

Department of SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 425802116

Report Date: 02/25/2026

Date Signed: 02/25/2026 11:59:43 AM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CCLD Regional Office, 21731 VENTURA BLVD. #250 WOODLAND HILLS, CA 91364
FACILITY EVALUATION REPORT	

FACILITY NAME:	SANTA BARBARA MEMORY CARE	FACILITY NUMBER:	425802116
ADMINISTRATOR/DIRECTOR:	LISA GERR	FACILITY TYPE:	740
ADDRESS:	325 W ISLAY ST	TELEPHONE:	(805) 880-4770
CITY:	SANTA BARBARA	STATE:	CA
CAPACITY:	36	ZIP CODE:	93101
TYPE OF VISIT:	Required - 1 Year	CENSUS:	16
		DATE:	02/25/2026
		UNANNOUNCED TIME VISIT/INSPECTION BEGAN:	10:20 AM
		TIME VISIT/INSPECTION COMPLETED:	11:45 AM
MET WITH:	Lisa Gerr, Administrator		

NARRATIVE

1 Licensing Program Analyst (LPA) Kristin Kontilis conducted an unannounced Annual Required
2 Inspection of the facility. At the time of arrival, there were sixteen (16) residents in care and two staff on
3 duty. Lisa Gerr, Administrator arrived at approximately 10:38 am. LPA explained the purpose of the visit.
4
5 Entrance interview conducted:
6 The facility is a one-story Residential Care Facility for the Elderly (RCFE) with a capacity of thirty-six
7 (36) residents. The facility is a memory care facility for residents with a dementia diagnosis. The facility
8 has a fire clearance for thirty-six (36) non-ambulatory residents of which thirty-six (36) can be bedridden
9 and has a hospice waiver for ten (10) residents. Currently, there are two (2) residents on hospice and 2
10 bedridden residents residing in the facility. Administrator and LPA toured the facility to assess the
11 physical environment and accommodations. The following was noted: LPA observed the required
12 posting of the complaint poster and Resident's Rights.
13 Upon entry, there is a gate that requires a code to enter the premises and a phone number posted to the
14 facility for those who do not have a code. Entering through the gate, is a large walkway and driveway
15 leading up to a large front patio with seating areas including patio chairs, tables with umbrellas,
16 couches, and mini-couches.
17 Entering past the patio area, the administrator's office is located on the west side of the building. Staff
18 files and other confidential information are kept in the medication room located directly inside the front
19 entrance to the right of the area.
20 Entering into the main area of the facility is the dining area/common area on the east side of the
21 building. Socializing, meals, and activities are held in the dining/common area.
22
23 Please continue to 809-C, Pg 2.
24
25

NAME OF LICENSING PROGRAM MANAGER: Kelly Burley
NAME OF LICENSING PROGRAM ANALYST: Kristin Kontilis

LICENSING PROGRAM ANALYST SIGNATURE:


DATE: 02/25/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:


DATE: 02/25/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

