

Department of  
**SOCIAL SERVICES**

*Community Care Licensing*

# COMPLAINT INVESTIGATION REPORT

Facility Number: 336427235  
Report Date: 07/08/2025  
Date Signed: 07/08/2025 02:26:57 PM

**Unsubstantiated**

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SAN BERNARDINO, 1650 SPRUCE ST STE 200 MS29-27 RIVERSIDE, CA 92507
<b>COMPLAINT INVESTIGATION REPORT</b>	

This is an official report of an unannounced visit/investigation of a complaint received in our office on **07/02/2025** and conducted by Evaluator Mary Rico

<b>PUBLIC</b>	<b>COMPLAINT CONTROL NUMBER: 56-AS-20250702145624</b>
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<b>FACILITY NAME:</b> CORONA RESIDENTIAL CARE CENTER LLC	<b>FACILITY NUMBER:</b> 336427235
<b>ADMINISTRATOR:</b> AHARON STRIKS	<b>FACILITY TYPE:</b> 740
<b>ADDRESS:</b> 1400 CIRCLE CITY DR	<b>TELEPHONE:</b> (951) 735-0252
<b>CITY:</b> CORONA	<b>STATE:</b> CA
<b>CAPACITY:</b> 125	<b>ZIP CODE:</b> 92879
	<b>CENSUS:</b> 91
	<b>DATE:</b> 07/08/2025
	<b>UNANNOUNCED TIME BEGAN:</b> 12:45 PM
<b>MET WITH:</b> Assisted Living Coordinator - Sonia Hernandez	<b>TIME COMPLETED:</b> 02:45 PM

**ALLEGATION(S):**

1	Staff are not providing adequate care and supervision of a resident.
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**INVESTIGATION FINDINGS:**

1	Licensing Program Analyst (LPA) Mary Rico conducted an unannounced visit to investigate and deliver the findings on the allegation listed above. LPA met with Assisted Living Coordinator Sonia Hernandez and explained the purpose of today's visit. The investigation consisted of staff interviews, resident interviews and record review.
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6	For the allegation, Staff are not providing adequate care and supervision of a resident. During staff interviews, 5 out of the 5 staff stated they provide adequate care and supervision for residents. During resident interviews 7 out of the 7 residents stated they receive assistance with care and supervision.
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9	Based on the evidence found during the investigation, the one (1) allegation listed above are deemed UNSUBSTANTIATED. A finding that the complaint are UNSUBSTANTIATED means although the allegation may have happened or are valid, there is not a preponderance of evidence to prove the alleged violations did or did not occur. During today's visit, no deficiencies were cited per Title 22, Division 6, of the California Code of Regulations. An exit interview was conducted, and this report (LIC9099) was discussed and provided to Assisted Living Coordinator Sonia Hernandez.
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**Unsubstantiated**

**Estimated Days of Completion:**

**NAME OF LICENSING PROGRAM MANAGER:** Efren Malagon

**NAME OF LICENSING PROGRAM ANALYST:** Mary Rico

**LICENSING PROGRAM ANALYST SIGNATURE:**

**DATE:** 07/08/2025

**I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.**

**FACILITY REPRESENTATIVE SIGNATURE:**

**DATE:** 07/08/2025

**This report must be available at Child Care and Group Home facilities for public review for 3 years.**