

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 306005546
Report Date: 09/20/2022
Date Signed: 09/20/2022 01:09:37 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CCLD Regional Office, 770 THE CITY DR., SUITE 7100 ORANGE, CA 92868
FACILITY EVALUATION REPORT	

FACILITY NAME:	REATA GLEN ORANGE COUNTY CCRC LLC	FACILITY NUMBER:	306005546
ADMINISTRATOR:	NASRATY, SUZANNE	FACILITY TYPE:	741
ADDRESS:	2 LAS ESTRELLAS LOOP	TELEPHONE:	(949) 545-2250
CITY:	RANCHO MISSION VIEJO	STATE:	CA
CAPACITY:	840	ZIP CODE:	92694
TYPE OF VISIT:	Case Management - Other	CENSUS:	574
MET WITH:	Suzanne Nasraty	DATE:	09/20/2022
		UNANNOUNCED TIME BEGAN:	11:55 AM
		TIME COMPLETED:	01:30 PM

NARRATIVE	
1	Licensing Program Analysts (LPAs) Kimberly Lyman and Andrea Mendivil made an unannounced case
2	management visit to the facility to follow up on a "Decision and Order" received by Community Care
3	Licensing (CCL) on 09/09/2022. LPAs met with Administrator Suzanne Nasraty and explained the
4	reason for the visit. Human Resources Director Lynda Early was present as well.
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6	Decision and Order effective 09/06/2022 indicates Staff 1 (S1) is excluded from employment in the
7	facility. S1 attempted employment at the facility as a custodian but was denied due to an exemption
8	needed to clear background. The staff did not pursue an exemption and S1 was never hired at the
9	facility. LPA reviewed facility personnel records and S1 is not present on any records for employment or
10	termination.
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17	Exit interview conducted and a copy of this report was left at the facility.
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NAME OF LICENSING PROGRAM MANAGER: Alisa Ortiz
NAME OF LICENSING PROGRAM ANALYST: Kimberly Lyman

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 09/20/2022

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 09/20/2022

This report must be available at Child Care and Group Home facilities for public review for 3 years.