

Department of SOCIAL SERVICES

Community Care Licensing

COMPLAINT INVESTIGATION REPORT

Facility Number: 306004796
Report Date: 01/09/2026
Date Signed: 01/09/2026 11:46:43 AM

Unsubstantiated

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION ORANGE COUNTY RO, 770 THE CITY DR., SUITE 7100 ORANGE, CA 92868
COMPLAINT INVESTIGATION REPORT	

This is an official report of an unannounced visit/investigation of a complaint received in our office on **12/16/2025** and conducted by Evaluator Alvaro Ramirez Jr.

PUBLIC	COMPLAINT CONTROL NUMBER: 22-AS-20251216152141
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FACILITY NAME: HUNTINGTON TERRACE	FACILITY NUMBER: 306004796
ADMINISTRATOR: MIKE MARION	FACILITY TYPE: 740
ADDRESS: 18800 FLORIDA ST	TELEPHONE: (714) 848-8811
CITY: HUNTINGTON BEACH	STATE: CA
CAPACITY: 185	ZIP CODE: 92648
MET WITH: Timarie Breslin-Business Office Manager	DATE: 01/09/2026
	UNANNOUNCED TIME BEGAN: 08:36 AM
	TIME COMPLETED: 12:01 PM

ALLEGATION(S):

1	Facility did not allow resident visitation
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INVESTIGATION FINDINGS:

1	Licensing Program Analyst (LPA) Alvaro Ramirez, Jr. conducted an unannounced visit to deliver findings on the above allegation received on December 16, 2025. LPA was greeted and granted entry into the facility and met with Business Office Manager (BOM) Timarie Breslin. LPA explained the reason for the visit.
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6	This Department has investigated the complaint alleging that facility did not allow resident visitation. Regarding the allegation the following was revealed: During the interviews with individuals eight of ten individuals denied the allegation. During the course of the interviews with residents, Resident 1 (R1) reported that her boyfriend, R7 is not being allowed to visit her. Per R1, her boyfriend gets upset when things do not go his way. During the investigation LPA reviewed the Huntington Terrace notification letters dated July 1, 2025, and September 3, 2025, for R7. Per letter dated July 1, 2025, it states yelling at another resident...amounts to harassment and is a violation of our House Rules. Per letter dated September 3, 2025, it states should you engage in any future conduct in violation of the community's written policies,
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CONTINUED ON LIC9099-C...

SUPERVISORS NAME: Sheila Santos
LICENSING EVALUATOR NAME: Alvaro Ramirez Jr.
LICENSING EVALUATOR SIGNATURE:

DATE: 01/09/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

DATE: 01/09/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

LIC9099 (FAS) - (06/04)

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Control Number 22-AS-20251216152141

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
COMMUNITY CARE LICENSING DIVISION
ORANGE COUNTY RO, 770 THE CITY DR., SUITE 7100
ORANGE, CA 92868

COMPLAINT INVESTIGATION REPORT (Cont)

FACILITY NAME: HUNTINGTON TERRACE

FACILITY NUMBER: 306004796

VISIT DATE: 01/09/2026

NARRATIVE

1 we reserve the right to issue a new 30-Day Notice to Terminate. R7 moved out of Huntington Terrace on
2 October 27, 2025. LPA also reviewed the Huntington Terrace notification letter dated November 6, 2025,
3 for R7. Per letter, it states as a visitor you are required to sign in at the front desk...you refused to do so.
4 Per letter it states, your recent visits to Huntington Terrace were disruptive and inappropriate towards
5 other residents and staff. During the course of the of the interviews with staff, Staff 1 (S1) reported that
6 no resident has complained about visitor being denied entrance. Per S2, R1 has not been denied
7 visitors. S3 reported that the facility has not had an incident where R7 was denied visiting R1.
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9 Based on the information gathered during the investigation and review of documents obtained, LPA is
10 unable to ascertain if the allegation occurred as reported due to conflicting information. Although the
11 allegation may have happened or is valid, there is not a preponderance of the evidence to prove or
12 refute the alleged violation occurred; therefore, this allegation is deemed UNSUBSTANTIATED.
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14 For today's visit, there were no citations issued per Title 22, Division 6 of the California Code of
15 Regulations.
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17 LPA conducted an exit interview with BOM Breslin, and a copy of this report was provided to the facility.
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SUPERVISORS NAME: Sheila Santos
LICENSING EVALUATOR NAME: Alvaro Ramirez Jr.
LICENSING EVALUATOR SIGNATURE:

DATE: 01/09/2026

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