

Department of SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 079201241
Report Date: 08/27/2025
Date Signed: 08/27/2025 06:03:39 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION E BAY DELTA AC/SC, 1515 CLAY STREET, STE. 310 OAKLAND, CA 94612
FACILITY EVALUATION REPORT	

FACILITY NAME: KENSINGTON AT WALNUT CREEK, THE	FACILITY NUMBER: 079201241
ADMINISTRATOR/VILLANUEVA, JOSEPH	FACILITY TYPE: 740
DIRECTOR:	
ADDRESS: 1580 GEARY ROAD	TELEPHONE: (925) 973-1121
CITY: WALNUT CREEK	STATE: CA
CAPACITY: 200	ZIP CODE: 94597
TYPE OF VISIT: Case Management - Incident	CENSUS: 156
	DATE: 08/27/2025
	UNANNOUNCED TIME VISIT/INSPECTION
	BEGAN: 02:30 PM
MET WITH: Deborah Bradley, Assistant Executive Director	TIME VISIT/INSPECTION
	COMPLETED: 03:30 PM

NARRATIVE	
1	On 08/27/2025 at 2:30 PM, Licensing Program Analysts (LPA) L. Alexander arrived
2	unannounced to conduct a case management visit in regards to incident reports
3	received to Community Care Licensing Division (CCLD) on 01/02/2025. LPA met
4	with Assistant Executive Director, Deborah Bradley and Interim Executive Director,
5	Ricardo Romero and informed the reason for visit.
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8	CCLD received Unusual Incident Reports (UIR) with dated occurrences of 11/15/24,
9	11/27/24, 12/01/24, 12/04/24, 12/05/24, 12/13/24, 12/14/24, 12/15/24, 12/16/24 on
10	01/02/2025. The UIR were reporting different issues. However, the incident reports
11	were reported late.
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14	The deficiencies were observed (see LIC809D) and cited from the California Code of
15	Regulation, Title 22. Failure to correct the deficiencies may result in civil penalties.
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18	Exit interview conducted. A copy of this report and appeal rights provided
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NAME OF LICENSING PROGRAM MANAGER: Bennett Fong

NAME OF LICENSING PROGRAM ANALYST: Lori Alexander-Washington

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 08/27/2025

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 08/27/2025

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a

deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

LIC809 (FAS) - (09/23)

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Created By: Lori Alexander-Washington On 08/27/2025 at 02:50 PM

Link to Parent Document Below:

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY FACILITY EVALUATION REPORT (Cont)	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION , 1515 CLAY STREET, STE. 310 OAKLAND, CA 94612
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FACILITY NAME: KENSINGTON AT WALNUT CREEK, THE

FACILITY NUMBER: 079201241

DEFICIENCY INFORMATION FOR THIS PAGE:

VISIT DATE: 08/27/2025

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)		
Type B 09/02/2025 Section Cited	1 87211 Reporting Requirements 2 (a) Each licensee shall furnish to the 3 licensing agency such reports as the 4 Department may require, including, 5 but not limited to, the following: 6 (1) A written report shall be submitted 7 to the licensing agency and to the person responsible for the resident within seven days of the occurrence of any of the events... This report shall include the resident's name... This requirement is not met as evidenced by:			
	8 Based on record review, the licensee 9 did not comply with the section cited 10 above in by not submitting a written 11 report within 7 days of the 12 occurrences of any of the events for 13 residents in care. Reports received to 14 CCLD were dated 11/15/24, 11/12/24 and 12/1/24 as an example and were received on 01/02/25 which poses a potential health, safety or personal rights risk to persons in care.	8 9 10 11 12 13 14		
	1 2 3 4 5 6 7			
	1 2 3 4			

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Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

NAME OF LICENSING PROGRAM MANAGER:	Bennett Fong
NAME OF LICENSING PROGRAM ANALYST:	Lori Alexander-Washington
LICENSING PROGRAM ANALYST SIGNATURE:	
	DATE: 08/27/2025

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:	
	DATE: 08/27/2025