

Department of

SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 079201241

Report Date: 02/17/2026

Date Signed: 02/17/2026 02:16:11 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION E BAY DELTA AC/SC, 1515 CLAY STREET, STE. 310 OAKLAND, CA 94612
FACILITY EVALUATION REPORT	

FACILITY NAME:	KENSINGTON AT WALNUT CREEK, THE	FACILITY NUMBER:	079201241
ADMINISTRATOR/DIRECTOR:	DEBORAH BRADLEY	FACILITY TYPE:	740
ADDRESS:	1580 GEARY ROAD	TELEPHONE:	(925) 973-1121
CITY:	WALNUT CREEK	STATE:	CA
CAPACITY:	200	ZIP CODE:	94597
TYPE OF VISIT:	Case Management - Incident	CENSUS:	147
		DATE:	02/17/2026
		UNANNOUNCED TIME VISIT/INSPECTION:	10:15 AM
MET WITH:	Kelly Reynolds, Executive Director Specialist	BEGAN:	
		TIME VISIT/INSPECTION:	02:30 PM
		COMPLETED:	

NARRATIVE

1 On 02/17/2026 at 10:15 AM, Licensing Program Analyst (LPA) L. Alexander arrived
2 unannounced to conduct a case management visit regarding incident reports
3 received by the Community Care Licensing Division (CCLD) on 01/07/2026. LPA met
4 with Assistant Executive Director Deborah Bradley and Executive Director Specialist
5 Kelly Reynolds and explained the purpose of the visit.
6
7
8 LPA received an Unusual Incident Report (UIR) regarding an incident that occurred
9 on 01/03/2026 indicating that Staff (S1) administered a narcotic medication dose to
10 Resident (R1) at approximately 7:49 AM and administered another dose of the same
11 narcotic medication at 8:36 AM. LPA reviewed R1's physician's orders, Medication
12 Administration Record (MAR) for January 2026, and narcotic log. Documentation
13 indicates the medication hydrocodone/APAP 5/325 mg tablet was ordered to be
14 administered as one tablet twice daily, every four hours. The UIR indicated R1
15 refused the evening dose.
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17
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19 The UIR further documented that on 01/04/2026, Staff (S2) notified Staff (S3) that
20 R1 had been administered two doses of the medication that morning. Administrative
21 review identified duplicate medication orders within the facility's QMAR system.
22
23 LIC809-C Continued...
24
25

NAME OF LICENSING PROGRAM MANAGER: Bennett Fong
NAME OF LICENSING PROGRAM ANALYST: Lori Alexander-Washington

LICENSING PROGRAM ANALYST SIGNATURE:


DATE: 02/17/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:


DATE: 02/17/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

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Created By: Lori Alexander-Washington On 02/17/2026 at 01:12 PM
Link to Parent Document Below:

<p>STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY</p> <p>FACILITY EVALUATION REPORT (Cont)</p>	<p>CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION , 1515 CLAY STREET, STE. 310 OAKLAND, CA 94612</p>
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FACILITY NAME: KENSINGTON AT WALNUT CREEK, THE
DEFICIENCY INFORMATION FOR THIS PAGE:

FACILITY NUMBER: 079201241
VISIT DATE: 02/17/2026

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
<p>Type B 02/24/2026 Section Cited CCR 87465(c)(2)</p>	<p>1 87465 Incidental Medical and Dental 2 Care (c) If the resident's physician has 3 stated in writing... facility staff 4 designated by the licensee shall be 5 permitted to assist the resident with 6 self-administration, provided all of the 7 following requirements are met: (2) 8 Once ordered by the physician the 9 medication is given according to the 10 physician's directions. 11 12 This requirement is not met as 13 evidenced by:</p>	<p>1 Administrator agreed to conduct 2 training with med techs to assist the 3 residents with self-administration of 4 narcotics including but not limited to 5 documenting and will send staff sign-in 6 sheet and any training documents to 7 CCLD by POC due date.</p>
	<p>8 Based on record review and interview, 9 the licensee did not comply with the 10 section cited above in by not 11 administering medication for R1 12 ordered by the physician and given 13 according to the physician's directions. 14 R1 was administered the same dose of 15 narcotic medication in the morning 16 which poses a potential health, safety 17 or personal rights risk to persons in 18 care.</p>	<p>8 Civil Penalty assessed for repeat 9 violation \$250.00</p>

NAME OF LICENSING PROGRAM MANAGER:	Bennett Fong
NAME OF LICENSING PROGRAM ANALYST:	Lori Alexander-Washington
LICENSING PROGRAM ANALYST SIGNATURE:	
	DATE: 02/17/2026

I acknowledge receipt of this form and understand my appeal rights as explained and received.


FACILITY REPRESENTATIVE SIGNATURE:	
	DATE: 02/17/2026

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
FACILITY EVALUATION REPORT (Cont)	COMMUNITY CARE LICENSING DIVISION
	E BAY DELTA AC/SC, 1515 CLAY STREET, STE. 310
	OAKLAND, CA 94612

FACILITY NAME: KENSINGTON AT WALNUT CREEK, THE **FACILITY NUMBER:** 079201241
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NARRATIVE

1
2 LIC809-C (Page 2)
3
4 LPA obtained copies of R1's physician's report, care plan dated 12/01/2025, MARs
5 for January through February 2026, Resident Roster, Staff Roster (LIC 500), Med
6 Tech roster, and Med Tech training transcripts for fourteen (14) Med Tech staff and
7 Med Tech schedules (Dec '25 thru Feb '26).
8
9
10 Based on record review, deficiencies were observed and cited in accordance with
11 the California Code of Regulations, Title 22 (see LIC 809D). Failure to correct the
12 deficiencies may result in civil penalties.
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15 An exit interview was conducted, and a copy of this report and appeal rights were
16 provided to facility representatives.
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