

Department of

SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 435294328

Report Date: 12/17/2020

Date Signed: 12/18/2020 03:45:17 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY		CALIFORNIA DEPARTMENT OF SOCIAL SERVICES	
FACILITY EVALUATION REPORT		COMMUNITY CARE LICENSING DIVISION	
		CCLD Regional Office, 2580 N. FIRST STREET, STE. 350 SAN JOSE, CA 95131	
FACILITY NAME: VILLA FONTANA		FACILITY NUMBER:	435294328
ADMINISTRATOR: DUEWEL, MA. FELICITAS V.		FACILITY TYPE:	740
ADDRESS: 5555 PROSPECT ROAD		TELEPHONE:	(408) 255-5555
CITY: SAN JOSE	STATE: CA	ZIP CODE:	95129
CAPACITY: 104	CENSUS: 77	DATE:	12/17/2020
TYPE OF VISIT: Case Management - Other	UNANNOUNCED	TIME BEGAN:	09:00 AM
MET WITH: Marife Duewel		TIME COMPLETED:	10:20 AM
NARRATIVE			
1	Licensing Program Analysts (LPAs) Gladys Kuizon and Steve Chang conducted a Technical Assistance		
2	tele-inspection today and met with Administrator (AD) Marife Duewel. Community Care Licensing (CCL)		
3	Program Clinical Consultant (PCC) Helen Shi was present during tele-inspection.		
4			
5	The facility currently has 18 residents in Memory Care (MC) and 59 residents in Assisted Living (AL).		
6			
7	At 9:00 AM, the facility was toured starting from the main entrance of the building. LPAs reviewed the		
8	facility's screening procedures with AD. The facility does not have an updated questionnaire screening		
9	form listing all known symptoms of COVID-19. On 07/02/20, the importance of up-to-date symptom		
10	checking and screening was discussed with AD during facility visit by the CA Department of Public		
11	Health (CDPH), Santa Clara County Public Health (SCCPH), and Community Care Licensing (CCL). On		
12	07/15/20, PCC conducted a follow up discussion with AD regarding keeping up to date with COVID-19		
13	related symptoms through the Centers for Disease Control (CDC)'s website and ensuring that a		
14	complete list of symptoms be included in the facility's screening questionnaire. Today, facility was		
15	observed not following this recommendation as evidenced by a short list of COVID-19 related symptoms		
16	being used as part of the screening questionnaire. A sign-in sheet was observed in use.		
17			
18	The facility's common areas were observed. Hand sanitizers were observed accessible in the Assisted		
19	Living area. The facility had repurposed the ice cream parlor into a hand-washing area. The dining room		
20	was converted into a staff break room. Tables and chairs were observed spaced more than 6 feet apart.		
21	The common bathroom was equipped with covered trash bins and hand-washing posters were observed		
22	by the sink. Paper towels and soap were observed available.		
23			
24			
25	Continued, see LIC 809-C, page 2 of 3.		
NAME OF LICENSING PROGRAM MANAGER: Sarah Yip			
NAME OF LICENSING PROGRAM ANALYST: Gladys Kuizon			

LICENSING PROGRAM ANALYST SIGNATURE:

DATE: 12/17/2020

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

DATE: 12/17/2020

This report must be available at Child Care and Group Home facilities for public review for 3 years.

LIC809 (FAS) - (06/04)

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY

CALIFORNIA DEPARTMENT OF SOCIAL
SERVICES
COMMUNITY CARE LICENSING DIVISION
CCLD Regional Office, 2580 N. FIRST STREET,
STE. 350
SAN JOSE, CA 95131

FACILITY EVALUATION REPORT (Cont)**FACILITY NAME:** VILLA FONTANA**FACILITY NUMBER:** 435294328**VISIT DATE:** 12/17/2020**NARRATIVE**

- 1 At 9:41 AM, the memory care unit was toured. An isolation unit was observed separated by a curtain.
- 2 Staff were observed wearing masks. Facility nurse (S1) demonstrated donning and doffing of isolation
- 3 gown, shoe cover, gloves, and mask outside isolation room. S1 was observed posting door signs on
- 4 residents, R1 and R2's, rooms to warn staff of R1's isolation status. According to AD, the facility received
- 5 confirmation of R1 and R2's positive COVID-19 test results on the evening of 12/16/2020. Based on
- 6 LPAs' observation, isolation rooms were not properly marked to alert staff of residents' isolation status
- 7 on the evening of 12/16/2020 and at the beginning of today's shift.
- 8
- 9 According to AD, residents' meals are being served in residents' rooms or at staggered schedules for
- 10 residents with cognitive impairment and behaviors. Memory Care dining room was configured to
- 11 promote social distancing. Shared bedrooms were inspected, and beds were observed at least 6 feet
- 12 apart.
- 13
- 14 Based on today's inspection, the facility is being recommended the following:
- 15
- 16 1. Keep up-to-date with current COVID-19 information, including COVID-19 related symptoms, by
- 17 checking the Centers for Disease Control (CDC), local public health, and Community Care Licensing
- 18 Division's websites. The most current information must be adapted into the facility's Infection Control
- 19 and Mitigation Plan (e.g. screening).
- 20
- 21 2. Isolation rooms must be clearly marked upon knowledge of resident's positive diagnosis. Additionally,
- 22 residents shall be placed in isolation and treated as positive *prior* to receipt of COVID-19 test results if
- 23 resident is exhibiting COVID-19 related symptoms. A warning "STOP" sign to alert staff that full PPE is
- 24 required prior to entry shall be placed on all isolation areas/rooms.
- 25
- 26 3. Facility shall place a covered trash bin inside and outside isolation rooms.
- 27
- 28 4. Common areas shall be sanitized after every use. This includes the staff break room.
- 29
- 30
- 31 Continued, see LIC 809-C, page 3 of 3.
- 32

NAME OF LICENSING PROGRAM MANAGER: Sarah Yip**NAME OF LICENSING PROGRAM ANALYST:** Gladys Kuizon**LICENSING PROGRAM ANALYST SIGNATURE:**

DATE: 12/17/2020

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

DATE: 12/17/2020

LIC809 (FAS) - (06/04)

Page: 2 of 4

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY

CALIFORNIA DEPARTMENT OF SOCIAL
SERVICES

FACILITY EVALUATION REPORT (Cont)

COMMUNITY CARE LICENSING DIVISION
CCLD Regional Office, 2580 N. FIRST STREET,
STE. 350
SAN JOSE, CA 95131

FACILITY NAME: VILLA FONTANA

FACILITY NUMBER: 435294328

VISIT DATE: 12/17/2020

NARRATIVE	
1	5. Facility to conduct a follow up training led by facility nurse regarding PPE donning and doffing. Proof
2	of training shall be submitted to CCLD by 12/21/2020.
3	
4	6. Facility shall send an updated Infection Control and Mitigation Plan to CCLD by 12/21/2020.
5	
6	A deficiency is being cited today. See LIC 809-D. Exit interview was conducted with AD and a copy of
7	this report was provided via email to AD for signature. Appeal rights provided.
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NAME OF LICENSING PROGRAM MANAGER: Sarah Yip	
NAME OF LICENSING PROGRAM ANALYST: Gladys Kuizon	
LICENSING PROGRAM ANALYST SIGNATURE:	DATE: 12/17/2020
I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE:	DATE: 12/17/2020

LIC809 (FAS) - (06/04) Page: 3 of 4
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Created By: Gladys Kuizon On 12/17/2020 at 03:04 PM
Link to Parent Document Below:

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FACILITY NAME: VILLA FONTANA

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DEFICIENCY INFORMATION FOR THIS PAGE:

VISIT DATE: 12/17/2020

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)	

Type A 12/18/2020 Section Cited	1 87468.1 Personal Rights of 2 Residents in All Facilities. 3 (a)(2) To be accorded safe, healthful 4 and comfortable accommodations, 5 furnishings and equipment. This 6 requirement was not met as 7 evidenced by:		
	8 Based on today's inspection, facility 9 did not protect the personal rights of 10 residents due to failure to follow 11 current screening guidelines for 12 COVID-19 including asking complete 13 symptom list. This poses an 14 immediate risk to the health and safety of residents in care.	8 9 10 11 12 13 14	
Type A 12/18/2020 Section Cited	1 87307 Personal Accommodations 2 and Services. (d)(3) All persons shall 3 be protected against 4 hazards...through provision of the 5 following: (B) Information and 6 instruction regarding life 7 protection..This requirement was not met as evidenced by:		
	8 Based on today's inspection, facility 9 did not mark isolation rooms in a 10 timely manner to protect residents 11 and staff from entering COVID-19 12 positive room. This poses an 13 immediate risk to the health and 14 safety of residents in care.	8 9 10 11 12 13 14	

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

SUPERVISOR'S NAME: Sarah Yip LICENSING EVALUATOR NAME: Gladys Kuizon LICENSING EVALUATOR SIGNATURE: <div style="border: 1px solid black; height: 40px; width: 500px; margin-top: 5px;"></div>		DATE: 12/17/2020
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