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Department of

SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 445294156
Report Date: 08/31/2026
Date Signed: 08/31/2026 02:12:00 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY **FACILITY EVALUATION REPORT**	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CENTRAL COAST CR/RES, 2580 N. FIRST STREET, STE. 350 SAN JOSE, CA 95131

FACILITY NAME:	BROOKDALE SCOTTS VALLEY		FACILITY NUMBER:	445294156
ADMINISTRATOR/DIRECTOR:	KUMAR, BEENA		FACILITY TYPE:	740
ADDRESS:	100 LOCKEWOOD LN		TELEPHONE:	(831) 438-7533
CITY:	SCOTTS VALLEY	STATE: CA	ZIP CODE:	95066
CAPACITY: 220		CENSUS: 178	DATE:	08/31/2026
TYPE OF VISIT:	Case Management - Other	UNANNOUNCED	TIME VISIT/ INSPECTION BEGAN:	10:00 AM
MET WITH:	Operations Specialist (OP) Michele Nation Staff Sam Small RN		TIME VISIT/ INSPECTION COMPLETED:	02:15 PM

NARRATIVE

Licensing Program Analyst (LPA) Marcella Tarin conducted an unannounced complaint investigation for complaint 26-AS-20260828092528. LPA met with Operations Specialist (OP) Michele Nation. During the visit, LPA observed a deficiency while conducting the inspection. A case management was initiated for the deficienct that was found during the complaint investigation that is not related to the complaint.

During the tour LPA inspected 5 resident rooms with Operations Specialist (OP). LPA observed 3 Out of 5 resident rooms to be unsanitary, with dark spots/stains on carpets, mal odors, uncovered trash bins (observed with soiled paper towels with feces), and 1 toilet soiled with feces. These issues were brought to the attention of OP during the inspection. OP removed the trash and flushed the toilet with feces. LPA observed the interior of the toilet to be black (pictures taken on state phone). OP stated residents rooms should be cleaned weekly, and was unable to state why the resident's rooms were not clean. OP stated the maintenance director was not working today, and was unable to provide additional information as to the state of the resident's rooms and how often staff were cleaning the resident's rooms.

A deficiency is being cited per California Code of Regulations, Title 22. See LIC809-D. An exit interview was conducted with Operations Specialist (OP) Michele Nation Staff Sam Small RN and a copy of the report and appeal rights were provided.

Christine Kabariti
Marcella Tarin

	**DATE:** 08/31/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

	DATE: 08/31/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.

- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

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Created By: Marcella Tarin On 08/31/2026 at 01:39 PM
Link to Parent Document Below:

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY **FACILITY EVALUATION REPORT (Cont)**	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION , 2580 N. FIRST STREET, STE. 350 SAN JOSE, CA 95131

FACILITY NAME: BROOKDALE SCOTTS VALLEY **FACILITY NUMBER:** 445294156

DEFICIENCY INFORMATION FOR THIS PAGE: **VISIT DATE:** 08/31/2026

Deficiency Type POC Due Date / Section Number	DEFICIENCIES		PLAN OF CORRECTIONS(POCs)	
Type A 09/01/2026 **Section Cited** CCR 87303(a)	1 2 3 4 5 6 7	87303 (a)The facility shall be clean, safe, sanitary and in good repair at all times. Maintenance shall include provision of maintenance services and procedures for the safety and well-being of residents, employees and visitors. This Requirement was not met as evidenced by;	1 2 3 4 5 6 7	Licensee will submit a Plan of Correction (POC) stating how the facility will ensure residents rooms are clean, safe, sanitary and in good repair at all times for the safety and well-being of residents. Licensee will submit POC to CCLD by POC due date 9/1/2026.
	8 9 10 11 12 13 14	Based on observation, 3 out of 5 resident rooms were observed with dark spots/stains on carpets, mal odors, uncovered trash bins (observed with soiled paper towels with feces), and 1 toilet soiled with feces, which poses an immediate health, safety, and personal rights risks to residents in care.	8 9 10 11 12 13 14	
	1 2 3 4 5 6 7		1 2 3 4 5 6 7	
	1 2 3 4 5 6 7		1 2 3 4 5 6 7	

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

NAME OF LICENSING PROGRAM MANAGER:	Christine Kabariti
NAME OF LICENSING PROGRAM ANALYST:	Marcella Tarin

LICENSING PROGRAM ANALYST SIGNATURE:

DATE: 08/31/2026

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

DATE: 08/31/2026