

# Department of SOCIAL SERVICES

Community Care Licensing

## COMPLAINT INVESTIGATION REPORT

Facility Number: 374604388  
Report Date: 12/04/2024  
Date Signed: 12/09/2024 12:19:55 PM

**Unsubstantiated**

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SAN DIEGO RO, 7575 METROPOLITAN DR. #109 SAN DIEGO, CA 92108
<b>COMPLAINT INVESTIGATION REPORT</b>	

This is an official report of an unannounced visit/investigation of a complaint received in our office on **06/20/2024** and conducted by Evaluator Amy Domingo

	<b>COMPLAINT CONTROL NUMBER: 08-AS-20240620145410</b>
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<b>FACILITY NAME:</b> SUNSET CLIFFS ELDER CARE	<b>FACILITY NUMBER:</b> 374604388
<b>ADMINISTRATOR:</b> TRAVONNA WASHINGTON	<b>FACILITY TYPE:</b> 740
<b>ADDRESS:</b> 1039 SANTA BARBARA STREET	<b>TELEPHONE:</b> (619) 791-5495
<b>CITY:</b> SAN DIEGO	<b>ZIP CODE:</b> 92107
<b>CAPACITY:</b> 6	<b>DATE:</b> 12/04/2024
<b>MET WITH:</b> Co-Administrator Guarav "Gary" Rathi	<b>UNANNOUNCED TIME BEGAN:</b> 01:45 PM
	<b>TIME COMPLETED:</b> 04:09 PM

**ALLEGATION(S):**

1	Staff are allowing a child to care for residents in care.
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**INVESTIGATION FINDINGS:**

1	Licensing Program Analyst (LPA) Amy Domingo conducted an unannounced visit to initiate an
2	investigation on the above-mentioned allegations. LPA identified herself and discussed the purpose of
3	the visit with Guarav "Gary" Rathi, Co-Administrator.
4	
5	On June 20, 2024, Community Care Licensing (CCL) received a complaint alleging staff are allowing a
6	child to care for residents in care. During the investigation, LPA Domingo collected pertinent resident
7	records as well as facility documentation and conducted interviews with residents and staff.
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9	
10	Continued on LIC9099C
11	
12	
13	

<b>Unsubstantiated</b>	<b>Estimated Days of Completion:</b>
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**NAME OF LICENSING PROGRAM MANAGER:** Simon Jacob  
**NAME OF LICENSING PROGRAM ANALYST:** Amy Domingo  
**LICENSING PROGRAM ANALYST SIGNATURE:** \_\_\_\_\_  
**DATE:** 12/04/2024

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

**FACILITY REPRESENTATIVE SIGNATURE:** \_\_\_\_\_  
**DATE:** 12/04/2024

This report must be available at Child Care and Group Home facilities for public review for 3 years.  
LIC9099 (FAS) - (06/04) Page: 1 of 2  
**Control Number** 08-AS-20240620145410

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
**COMPLAINT INVESTIGATION REPORT  
(Cont)**

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES  
COMMUNITY CARE LICENSING DIVISION  
SAN DIEGO RO, 7575 METROPOLITAN DR. #109  
SAN DIEGO, CA 92108

**FACILITY NAME:** SUNSET CLIFFS ELDER CARE **FACILITY NUMBER:** 374604388  
**VISIT DATE:** 12/04/2024

**NARRATIVE**

1 Continued from LIC9099  
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3  
4 According to allegation, the staff are allowing a child to care for residents in care. According to staff  
5 interviews, the staff do not allow a child to care for the residents in care. Staff have stated that there are  
6 volunteers of different age groups that provide activities such as puzzles, art projects, entertainment and  
7 visits with the residents.  
8  
9 Interview with residents' revealed that there is a younger person that visits with the residents and helps  
10 them with puzzles, they listen to music and watch tv. There are other visitors that provide entertainment  
11 such as singing and dancing during the holiday season. The residents stated that there has not been  
12 any child rendering care or assisting the caregivers with care giving needs for the residents. Two of the  
13 residents need adult caregivers due to the inability of the resident to assist with turning from side to side.  
14  
15 Interviews with outside sources also confirmed that there is younger person that lives with the caregiver  
16 at the facility but the younger person was not seen rendering care to any of the residents. The outside  
17 sources confirmed that the younger person has been seen reading books, watching tv, and playing  
18 games/puzzles with the residents.  
19  
20  
21 Based on LPA's interviews, observations and record reviews there is not a preponderance of evidence  
22 to prove alleged violation occurred, therefore the allegation is **unsubstantiated**. An exit interview was  
23 conducted with Guarav "Gary" Rathi, Co-Administrator. to whom a copy of this report, and the  
24 Licensee/Appeal Rights (LIC 9058 03/22) were provided.  
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**LICENSING PROGRAM ANALYST SIGNATURE:** \_\_\_\_\_  
**DATE:** 12/04/2024

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**DATE:** 12/04/2024