

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 576804118
Report Date: 11/19/2025
Date Signed: 11/20/2025 12:32:45 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CCLD Regional Office, 1450 NEOTOMAS AVENUE, STE. 100 SANTA ROSA, CA 95405
FACILITY EVALUATION REPORT	

FACILITY NAME:	WALFORD RESIDENTIAL CARE	FACILITY NUMBER:	576804118
ADMINISTRATOR/WALFORD, APRIL DIRECTOR:		FACILITY TYPE:	740
ADDRESS:	616 LEWIS AVE	TELEPHONE:	(530) 665-6004
CITY:	WOODLAND	STATE: CA	ZIP CODE: 95695
CAPACITY: 6		CENSUS: 5	DATE: 11/19/2025
TYPE OF VISIT:	Required - 1 Year	UNANNOUNCED TIME VISIT/ INSPECTION	12:40 PM
MET WITH:	April Walford, Administrator	BEGAN: TIME VISIT/ INSPECTION	03:30 PM
		COMPLETED:	

NARRATIVE	
1	Licensing Program Analyst (LPA) Jill Nakagawa conducted an unannounced Required One-Year inspection at Walford Residential Care on November 19, 2025. LPA met with April Walford, Administrator/Licensee. The facility currently has five residents in care. Licensee conducted a walk through and LPA observed bedrooms have lighting & appropriate furnishings. There was a supply of linens, blankets and towels. LPA observed all walkways and exits to be unobstructed. Toxins are locked and stored in locker in garage and secured in cupboard in laundry room. Medications and resident records are stored and locked in office in hallway. Carbon monoxide detector and smoke detectors were tested and functional. There was one fire extinguisher in kitchen/dining area that was fully charged and last serviced on 08/08/2025. Disaster Drill was conducted on 11/12/2025 for staff of all three shifts. The kitchen was clean and sanitary. There was an ample supply of perishable and non-perishable foods, as required per Title 22. Sharps were locked and inaccessible to residents. The two bathrooms were clean, sanitary and outfitted with soap and paper towels. Water temperature measured between 105 - 105.4 degrees F. There are non-skid mats in the shower/bath. The family room was clean and provided plenty of comfortable seating for residents, and decorated for the holidays. The backyard was clean and free of debris. There were tables and chairs and umbrellas for outdoor seating and visitation. There is also a raised gardening area for residents to enjoy; onions and potatoes are currently in the ground. Staff provide frequent interaction and activities throughout the day. Continued on 809-C...
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NAME OF LICENSING PROGRAM MANAGER: Kimberley Mota
NAME OF LICENSING PROGRAM ANALYST: Jill Nakagawa

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 11/19/2025

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 11/19/2025

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

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FACILITY EVALUATION REPORT (Cont)	

FACILITY NAME: WALFORD RESIDENTIAL CARE	FACILITY NUMBER: 576804118
	VISIT DATE: 11/19/2025

NARRATIVE	
1	...Continued from 809
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3	LPA inspected five of five resident records and found them to be complete. LPA inspected five of five
4	staff files and found them complete.
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6	The facility has a staff quarters, which is secured and separate from resident living area. All audible
7	alarms were tested and functional.
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9	LPA requested:
10	Proof of Liability Insurance
11	LIC 500
12	Resident Roster
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15	Emergency Disaster Plan has been updated. All required postings were displayed.
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17	No deficiencies found at the time of inspection. No citations issued.
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NAME OF LICENSING PROGRAM ANALYST: Jill Nakagawa	
LICENSING PROGRAM ANALYST SIGNATURE:	DATE: 11/19/2025
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FACILITY REPRESENTATIVE SIGNATURE:	DATE: 11/19/2025