

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 475920312
Report Date: 06/12/2026
Date Signed: 06/12/2026 04:43:51 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SACRAMENTO NORTH ASC, 9835 GOETHE ROAD, SUITE 100 SACRAMENTO, CA 95827
FACILITY EVALUATION REPORT	

FACILITY NAME:	SISKIYOU SPRINGS ASSISTED LIVING AND MEMORY CARE	FACILITY NUMBER:	475920312
ADMINISTRATOR/PACHECO, CINDE		FACILITY TYPE:	740
DIRECTOR:			
ADDRESS:	351 BRUCE ST	TELEPHONE:	(530) 842-4300
CITY:	YREKA	STATE: CA	ZIP CODE: 96097
CAPACITY: 99		CENSUS: 45	DATE: 06/12/2026
TYPE OF VISIT:	Case Management - Incident	UNANNOUNCED TIME VISIT/ INSPECTION	03:22 PM
		BEGAN:	
MET WITH:	Administrator Cindy Conley Pacheco	TIME VISIT/ INSPECTION	04:50 PM
		COMPLETED:	

NARRATIVE	
1	On June 12 2026, Licensing Program Analyst (LPA) Sarah Benson arrived at the facility to open two complaints and conduct an unannounced case management in response to a phone call received from a family member 6-12-26. The family member stated they had called the facility three times and were unable to talk to staff. LPA met with Resident Care Coordinator and explained the purpose of the visit. LPA Benson and Resident Care Coordinator (RCC) inspected the memory care unit. LPA Benson observed residents playing bingo. LPA Benson left resources for facility activities. See attached 812's for interviews. Deficiencies cited from the California Code of Regulations, Title 22, Division 6 of California Regulation. Failure to correct the deficiency and/or repeat deficiencies within a 12-month period may result in civil penalties. An exit interview was conducted, and a copy of the report and appeal rights were provided.
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NAME OF LICENSING PROGRAM MANAGER: Lauren Crocker
NAME OF LICENSING PROGRAM ANALYST: Sarah Benson

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 06/12/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 06/12/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
FACILITY EVALUATION REPORT (Cont)	COMMUNITY CARE LICENSING DIVISION
	SACRAMENTO NORTH ASC, 9835 GOETHE ROAD, SUITE 100
	SACRAMENTO, CA 95827

FACILITY NAME: SISKIYOU SPRINGS ASSISTED LIVING AND MEMORY CARE

FACILITY NUMBER: 475920312

VISIT DATE: 06/12/2026

NARRATIVE	
1	LPA Benson and Resident Care Coordinator (RCC) inspected the memory care unit and hospice
2	residents rooms.
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4	Upon entering the memory care unit LPA Benson observed an over powering cleaning solution or air
5	freshener smell. LPA Benson observed the laundry room open with a gallon size container of laundry
6	soap left unattended. RCC closed the locked door to laundry room so the laundry soap was locked in
7	storage area with LPA present.
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9	LPA observed resident rooms and bath rooms clean with required supplies.
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11	See attached 812's.
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13	Continued on LIC809D
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NAME OF LICENSING PROGRAM MANAGER: Lauren Crocker	
NAME OF LICENSING PROGRAM ANALYST: Sarah Benson	
LICENSING PROGRAM ANALYST SIGNATURE:	DATE: 06/12/2026
I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE:	DATE: 06/12/2026

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Created By: Sarah Benson On 06/12/2026 at 03:53 PM

FACILITY EVALUATION REPORT (Cont)

CALIFORNIA DEPARTMENT OF SOCIAL
SERVICES
COMMUNITY CARE LICENSING DIVISION
, 9835 GOETHE ROAD, SUITE 100
SACRAMENTO, CA 95827

FACILITY NAME: SISKIYOU SPRINGS ASSISTED LIVING AND MEMORY
CARE

FACILITY NUMBER: 475920312

DEFICIENCY INFORMATION FOR THIS PAGE:

VISIT DATE: 06/12/2026

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
Type B 06/12/2026 Section Cited CCR 87309(a)	1 87309 Storage Space and Access 2 (a) Except as specified in subsection 3 (b), the licensee shall ensure that 4 disinfectants, cleaning solutions, 5 poisonous substances, knives, 6 matches, tools, sharp objects, and 7 other similar items which could pose a danger to residents are in locked storage and are not left unattended if outside the locked storage.	1 The RCC closed the locked door during 2 LPA visit. 3 The administrator will have a staff 4 training concerning keeping cleaning 5 solutions locked. 6 7
	8 Based on observation, the licensee did 9 not comply with the section cited above. 10 The laundry room door was left open 11 with cleaning solutions unattended, 12 which poses/posed a potential health, 13 safety or personal rights risk to persons 14 in care.	8 9 10 11 12 13 14
	1 2 3 4 5 6 7	1 2 3 4 5 6 7
	1 2 3 4 5 6 7	1 2 3 4 5 6 7

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

NAME OF LICENSING PROGRAM	Lauren Crocker
MANAGER:	
NAME OF LICENSING PROGRAM	Sarah Benson
ANALYST:	
LICENSING PROGRAM ANALYST SIGNATURE:	
	DATE: 06/12/2026
I acknowledge receipt of this form and understand my appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE:	
	DATE: 06/12/2026