

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 565800734
Report Date: 06/30/2026
Date Signed: 06/30/2026 04:23:02 PM

Document Has Been Signed on 06/30/2026 04:23 PM - It Cannot Be Edited

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY		CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION WOODLAND HILLS N.ASC, 21731 VENTURA BLVD. #250 WOODLAND HILLS, CA 91364	
FACILITY EVALUATION REPORT			
FACILITY NAME: HILLCREST ROYALE		FACILITY NUMBER:	565800734
ADMINISTRATOR/INGA JAKOBOVICH		FACILITY TYPE:	740
DIRECTOR:		TELEPHONE:	(805) 371-0035
ADDRESS:	190 EAST HILLCREST DRIVE	ZIP CODE:	91360
CITY:	THOUSAND OAKS	STATE: CA	
CAPACITY: 145		CENSUS: 93	
TYPE OF VISIT: POC		DATE:	06/30/2026
		UNANNOUNCED TIME VISIT/ INSPECTION	10:30 AM
		BEGAN:	
MET WITH:	Michelle Gubbay, Director of Resident Services, Mirian Rubinstein, Facility Designee, and Michael Sokolowski, Executive Director	TIME VISIT/ INSPECTION	04:25 PM
		COMPLETED:	
NARRATIVE			
1	Licensing Program Analyst (LPA) Erica Mosley arrived at the facility unannounced to conduct a case		
2	management – plan of correction (POC) visit at 10:30 AM. LPA was greeted by front desk receptionist		
3	and explained the reason for the visit. LPA met with Michelle Gubbay, Director of Resident Services,		
4	Mirian Rubinstein, Facility Designee, and Michael Sokolowski, Executive Director (ED) and the reason		
5	for the visit was explained. Entrance interview conducted.		
6			
7	The purpose of this visit is to follow up on the plan of corrections that was not submitted by the POC due		
8	date of 06/18/2026. On 06/17/2026 LPA Kelly Dulek conducted the annual inspection and the facility		
9	was cited for one (1) staff not being finger print cleared and seven (7) staff not being associated to the		
10	facility. During todays visit LPA was informed that two staff no longer work at the facility and it was an		
11	error on their end for not removing them from the LIC 500 - Facility roster. During todays visit LPA was		
12	informed that the facility does not have access to the email that is associated with their Guardian		
13	account and are in the process of regaining access. During the visit LPA informed the facility that they		
14	can submit the LIC 9182 Criminal background clearance transfer request form and submit it to the		
15	Regional Office if they are unable to associate the staff on Guardian. At the time of the visit the ED		
16	stated they would be submit the required documentation today 06/30/2026.LPA informed the ED that		
17	because the facility did not correct the deficiency within the given time frame a civil penalty in the		
18	amount of \$1,200 is being assessed on today's date for the failure to correct HSC 1569.605 by		
19	06/18/2026. The penalty amount of \$1,200 is calculated as \$100/day past the due date of the POC (12		
20	days x \$100/day= \$1,200). LPA informed the ED that penalties in the amount of \$100/day will continue		
21	to be assessed until the Department receives the LIC 9182 forms for the six (6) staff. Pursuant to HSC,		
22	the following civil penalty was assessed (refer to LIC 421FC): Exit interview conducted and copy of the		
23	report was issued and appeal rights provided.		
24			
25			

NAME OF LICENSING PROGRAM MANAGER: Kasandra Lopez
NAME OF LICENSING PROGRAM ANALYST: Erica Mosley

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 06/30/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 06/30/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.