

Department of SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 380500295

Report Date: 05/02/2025

Date Signed: 05/02/2025 03:48:14 PM

Document Has Been Signed on 05/02/2025 03:48 PM - It Cannot Be Edited

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SAN BRUNO RO, 851 TRAEGER AVE., SUITE 360 SAN BRUNO, CA 94066
FACILITY EVALUATION REPORT	

FACILITY NAME:	HERITAGE ON THE MARINA	FACILITY NUMBER:	380500295
ADMINISTRATOR/MARY LINDE DIRECTOR:		FACILITY TYPE:	741
ADDRESS:	3400 LAGUNA ST.	TELEPHONE:	(415) 202-0300
CITY:	SAN FRANCISCO	STATE: CA	ZIP CODE: 94123
CAPACITY:	109	CENSUS: 75	DATE: 05/02/2025
TYPE OF VISIT:	Required - 1 Year	UNANNOUNCED TIME VISIT/ INSPECTION	BEGAN: 09:15 AM
MET WITH:	Mary Linde	TIME VISIT/ INSPECTION	COMPLETED: 04:05 PM

NARRATIVE	
1	On May 2, 2025, Licensing Program Analyst(LPA) Yi Sam Jian arrived at the facility at 9:30 AM, to
2	conduct the unannounced Annual 1-year required Inspection. LPA was greeted by Mary Linde, Chief
3	Executive Officer and explained the purpose of the visit.
4	
5	LPA toured the physical plant. This is a 3 story building with 84 bedrooms and bathrooms, front and
6	backyards, courtyard, kitchen, and activities room. All hallways, passageways, and the backyard were
7	observed to be free of hazards and obstructions. No accessible bodies of water were observed in
8	hallways or yards.
9	
10	The facility was maintained at a comfortable temperature. All bedrooms had the required furniture and
11	were sufficiently lit. Hot water temperature was inspected to be in compliant. Medications, toxins, and
12	sharps were stored appropriately and kept inaccessible to clients. The facility had the required 7 days of
13	non-perishables and 2 days of perishables on site.
14	
15	Fire Extinguishers were observed to be fully charged. Fire alarms and Carbon Monoxide detectors were
16	observed to be in working condition. The first-aid kit was inspected and is complete.
17	
18	LPA reviewed resident and staff records. LPA reviewed Centrally Stored Medication Records. A review of
19	Centrally stored medications indicated that medications for residents were properly labeled with
20	instructions on dosage and times of day and matched the Centrally Stored Medication Records(CSMR)
21	kept at the facility.
22	
23	No deficiencies were cited during today's visit. See Advisory Note issued for technical violation. An exit
24	interview was conducted. This report was reviewed with Mary Linde, Chief Executive Officer and a copy
25	of the report left at the facility.

NAME OF LICENSING PROGRAM MANAGER: April Cowan

NAME OF LICENSING PROGRAM ANALYST: Yi Sam Jian

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 05/02/2025

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 05/02/2025

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a

deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.