

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 445202401
Report Date: 08/28/2025
Date Signed: 08/28/2025 02:17:13 PM

Document Has Been Signed on 08/28/2025 02:17 PM - It Cannot Be Edited

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| STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY | CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CENTRAL COAST CR/RES, 2580 N. FIRST STREET, STE. 350 SAN JOSE, CA 95131 |
| FACILITY EVALUATION REPORT | |

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| FACILITY NAME: VALLEY HAVEN III | FACILITY NUMBER: 445202401 |
| ADMINISTRATOR/JOSEPHINE ARCILLA | FACILITY TYPE: 740 |
| DIRECTOR: | |
| ADDRESS: 2266 CHANTICLEER AVE. | TELEPHONE: (831) 818-8372 |
| CITY: SANTA CRUZ | STATE: CA |
| CAPACITY: 48 | ZIP CODE: 95062 |
| TYPE OF VISIT: Required - 1 Year | CENSUS: 27 |
| | DATE: 08/28/2025 |
| | UNANNOUNCED TIME VISIT/INSPECTION BEGAN: 10:15 AM |
| MET WITH: Licensee Josephine and Jesus Arcilla | TIME VISIT/INSPECTION COMPLETED: 02:15 PM |

| NARRATIVE | |
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| 1 | Licensing Program Analyst (LPA) Marcella Tarin conducted an unannounced annual inspection and met |
| 2 | with Licensee Josephine and Jesus Arcilla, and ADM Minerva Velasco. LPA stated the purpose of the |
| 3 | visit. |
| 4 | |
| 5 | The facility has two buildings (Blossom Home and Wisteria Place) and a licensed capacity of 48. LPA |
| 6 | toured the interior and exterior of both Blossom Home and Wisteria Place with ADM and Licensee to |
| 7 | include the kitchen, resident rooms, dining room, bathrooms, back and front of the facility. LPA observed |
| 8 | a facility pantry near the facility storage garage. LPA observed all exit and passageways were free and |
| 9 | clear of obstruction. |
| 10 | |
| 11 | During exterior inspection of Wisteria Place, LPA observed wood rot on the roof corner located outside |
| 12 | of the living room exit door. Licensee states the facility will repair the wood rot by 10/31/2025 and submit |
| 13 | a letter to include the repair timeline to the Department by 8/29/2025. |
| 14 | |
| 15 | LPA toured the 2 kitchen areas in Blossom Home and Wisteria Place and observed a perishable food |
| 16 | supply of at least two days and a non-perishable food supply of at least seven days. LPA observed |
| 17 | refrigerator and freezer temperatures in 5 refrigerators maintained at Title 22 87555 General Food |
| 18 | Service Requirements. |
| 19 | |
| 20 | LPA observed the medication storage area, knives storage area, and cleaning product storage area as |
| 21 | locked and inaccessible to clients in care. |
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| 23 | |
| 24 | |
| 25 | Page 1 of 2 |

NAME OF LICENSING PROGRAM MANAGER: Jin Jackie

NAME OF LICENSING PROGRAM ANALYST: Marcella Tarin

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 08/28/2025

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 08/28/2025

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a

deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

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| STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY | CALIFORNIA DEPARTMENT OF SOCIAL SERVICES |
| FACILITY EVALUATION REPORT (Cont) | COMMUNITY CARE LICENSING DIVISION |
| | CENTRAL COAST CR/RES, 2580 N. FIRST STREET, STE. 350 |
| | SAN JOSE, CA 95131 |

FACILITY NAME: VALLEY HAVEN III

FACILITY NUMBER: 445202401

VISIT DATE: 08/28/2025

| NARRATIVE | | |
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| 1 | The facility was equipped with smoke and carbon monoxide detectors, which were last inspected by a third party vendor on 6/17/2025. Fire extinguishers were last serviced on 9/17/2024. The facility emergency drill log was reviewed. The facility's last drill was on 6/26/2025. | |
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| 5 | | Posters observed in Blossom Home and Wisteria Home to include the licensing complaint poster, ombudsman poster, and facility license. |
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| 8 | | LPA toured 25 resident bedrooms. All 25 resident rooms have a bed, functioning lights, dresser/table, bedding and space for personal belongings. LPA toured 7 resident bathrooms. All 7 bathrooms had hand soap, paper towels, functioning lights, and trash bins. 1 out of 7 resident bathroom water temperatures were measured with a range of 105 F to 120 F. 1 out of 7 resident bathrooms water temperatures was below 105 F. A Technical Assistance was issued, see LIC 9102 for more information. |
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| 14 | | LPA reviewed 5 resident records. |
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| 16 | | LPA reviewed 5 resident's Centrally Stored Medication and Destruction Records (CSMDR's). |
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| 18 | | LPA's reviewed 5 staff records. |
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| 21 | | No deficiencies were cited during today's visit per California Code of Regulations Title 22. An exit interview was conducted with Licensee Josephine Arcilla and a signed copy of this report was provided. |
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| NAME OF LICENSING PROGRAM MANAGER: Jin Jackie | |
| NAME OF LICENSING PROGRAM ANALYST: Marcella Tarin | |
| LICENSING PROGRAM ANALYST SIGNATURE: | DATE: 08/28/2025 |

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

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| FACILITY REPRESENTATIVE SIGNATURE: | DATE: 08/28/2025 |
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