

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 336425913
Report Date: 08/28/2026
Date Signed: 08/28/2026 03:31:46 PM

COMPREHENSIVE INSPECTION

Document Has Been Signed on 08/28/2026 03:31 PM - It Cannot Be Edited

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION RIVERSIDE ASC, 1650 SPRUCE ST STE 200 MS29-27 RIVERSIDE, CA 92507
FACILITY EVALUATION REPORT	

FACILITY NAME:	CITIVIEW RESIDENTIAL CARE	FACILITY NUMBER:	336425913
ADMINISTRATOR/EMIA, VIMINDA DIRECTOR:		FACILITY TYPE:	740
ADDRESS:	15646 RANCHO VIEJO DRIVE	TELEPHONE:	(951) 780-1288
CITY:	RIVERSIDE	STATE: CA	ZIP CODE: 92506
CAPACITY: 6		CENSUS: 6	DATE: 08/28/2026
TYPE OF VISIT:	Annual/Random	UNANNOUNCEDTIME VISIT/INSPECTION	01:30 PM
MET WITH:	Administrator, Jenelyn Tamayor	BEGAN: TIME VISIT/INSPECTION	04:00 PM
		COMPLETED:	

NARRATIVE	
1	On August 28, 2026, Licensing Program Analyst (LPA), Jarred Torres, arrived at the facility unannounced to conduct an annual inspection, and met with Administrator, Jenelyn Tamayor. LPA introduced himself and explained the purpose of the visit. A facility file review was conducted at the regional office, and additional records were requested and reviewed at the facility. Their files were stored in a secure location. The facility is licensed for six residents and was operating at a census of six. Jenelyn will submit a packet of documents to change the administrator name on file to their own name.
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8	LPA toured the facility and made observations pertaining to the annual inspection. LPA inspected the facility inside and outside. There were no obstructions to the indoor and outdoor passageways at the time of this visit.
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11	During the tour, LPA observed the facility's phone to be operational. The facility's phone number is 951-780-1288. LPA observed the residents' bedrooms which were equipped with the required furniture as stated in Tittle 22 of the California Code of Regulations (CCR). The furniture in all areas of the facility was observed to be in good condition.
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17	The facility's appliances were observed to be operational at the time of this visit. Required postings regarding safety and personal rights were posted in the home. Sharp items were kept locked and inaccessible to residents in care. The facility's cooling and heating system is operational and the air temperature was at 73 degrees Fahrenheit (F), and the hot water was measured at 108 degrees F.
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22	Continued on LIC 809-C...
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25	

	DATE: 08/28/2026
I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE:	
	DATE: 08/28/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

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FACILITY EVALUATION REPORT (Cont)	

FACILITY NAME: CITIVIEW RESIDENTIAL CARE	FACILITY NUMBER: 336425913
	VISIT DATE: 08/28/2026

NARRATIVE	
1	LPA observed the medications to be locked and inaccessible to the residents in care. The medication
2	supply was sufficient for their current census, and there were no discrepancies with the centrally stored
3	medications.
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5	In the kitchen, the food supply of non-perishable and perishable foods consisted of, but not limited to,
6	frozen meats, vegetables, water, juice, soups, salads, snacks, and fruits. The facility goes grocery
7	shopping one per week to maintain an appropriate food supply for their current census.
8	
9	The facility has a designated area for storing activity supplies, and activities are conducted inside and
10	outdoors. There is no pool on the premises.
11	
12	Client files and staff files were reviewed and no deficiencies were observed. The administrator had a
13	valid administrator's certificate on file.
14	
15	LPA reviewed the emergency disaster plan and fire clearance. The last emergency drill was conducted
16	on August 28, 2026. The fire alarms and carbon monoxide detectors were tested and operational. The
17	fire extinguisher was in good condition and was inspected on July 7, 2026. Their emergency disaster
18	plan meets the department's standards.
19	
20	LPA inspected the bathrooms and observed the hand washing stations to be stocked with soaps and
21	single-use hand towels. Furthermore, the bathrooms are free of dust and debris. Additionally, the facility
22	had an approved infection control plan in their files.
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25	During this annual inspection, LPA did not observe any health, safety, or personal rights risks to
26	residents in care.
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28	An exit interview was conducted and this report was reviewed and provided to Administrator, Jenelyn
29	Tamayar, whose signature on this form confirms receipt.
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NAME OF LICENSING PROGRAM MANAGER: Jazmond D Harris	
NAME OF LICENSING PROGRAM ANALYST: Jarred Torres	
LICENSING PROGRAM ANALYST SIGNATURE:	DATE: 08/28/2026
I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE:	DATE: 08/28/2026