 fell when he was attempting to self-transfer. He was last seen 20 minutes prior to the CNA finding him on the floor. The drawing on the fall huddle worksheet indicated the resident was found on the floor next to his bed. The resident was incontinent of urine and bowel. According to the fall huddle worksheet, the root cause of the fall was the resident's cognition and not using his call light.</p> <p>The 12/9/24 fall incident report identified the fall happened at 11:00 a.m. The report indicated the resident did not have injuries observed at the time of the incident. According to the report, the factors of the fall were weakness, gait imbalance, impaired memory, incontinence and not using his call light. The incident report identified the resident said he was trying to get out of bed to go to lunch.</p> <p>The 12/9/24 NP note identified the resident was seen for follow-up after multiple falls with a temporal artery laceration requiring sutures. The NP note documented Resident #1 was seen on 12/9/24, self-propelling his wheelchair to the dining room. The note indicated he was alert and oriented per his baseline and was calm and pleasant. He denied chest pain, palpitations or shortness of breath. The resident denied headache or dizziness. The note documented he had a recent fall (12/8/24) where he struck his head and sustained a laceration to the temporal artery which required an emergency department evaluation and multiple sutures. A CT (computed tomography) scan was conducted and he was negative for further acute process or brain bleed. Resident #1 denied pain and appeared comfortable on the exam since returning from the hospital. The resident had had another unwitnessed fall on 12/9/24 without injury. According to the note, Resident #1 had a memory impairment with dementia. The note identified he was impulsive and needed to be monitored for acute changes in his cognition and behaviors.</p> <p>The 12/10/24 communication visit with the physician note documented PT orders were requested for weakness, transfers and falls. According to the note, Resident #1 had changes of weakness as well as refusal of oral care and dental care. The resident had severe halitosis that could indicate an infection, a request for evaluation and orders were made.</p> <p>The 12/11/24 falls/interdisciplinary team (IDT) note documented the IDT met on 12/11/24 to review the 12/9/24 fall. Resident #1's medications, mobility status, room arrangement and interests and preferences were reviewed. According to the note, the intervention was for PT to evaluate and treat and staff would continue to monitor through the next evaluation date.</p> <p>The 12/31/24 PT note documented Resident #1 would benefit from continued assistance with all transfers due to his cognitive impairment. According to the note, he responded well to gentle guidance on proper set up.</p> <p>c. Fall on 12/13/24</p> <p>The 12/12/24 at 3:52 a.m. (the day prior to the 12/13/24) fall) health status note revealed an increase in Resident #1's behaviors after the resident had a recent two falls. The note documented Resident #1 was very agitated on the 12/12/24 overnight shift and tried to get out of bed several times, yelling for help instead of using his call light and was able to communicate incontinence. Resident #1 told the staff that he had not slept in three days. The note identified lab work and a urine</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>reach. The resident was reminded to use the call light for staff assistance.</p> <p>-Review of the progress notes did not identify Resident #1's 12/19/24 fall was reviewed by the IDT.</p> <p>-The 12/19/24 fall huddle worksheet did not identify when the resident was last seen by staff or when he was last toileted. The fall huddle worksheet did not identify the root cause of the fall.</p> <p>The 12/19/24 fall incident report documented Resident #1 was found sideways on the floor, parallel to the bed, facing towards the head of the bed and sitting on his bilateral buttock and his feet extending away from the bed and his bilateral hands gripping the transfer bar to keep himself upright. According to the incident report, Resident #1 said he didn't do anything. According to the incident report, factors of the fall included confusion, impaired memory and incontinence.</p> <p>The 12/19/24 physician note documented Resident #1's orientation level was stable but globally worsening over time. The note indicated the resident refused care intermittently and was agitated but was never aggressive. According to the note, the resident had functional impairments, bowel or bladder complications, new or worsening wounds, and significant cognitive deficits with high risk for falls with injury that required frequent monitoring.</p> <p>e. Fall on 12/30/24</p> <p>The 12/30/24 incident note identified Resident #1 had another unwitnessed fall in his room while self-transferring. The note documented the resident was found on the floor by his family member. According to the note, the nurse had given the resident his medication on 12/30/24 at 12:06 p.m. The nurse then told the resident to wait for someone to help him go to bed and not transfer himself to bed. The note read the resident said he would wait. The note documented there were nine minutes between the time the resident was told to wait for help and when the resident's family member found him on the floor. The resident refused the skin assessment after the fall. Range of motion was conducted and the resident denied pain. The note indicated there were no new obvious injuries observed and the resident was assisted to bed per his request.</p> <p>The 12/30/24 fall huddle worksheet identified the 12/30/24 fall occurred at 12:15 p.m. The worksheet documented he was incontinent of bowel and bladder at the time of his fall. The brakes to his wheelchair were not locked and the resident was found sitting next to his bed. The fall huddle worksheet documented the root cause/intervention was because the resident did not wait for help like he was told to do and transferred anyway.</p> <p>-However, according to the resident's fall care plan, staff was educated after the resident's 12/19/24 fall to offer to transfer the resident to bed, not direct him to wait (see care plan above).</p> <p>The 12/30/24 fall incident report documented Resident #1 was educated again to wait for help before attempting to self-transfer. The incident report indicated the factors of the fall were gait imbalance, weakness, impaired memory and incontinence. According to the incident report, there were no injuries observed at the time of the fall.</p> <p>Review of the progress notes did not identify Resident #1's 12/30/24 fall was reviewed by the IDT.</p> <p>The 12/31/24 PT note documented Resident #1 would benefit from continued assistance with all transfers due to his cognitive impairment. According to the note, he responded well to gentle guidance on</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER Good Samaritan Society -- Loveland Village		STREET ADDRESS, CITY, STATE, ZIP CODE 2101 S Garfield Ave Loveland, CO 80537	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>proper set up.</p> <p>f. Fall on 1/2/25</p> <p>The 1/2/25 incident note identified Resident #1 had another unwitnessed fall in his room while self-transferring. The note documented the nurse was walking to another room when the nurse heard Resident #1 yelling help me. The nurse entered Resident #1's room and observed the resident sitting on the floor on the side of his bed. According to the note, the resident said he was trying to go to bed and slipped. The nurse assessed the resident and there were no concerns with his range of motion and the resident denied pain with palpation. The resident was lifted to his bed after he was assessed. The note documented the staff stressed the need for Resident #1 to listen when asked to wait for help and not to self-transfer.</p> <p>-The incident note documented the resident did not listen or wait for assistance, however, review of the resident's EMR and staff interviews identified he had a significant memory deficit and was impulsive (see record review above and staff interviews below).</p> <p>The 1/2/25 fall huddle worksheet documented Resident #1 fell on 1/2/25 at 8:45 a.m. According to the worksheet, the resident used a walker but was not using it at the time of the fall. The worksheet identified the resident was last toileted at 7:50 a.m. He was found incontinent of bowel and bladder at the time of the fall. The root cause/intervention documented Resident #1 did not listen, was impulsive and had a poor memory.</p> <p>-However, staff interviews identified the resident did not use a walker (see interviews below).</p> <p>The 1/2/25 fall incident report documented Resident #1 did not have injuries observed at the time of the incident. According to the incident report, gait imbalance, weakness, poor safety awareness and impaired memory and incontinence were factors of the fall.</p> <p>-The incident report did not include new interventions put in place after the unwitnessed fall.</p> <p>The 1/8/25 care plan change progress note documented the IDT met on 1/8/25 and reviewed Resident #1's 1/2/25 fall. The note identified Resident #1 was probably going to be discharged from PT because he did not want to participate. The note identified the facility attempted to have Resident #1 visit with a volunteer but he was not receptive to the volunteer. The note indicated the resident's friend was going to begin visiting again.</p> <p>-The care plan change note did not identify what new interventions the facility was going to put into place to prevent repeated falls of a similar nature.</p> <p>g. Incident of unknown source on 1/24/25 with major injury</p> <p>The 1/24/25 incident note identified that on 1/24/25 Resident #1 complained of pain to his right leg. The nursing assessment identified his right foot was pointing laterally outward. The resident denied pain but was moaning in pain. His leg was not able to go back to a neutral position, identifying a possible issue. The note documented the fall on 12/8/24 identified the resident was found on his right side and was sent to the hospital to repair a skin tear. The resident did not express right leg or hip pain as a result of the 12/8/24 fall. The note identified out of 33 pain ratings between 12/8/24 and 1/24/25, five of the pain ratings were identified at a pain level of 3 out of 10, two of the</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>pain ratings were identified at a pain level of 2 out 10, two of the pain ratings were identified at a pain level of 1 out 10 and 24 of the pain ratings were identified at pain level of zero out 10. The incident note indicated the resident often denied pain.</p> <p>The incident note documented Resident #1 continued to get out of bed and into his wheelchair. According to the note, the facility was unsure if that was the cause of the fracture or if any of the other falls were a result of the injury. Resident #1 denied any new fall or injury on 1/24/25 other than some pain in his hip and needed to be encouraged to go to the hospital for an assessment.</p> <p>Review of Resident #1's level of pain log between 12/8/24 and 1/24/25 revealed the resident's pain rating was logged everyday at least once a day, except between 1/11/25 and 1/22/25.</p> <p>The pain log on 1/23/25 identified the resident complained of pain at a rating of 7 out 10 at 1:52 p.m. He had a pain level of 3 out 10 on 1/23/25 at 5:06 p.m. Resident #1's pain level was 7 out of 10 on 1/24/25 at 11:25 a.m. and again at 2:07 p.m.</p> <p>The 1/24/25 nurse practitioner note revealed Resident #1 told the NP on 1/24/25 that his pain was primarily in his right leg and had been increasing over the last week. The NP note indicated an x-ray, conducted on 1/24/25, identified an acute femoral neck fracture and the resident would be sent to the emergency room (ER) for further evaluation.</p> <p>The 1/24/25 injury of unknown source incident report documented Resident #1 had a very close friend who visited often and the resident was very calm and happy during these visits. He would listen to the advice of his friend and the friend could also often get the resident to be compliant. The friend went on a long vacation and the resident was upset and lonely. The facility attempted different people to try to visit with the resident, including the resident's family. The report indicated the resident had several falls while the friend was absent from the facility. The incident report identified the falls on 12/8/24, 12/9/24, 12/13/24, 12/19/24, 12/30/24 and 1/2/25. The incident report identified one of the falls resulted in a laceration to Resident #1's forehead and he was sent to the hospital to evaluate his head injury.</p> <p>-The review of the falls identified the resident would continue to self-transfer in and out of bed and was frequently incontinent when the falls occurred. The falls would often occur after meals (see interviews below).</p> <p>The 1/26/25 admission/readmission note revealed Resident #1 returned to the facility on 1/26/25 from the hospital with a right femoral neck fracture. The resident and his family had chosen not to do surgical intervention of the fracture. According to the note, the resident was returning to the facility on hospice services.</p> <p>The 1/29/25 care conference note identified members of the IDT, hospice and the resident's family attended the conference. The members of hospice explained their role and how often they would be visiting Resident #1. The care conference note indicated the resident had a fall that resulted in a broken hip which could not be repaired so he returned to the facility on hospice services. The note documented Resident #1 had his own routine and was able to self propel his wheelchair.</p> <p>The 1/31/25 OT evaluation and treatment plan, beginning on 1/31/25, indicated OT was to help the resident with pain management with positioni[TRUNCATED]</p>		