

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 361880660
Report Date: 05/20/2026
Date Signed: 05/20/2026 03:50:35 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SAN BERNARDINO, 1650 SPRUCE ST STE 200 MS29-27 RIVERSIDE, CA 92507
FACILITY EVALUATION REPORT	

FACILITY NAME:	RIALTO ASSISTED LIVING	FACILITY NUMBER:	361880660
ADMINISTRATOR/KYONG SUK LEE		FACILITY TYPE:	740
DIRECTOR:		TELEPHONE:	(909) 877-2340
ADDRESS:	1441 S RIVERSIDE AVE	ZIP CODE:	92376
CITY:	RIALTO	STATE: CA	
CAPACITY:	94	CENSUS: 53	
DATE:	05/20/2026	DATE:	05/20/2026
TYPE OF VISIT:	Case Management - Deficiencies	UNANNOUNCED TIME VISIT/INSPECTION	02:05 PM
MET WITH:	Darcy Poua-MedTech Supervisor	BEGAN: TIME VISIT/INSPECTION	04:05 PM
		COMPLETED:	

NARRATIVE	
1	Licensing Program Analyst (LPA) Michelle Echeverria conducted an unannounced visit to this facility to
2	initiate an investigation of complaint number: 56-AS-20260519100155. LPA met with MedTech
3	Supervisor, Darcy Poua. Darcy phone called Administrator and handed the cell phone over to LPA. LPA
4	introduced self to Administrator and informed him about the purpose of the visit. Administrator stated
5	that staff present did not have access to LPA requested documents like personnel files, detailed staff
6	schedule, resident roster, facility sketch, etc. Administrator stated that he was the only one with access
7	and was currently far away from the facility and was not going to be able to provide the requested
8	documents to LPA. Administrator stated that he will email the unavailable documents to LPA on the
9	following day. LPA informed Administrator about a deficiency being issued for records unavailability.
10	
11	During today's visit, LPA reviewed limited facility records, and did a walk-through of the facility. LPA
12	found the following issue:
13	
14	• Staff present did not have access to the LPA requested documents due to Administrator not being
15	present and only having access.
16	
17	This poses an immediate health and safety risk to residents in care. Refer to LIC 809D for deficiency
18	cited.
19	
20	An exit interview was conducted where this report, LIC809, LIC809D, and appeal rights were discussed
21	with and provided to Darcy Poua.
22	
23	
24	
25	

NAME OF LICENSING PROGRAM MANAGER: Nedra Brown
NAME OF LICENSING PROGRAM ANALYST: Michelle Echeverria

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 05/20/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 05/20/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

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Created By: Michelle Echeverria On 05/20/2026 at 03:28 PM
Link to Parent Document Below:

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FACILITY EVALUATION REPORT (Cont)	

FACILITY NAME: RIALTO ASSISTED LIVING

FACILITY NUMBER: 361880660

DEFICIENCY INFORMATION FOR THIS PAGE:

VISIT DATE: 05/20/2026

Deficiency Type POC Due Date / Section Number	DEFICIENCIES		PLAN OF CORRECTIONS(POCs)	
Type A 05/21/2026 Section Cited CCR 87755(c)	1	87755(c)Inspection Authority of the	1	Administrator stated that he will review regulation cited and submit a statement of understanding to LPA via email by POC due date.
	2	Licensing Agency	2	
	3	(c) The licensing agency shall have the	3	
	4	authority to inspect, audit, and copy	4	
	5	resident or facility records upon	5	
	6	demand during normal business	6	
	7	hours.... and 87508(b). This	7	
		requirement was not met as evidenced by:		
	8	Based on observation, interview and	8	
	9	limited record review, the administrator	9	
	10	did not comply with the section cited	10	
	11	above by not providing access to the	11	
	12	requested records to LPA due to staff	12	
	13	present not having access which poses	13	
	14	an immediate health, safety and	14	
		personnal rights risk to persons in care.		
	1		1	
	2		2	
	3		3	
	4		4	
	5		5	
	6		6	
	7		7	
	1		1	
	2		2	
	3		3	
	4		4	
	5		5	
	6		6	
	7		7	

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

NAME OF LICENSING PROGRAM MANAGER:	Nedra Brown
NAME OF LICENSING PROGRAM ANALYST:	Michelle Echeverria

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 05/20/2026

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 05/20/2026