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Department of

SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 306006242
Report Date: 10/03/2025
Date Signed: 10/03/2025 01:40:33 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY **FACILITY EVALUATION REPORT**	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION ORANGE COUNTY RO, 770 THE CITY DR., SUITE 7100 ORANGE, CA 92868

FACILITY NAME:	CAPRIANA		FACILITY NUMBER:	306006242
ADMINISTRATOR/ DIRECTOR:	REYNOLDS, TONYA		FACILITY TYPE:	741
ADDRESS:	460 LA FLORESTA DRIVE		TELEPHONE:	(714) 985-5500
CITY:	BREA	STATE: CA	ZIP CODE:	92821
CAPACITY: 200		CENSUS:	DATE:	10/03/2025
TYPE OF VISIT:	Case Management - Deficiencies	UNANNOUNCED	TIME VISIT/ INSPECTION BEGAN:	02:17 PM
MET WITH:	Marisa Zamudio		TIME VISIT/ INSPECTION COMPLETED:	04:22 PM

NARRATIVE

Licensing Program Analyst (LPA) Samer Haddadin conducted a Case Management – Deficiency Visit at the facility. Upon arrival, LPA met with Memory Care Director (MCD), and and Excusive Director Tonya Reynolds who granted entry into the facility. Marisa Zamudio, who granted entry into the facility.

The facility submitted a Special Incident Report (SIR) to Community Care Licensing regarding an elopement incident that occurred on September 26, 2025. According to the report, at approximately 6:40 p.m., R1 was observed missing from their room during a routine status check. An All-Call was initiated via walkie, and staff began a head count while searching for R1. At approximately 7:15 p.m., the facility received a call from the Brea Police Department advising that R1 had been located outside of the facility.

Nursing staff and other employees immediately responded to assist R1. Upon return, R1 was assessed and showed no signs or symptoms of pain or injury. As a precautionary measure, 911 was contacted, and R1 was transported to UCI Medical Center for further evaluation. The resident's primary care physician and power of attorney were subsequently notified.

Based on the information obtained during this visit, deficiencies are being cited under Title 22, Division 6 of the California Code of Regulations. See LIC809D. Immediate civil penalties are being assessed. See LIC421IM. An exit interview was conducted, and copies of this report, including appeal rights, were provided to MCD, Marisa Zamudio.

NAME OF LICENSING PROGRAM MANAGER: Alisa Ortiz

NAME OF LICENSING PROGRAM ANALYST: Samer Haddadin **LICENSING PROGRAM ANALYST SIGNATURE:**	**DATE:** 10/03/2025
I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE:	**DATE:** 10/03/2025

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.

- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a

deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

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Created By: Samer Haddadin On 10/03/2025 at 01:06 PM
Link to Parent Document Below:

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY **FACILITY EVALUATION REPORT (Cont)**	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION , 770 THE CITY DR., SUITE 7100 ORANGE, CA 92868

FACILITY NAME: CAPRIANA **FACILITY NUMBER:** 306006242

DEFICIENCY INFORMATION FOR THIS PAGE: **VISIT DATE:** 10/03/2025

Deficiency Type POC Due Date / Section Number		DEFICIENCIES		PLAN OF CORRECTIONS(POCs)	
Type A 10/06/2025 **Section Cited**	1 2 3 4 5 6 7	87464(f)(1)Basic services shall at a minimum include: (1) Care and supervision as defined in Section 87101(c)(3) and Health and Safety Code section 1569.2(c).Based on record review, the licensee did not ensure required			
	8 9 10 11 12 13 14	care and supervision when R1 was unaccounted for from approximately 6:40 p.m. to 7:15 p.m. on 9/26/2025 and was later located off premises by law enforcement. This failure to provide care and supervision posed an immediate health and safety risk to R1	8 9 10 11 12 13 14	The plan must include the corrective actions taken to ensure adequate supervision of residents, measures implemented to prevent future elopements, and staff training specific to resident safety and monitoring.	
	1 2 3 4 5 6 7				
	1 2 3 4 5 6 7				

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

NAME OF LICENSING PROGRAM MANAGER:	Alisa Ortiz
NAME OF LICENSING PROGRAM ANALYST:	Samer Haddadin

LICENSING PROGRAM ANALYST SIGNATURE: 	**DATE:** 10/03/2025
I acknowledge receipt of this form and understand my appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE: 	**DATE:** 10/03/2025