

Department of  
**SOCIAL SERVICES**

*Community Care Licensing*

# ***FACILITY EVALUATION REPORT***

**Facility Number:** 361881195  
**Report Date:** 09/06/2023  
**Date Signed:** 09/06/2023 01:16:25 PM

**Document Has Been Signed on 09/06/2023 01:16 PM - It Cannot Be Edited**

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CCLD Regional Office, 1650 SPRUCE ST STE 200 MS29-27 , CA 92507
<b>FACILITY EVALUATION REPORT</b>	

FACILITY NAME: PALM VIEW PLEASANT LIVING	FACILITY NUMBER: 361881195
ADMINISTRATOR: KARA RICHARDSON	FACILITY TYPE: 740
ADDRESS: 710 N CHURCH STREET	TELEPHONE: (909) 328-2118
CITY: REDLANDS	STATE: CA
CAPACITY: 20	ZIP CODE: 92374
TYPE OF VISIT: Case Management - Other	CENSUS: 18
MET WITH: Elizabeth Mahan - Administrator	DATE: 09/06/2023
	UNANNOUNCED TIME BEGAN: 09:00 AM
	TIME COMPLETED: 01:20 PM

<b>NARRATIVE</b>	
1	On this day, Licensing Program Analyst (LPA) Anna Bueno conducted an unannounced visit to the
2	facility to investigate and deliver findings for complaint control number: 56-AS-20230828144225.
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4	During the complaint investigation the following concerns were discovered:
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6	<ul style="list-style-type: none"> <li>• Certain food item staples may run out before the end of the week</li> </ul>
7	<ul style="list-style-type: none"> <li>• Residents may not receive a full second serving, if requested</li> </ul>
8	<ul style="list-style-type: none"> <li>• Staff assist with residents who may or may not have cognitive impairment</li> </ul>
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12	Technical advisories (LIC 9102TA) were issued during today's visit. An exit interview was conducted with
13	and a copy of this report were provided to Administrator Mahan.
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<b>NAME OF LICENSING PROGRAM MANAGER:</b> Nedra Brown
<b>NAME OF LICENSING PROGRAM ANALYST:</b> Anna Bueno

**LICENSING PROGRAM ANALYST SIGNATURE:**



**DATE:** 09/06/2023

**I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.**

**FACILITY REPRESENTATIVE SIGNATURE:**



**DATE:** 09/06/2023

**This report must be available at Child Care and Group Home facilities for public review for 3 years.**