

Department of SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 547208809
Report Date: 07/10/2025
Date Signed: 07/10/2025 04:33:59 PM

Document Has Been Signed on 07/10/2025 04:33 PM - It Cannot Be Edited

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION FRESNO RO, 1314 E SHAW AVE FRESNO, CA 93710
FACILITY EVALUATION REPORT	

FACILITY NAME: PARK VISALIA ASSISTED LIVING	FACILITY NUMBER: 547208809
ADMINISTRATOR/AMANDA KELSEY DIRECTOR:	FACILITY TYPE: 740
ADDRESS: 3939 WEST WALNUT AVENUE	TELEPHONE: (559) 625-3388
CITY: VISALIA	STATE: CA ZIP CODE: 93277
CAPACITY: 110	CENSUS: 74 DATE: 07/10/2025
TYPE OF VISIT: Required - 1 Year	UNANNOUNCED TIME VISIT/INSPECTION 11:00 AM
MET WITH: Administrator: Amanda Kelsey	BEGAN: TIME VISIT/INSPECTION 04:45 PM
	COMPLETED:

NARRATIVE	
1	On 7/10/2025, Licensing Program Analyst (LPA) J. Leffall arrived unannounced at the above facility to
2	conduct an Annual Inspection. LPA introduced self, stated the purpose of the visit, and was granted
3	entry to the facility by staff. LPA met with Executive Director (ED) Amanda Kelsey.
4	
5	LPA toured Front Lounge/seating area and Theater area while waiting for Administrator. LPA conducted
6	the rest of the facility tour with Administrator. All pathways, entrances and exits were clear from
7	obstructions. The tour started in the facility common areas which were furnished with sufficient seating.
8	LPA toured several resident rooms which were observed to be furnished with required furniture and
9	adequate lighting. Bathrooms were properly equipped with non-slip tile and grab bars. The tour
10	continued to the facility dining and kitchen. The kitchen was observed clean, in good repair with
11	necessary items and appliances. LPA observed a 7-day supply of non-perishable foods and a 2-day
12	supply of perishable foods. Medications are kept locked in the Med Carts in the Medication room.
13	Facility grounds were toured. Memory care toured; delayed egress doors observed. Doors and
14	passageways are unobstructed throughout the facility and to the outside. LPA toured an enclosed patio
15	area with sufficient seating and shade for recreational purposes. Resident's records contained signed
16	Admission Agreement, Personal Rights, and current Physician's Report. Staff files were reviewed for
17	good health. It was verified that there are at least one staff on duty who are CPR certified.
18	
19	No deficiencies issued during this inspection.
20	
21	LPA is requesting the following documents be submitted to the Fresno CCL office by 7/24/2025: Current
22	copy of Administrator Certificate, Designation of Facility Responsibility (LIC308), Administrator
23	Organization (LIC 309), Affidavit regarding Client/Resident Cash Resources (LIC 400), Emergency and
24	Disaster Plan, Personnel Report (LIC500), Register of Facility Clients/Residents LIC9020.
25	
	An exit interview was conducted with ED. A copy of this report with 9102 was provided to Executive Director, whose signature on this form confirms receipt of this report.

NAME OF LICENSING PROGRAM MANAGER: See Moua NAME OF LICENSING PROGRAM ANALYST: Jacques Leffall LICENSING PROGRAM ANALYST SIGNATURE: 	DATE: 07/10/2025
---	-------------------------

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE: 	DATE: 07/10/2025
--	-------------------------

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency

and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.