

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 045002775
Report Date: 07/30/2025
Date Signed: 07/30/2025 03:39:48 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SACRAMENTO NORTH ASC, 9835 GOETHE ROAD, SUITE 100 SACRAMENTO, CA 95827
FACILITY EVALUATION REPORT	

FACILITY NAME: ROSELEAF GARDENS	FACILITY NUMBER: 045002775
ADMINISTRATOR/OWENS, JESSICA	FACILITY TYPE: 740
DIRECTOR:	
ADDRESS: 2770 SIERRA LADERA	TELEPHONE: (530) 895-0800
CITY: CHICO	STATE: CA
CAPACITY: 56	ZIP CODE: 95928
TYPE OF VISIT: Case Management - Deficiencies	CENSUS: 29
	DATE: 07/30/2025
	UNANNOUNCED TIME VISIT/INSPECTION BEGAN: 02:30 PM
MET WITH: Jessica Owen, Administrator	TIME VISIT/INSPECTION COMPLETED: 04:00 PM

NARRATIVE	
1	On July 30, 2025, Licensing Program Analyst (LPA) Kayla Adkison and Licensing Program Manager
2	(LPM) Lauren Crocker arrived at the facility for the purpose of a case management visit. LPA and LPM
3	met with Administrator, Jessica Owen, and explained the purpose of the visit.
4	
5	During the visit, LPA, LPM, and Administrator toured the facility and made observations. LPA and LPM
6	noted two (2) wings of the facility, 100 and 800, were malodorous. Administrator stated that three (3)
7	residents regularly refused showers causing the smell to emit from their rooms. Administrator stated
8	these three residents were not the only residents in these wings, therefore, the smell was affecting other
9	residents in care. It should be noted that during several other visits to the facility, LPA and LPM have
10	noted the same areas to be malodorous.
11	
12	During the visit, LPA and LPM discussed the Non-Compliance Conference that was held June 30, 2025,
13	and the Plans of Corrections that were submitted to Community Care Licensing. LPM provided notes
14	and requested further clarification regarding how the facility will be following up on areas that had been
15	discussed.
16	
17	Deficiencies are being cited from Title 22 of California Code of Regulations (see attached LIC 809-D).
18	Exit interview conducted. A copy of this report, and Appeal Rights, were provided to Administrator,
19	Jessica Owen, via email.
20	
21	
22	
23	
24	
25	

NAME OF LICENSING PROGRAM MANAGER: Lauren Crocker

NAME OF LICENSING PROGRAM ANALYST: Kayla Adkison

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 07/30/2025

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 07/30/2025

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a

deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

LIC809 (FAS) - (09/23)

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Created By: Kayla Adkison On 07/30/2025 at 03:06 PM
Link to Parent Document Below:

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY FACILITY EVALUATION REPORT (Cont)	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION , 9835 GOETHE ROAD, SUITE 100 SACRAMENTO, CA 95827
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FACILITY NAME: ROSELEAF GARDENS

FACILITY NUMBER: 045002775

DEFICIENCY INFORMATION FOR THIS PAGE:

VISIT DATE: 07/30/2025

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)		
Type A 07/31/2025 Section Cited	1 Basic Services - 87464(f)(4) Basic 2 services shall at a minimum include: 3 (4) Personal assistance and care as 4 needed by the resident and as 5 indicated in the pre-admission 6 appraisal, with those activities of 7 daily living such as dressing, eating, bathing and assistance with taking prescribed medications			
	8 Based on observation and interview, 9 the licensee did not comply with the 10 section cited above as three 11 residents in the facility are refusing 12 showers, causing specific wings of 13 the facility to be malorderous, which 14 poses an immediate health, safety or personal rights risk to persons in care.	8 9 10 11 12 13 14		
	1 2 3 4 5 6 7			
	1 2 3 4 5 6 7			

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

Lauren Crocker

NAME OF LICENSING PROGRAM

MANAGER:

NAME OF LICENSING PROGRAM Kayla Adkison

ANALYST:

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 07/30/2025

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 07/30/2025