

# Department of SOCIAL SERVICES

Community Care Licensing

## FACILITY EVALUATION REPORT

Facility Number: 496803807

Report Date: 02/23/2026

Date Signed: 02/23/2026 05:40:53 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SANTA ROSA RO, 1450 NEOTOMAS AVENUE, STE. 100 SANTA ROSA, CA 95405
<b>FACILITY EVALUATION REPORT</b>	

FACILITY NAME:	COGIR OF ROHNERT PARK	FACILITY NUMBER:	496803807
ADMINISTRATOR/MENDOZA, RAFAEL OMAR DIRECTOR:		FACILITY TYPE:	740
ADDRESS:	4855 SNYDER LANE	TELEPHONE:	(707) 585-7878
CITY:	ROHNERT PARK	STATE: CA	ZIP CODE: 94928
CAPACITY:	75	CENSUS: 42	DATE: 02/23/2026
TYPE OF VISIT:	Case Management - Incident	UNANNOUNCED TIME VISIT/INSPECTION	02:00 PM
MET WITH:	Omar Mendoza-Administrator	BEGAN: TIME VISIT/INSPECTION	05:40 PM
		COMPLETED:	

NARRATIVE	
1	Licensing Program Analyst (LPA) Alviso conducted a case management inspection, on 2/23/2026 at
2	approximately 2:00pm, and met with Interim Administrator, Omar Mendoza, and Tamra Richmond,
3	Business Office Manager.
4	
5	This case management is being conducted to address a resident incident (R1) that was reported by the
6	facility as required. LPA conducted interviews with staff, and obtained additional information on the
7	incident.
8	
9	A dependent resident (R1) was left sitting on the toilet for a period of approximately fifty-five (55)
10	minutes by a caregiver; The resident requested the staff to return within thirty (30) minutes, but the staff
11	went off shift, leaving the facility.
12	
13	The staff never returned to assist the resident. Resident was left waiting in the bathroom, until a visitor
14	arrived and found them. The visitor notified staff on duty.
15	
16	Administrator stated they suspended the staff, who was involved in the incident, pending an in-house
17	investigation. Investigation was completed by staff, and staff S3 was terminated.
18	
19	LPA was provided a copy of staff's termination. LPA was provided copies of training that was provided to
20	direct care staff on residents' "personal rights", and "providing care needs to residents".
21	
22	
23	There is sufficient information obtained to support a violation occurred regarding resident's personal
24	rights.
25	Continued on LIC9099C...

<b>NAME OF LICENSING PROGRAM MANAGER:</b> Bethany Moellers
<b>NAME OF LICENSING PROGRAM ANALYST:</b> Dina Alviso

**LICENSING PROGRAM ANALYST SIGNATURE:**


DATE: 02/23/2026

**I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.**

**FACILITY REPRESENTATIVE SIGNATURE:**


DATE: 02/23/2026

**This report must be available at Child Care and Group Home facilities for public review for 3 years.**

LIC809 (FAS) - (06/04)

California Health &amp; Human Services Agency

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California Department of Social Services

**FACILITY EVALUATION REPORT** California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

**DEFICIENCIES** A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

**PLANS OF CORRECTION (POCs)** The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

**CORRECTION NOTIFICATION** The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

**CIVIL PENALTIES** The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

**PENALTY NOTICE GIVEN** The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

**APPEAL RIGHTS** The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

**AGENCY REVIEW** The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

**EMAIL REQUIREMENT** Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

<p>STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY</p> <p><b>FACILITY EVALUATION REPORT (Cont)</b></p>	<p>CALIFORNIA DEPARTMENT OF SOCIAL SERVICES  COMMUNITY CARE LICENSING DIVISION  SANTA ROSA RO, 1450 NEOTOMAS AVENUE,  STE. 100  SANTA ROSA, CA 95405</p>
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**FACILITY NAME:** COGIR OF ROHNERT PARK

**FACILITY NUMBER:** 496803807

**VISIT DATE:** 02/23/2026

<b>NARRATIVE</b>	
<p>1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32</p>	<p>The following deficiency will be cited, 87468.2(a)(4) Additional Personal Rights of Residents in Privately Operated Facilities- In addition to the rights listed in Section 87468.1, Personal Rights of Residents in All Facilities, residents in privately operated residential care facilities for the elderly shall have all of the following personal rights: To care, supervision, and services that meet their individual needs and are delivered by staff that are sufficient in numbers, qualifications, and competency to meet their needs, see LIC9099D.</p> <p>Deficiencies will be cited from the California Code of Regulations, Title 22, Division 6 of California Regulation. Failure to correct the deficiency and/or repeat deficiencies within a 12 month period may result in civil penalties.</p> <p>Appeal rights provided. Exit interview conducted with the Administrator, Omar Mendoza.</p>

<p><b>NAME OF LICENSING PROGRAM MANAGER:</b> Bethany Moellers  <b>NAME OF LICENSING PROGRAM ANALYST:</b> Dina Alviso  <b>LICENSING PROGRAM ANALYST SIGNATURE:</b> _____  <b>DATE:</b> 02/23/2026</p>
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I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

<p><b>FACILITY REPRESENTATIVE SIGNATURE:</b> _____  <b>DATE:</b> 02/23/2026</p>
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**FACILITY EVALUATION REPORT (Cont)**

**FACILITY NAME:** COGIR OF ROHNERT PARK

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**DEFICIENCY INFORMATION FOR THIS PAGE:**

**VISIT DATE:** 02/23/2026

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
Type B 02/27/2026 Section Cited CCR 87468.2(a)(4)	1 87468.2(a)(4) Additional Personal 2 Rights of Residents in Privately 3 Operated Facilities- In addition to the 4 rights listed in Section 87468.1, 5 Personal Rights of Residents in All 6 Facilities, residents in privately 7 operated residential care facilities for 8 the elderly shall have all of the following 9 personal rights: To care, supervision, 10 and services that meet their individual 11 needs and are delivered by staff that 12 are sufficient in numbers, qualifications, 13 and competency to meet their needs.	1 CORRECTED-ADMINISTRATOR 2 PROVIDED COPIES OF IN-SERVICE 3 HELD WITH ALL DIRECT CARE 4 STAFF. LPA WAS PROVIDED A COPY 5 OF S'3s TERMINATION PAPERWORK. 6 POC CLEARED. 7
	8 A dependent resident (R1) was left 9 sitting on the toilet for a period of 10 approximately fifty-five (55) minutes by 11 a caregiver; The resident requested the 12 staff to return within thirty (30) minutes, 13 but the staff went off shift, leaving the 14 facility.The staff never returned to assist the resident. Resident was left waiting in the bathroom, until a visitor arrived and found them. The visitor notified staff on duty. This a risk to resident's personal rights.	
	1 2 3 4 5 6 7	1 2 3 4 5 6 7
	1 2 3 4 5 6 7	1 2 3 4 5 6 7

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

**NAME OF LICENSING PROGRAM** Bethany Moellers  
**MANAGER:**  
**NAME OF LICENSING PROGRAM** Dina Alviso  
**ANALYST:**  
**LICENSING PROGRAM ANALYST SIGNATURE:**

**DATE:** 02/23/2026

**I acknowledge receipt of this form and understand my appeal rights as explained and received.**

**FACILITY REPRESENTATIVE SIGNATURE:**

**DATE:** 02/23/2026

