

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 425802106
Report Date: 08/11/2026
Date Signed: 08/12/2026 09:09:50 AM

Document Has Been Signed on 08/12/2026 09:09 AM - It Cannot Be Edited

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CCLD Regional Office, 21731 VENTURA BLVD. #250 WOODLAND HILLS, CA 91364
FACILITY EVALUATION REPORT	

FACILITY NAME:	WESTMONT OF SANTA BARBARA	FACILITY NUMBER:	425802106
ADMINISTRATOR/MESHELL RAMOS		FACILITY TYPE:	740
DIRECTOR:			
ADDRESS:	190 VIAJERO DR	TELEPHONE:	(805) 265-4327
CITY:	GOLETA	STATE: CA	ZIP CODE: 93117
CAPACITY: 99	CENSUS: 64	DATE:	08/11/2026
TYPE OF VISIT:	Case Management - Deficiencies	UNANNOUNCED TIME VISIT/INSPECTION	10:30 AM
MET WITH:	Meshell Ramos, Administrator	BEGAN: TIME VISIT/INSPECTION	04:45 PM
		COMPLETED:	

NARRATIVE	
1	Licensing Program Analyst (LPA) Kristin Kontilis conducted a Case Management visit to address deficiencies noted during Complaint Control #29-AS-202600806115719. During today's visit, LPA observed a portion of the dining area was roped off denying/excluding residents' access to a portion of the dining area. LPA observed seven (7) 4-top dining tables were roped off in the dining area between the Concierge's desk/common area/front entrance. Moreover, the roped off area restricts residents in care direct access to the Concierge's desk/common area forcing residents to walk around the entire roped off area. During today's visit, Administrator Shelly Ramos and Staff 1 (S1) stated there is one food server on duty for each meal (breakfast, lunch, dinner) and the Corporate office suggested roping off the area. Pursuant to Title 22 Division 6 Chapter 8 of the CA Code of Regulations, the following deficiencies were cited (refer to LIC 809-D): Exit interview conducted. Copy of report issued at the time of the visit. Appeal Rights issued.
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Kelly Burley
Kristin Kontilis

DATE: 08/11/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

DATE: 08/11/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

Created By: Kristin Kontilis On 08/11/2026 at 03:08 PM
Link to Parent Document Below:

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION , 21731 VENTURA BLVD. #250 WOODLAND HILLS, CA 91364
FACILITY EVALUATION REPORT (Cont)	

FACILITY NAME: WESTMONT OF SANTA BARBARA

FACILITY NUMBER: 425802106

DEFICIENCY INFORMATION FOR THIS PAGE:

VISIT DATE: 08/11/2026

Deficiency Type POC Due Date / Section Number	DEFICIENCIES		PLAN OF CORRECTIONS(POCs)	
Type B 08/12/2026 Section Cited CCR 87468.2(a)(4)	1	(a)... (4)To care, supervision, and	1	Administrator agrees to no longer rope
	2	services that meet their individual	2	off areas restricting access and/or
	3	needs and are delivered by staff that	3	freedom of choice in common areas of
	4	are sufficient in numbers, qualifications,	4	the facility.
	5	and competency to meet their needs.	5	
	6	This requirement was not met as	6	Civil Penalty Assessed
	7	evidenced by:	7	
	8	Based on observation and interviews	8	
	9	conducted, the Licensee did not comply	9	
	10	with the regulation above by restricting	10	
	11	access to the Concierge's desk and/or	11	
	12	denying freedom of choice which poses	12	
	13	a potential health, safety and personal	13	
	14	rights risk to residents in care.	14	
	1		1	
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	1		1	
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Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

NAME OF LICENSING PROGRAM	Kelly Burley
MANAGER:	
NAME OF LICENSING PROGRAM	Kristin Kontilis
ANALYST:	
LICENSING PROGRAM ANALYST SIGNATURE:	
	DATE: 08/11/2026

I acknowledge receipt of this form and understand my appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE:	
	DATE: 08/11/2026