

Department of SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 425801723

Report Date: 01/26/2026

Date Signed: 01/26/2026 03:04:04 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CCLD Regional Office, 21731 VENTURA BLVD. #250 WOODLAND HILLS, CA 91364
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FACILITY NAME: PRIMROSE	FACILITY NUMBER: 425801723
ADMINISTRATOR/DOROTHY BERGER DIRECTOR:	FACILITY TYPE: 740
ADDRESS: 4630 SONG LANE	TELEPHONE: (805) 310-6996
CITY: SANTA MARIA STATE: CA	ZIP CODE: 93455
CAPACITY: 14 CENSUS: 9	DATE: 01/26/2026
TYPE OF VISIT: Required - 1 Year	UNANNOUNCED TIME VISIT/INSPECTION 10:00 AM
MET WITH: Administrator, Dorothy Berger	BEGAN: TIME VISIT/INSPECTION 03:00 PM
	COMPLETED:

NARRATIVE	
1	At 10:00am on 01/26/2026 Licensing Program Analyst (LPA) Jeffries arrived unannounced to conduct
2	the annual facility inspection. LPA met with Administrator Dorothy Berger, announced who he is and the
3	reason for the visit. LPA conducted facility annual for both facilities under this Licensee during this
4	annual inspection.
5	This facility has a fire clearance for a secured perimeter and has 12 resident room. 10 rooms are single
6	resident occupancy, and rooms #3 and #12 are double resident occupancy. All resident rooms are
7	properly furnished with bedding, storage, seating and lighting according to regulations There is one on
8	suite bathroom for room #12 and there are 4 bathrooms that are located through out the facility that are
9	community use bathrooms. All bathrooms have liquid soap and paper towels. LPA noted non-skid mats
10	showers. There is a large great room that serves as a dining room, living room and activities room. LPA
11	noted that there is a kitchen on the north side of the facility, however this facility's food service is
12	maintained in the licensed facility next door.. The main food supply is located at the adjacent facility
13	outside the facility gate, where LPA noted at least a 2 day supply of non perishable foods and at least a
14	7 day supply of perishable foods on hand for 28 (both facilities have a maximum number of 14 residents
15	per facility) residents and staff. LPA noted that the facility has a medication room in the hallway near
16	resident room #12. LPA noted that the first aide kit is located in the medication room. LPA noted the
17	facility has overhead sprinkler system with smoke detection that was last tested and certified by Santa
18	Barbara County Fire department on 04/07/2025. LPA noted three fire extinguishers throughout the
19	facility that were charged in the green and currently tagged as serviced. LPA noted that all passage
20	ways were free and clear of debit and obstacles. LPA noted that the fire clearance authorized locked
21	gates on the perimeter gates. LPA conducted a sample review of staff and resident files. LPA noted and
22	reviewed facilities current emergency disaster plan and infection control plan, and liability insurance LPA
23	conducted a full review of the annual care tools and found no citations or deficiencies. This annual
24	inspection did not revel any citations or deficiencies. Exit interview, report read, and report provided.
25	

NAME OF LICENSING PROGRAM MANAGER: Kelly Burley
NAME OF LICENSING PROGRAM ANALYST: Mark Jeffries

LICENSING PROGRAM ANALYST SIGNATURE:


DATE: 01/26/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:


DATE: 01/26/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.