

# Department of SOCIAL SERVICES

*Community Care Licensing*

## COMPLAINT INVESTIGATION REPORT

Facility Number: 306004761

Report Date: 03/09/2026

Date Signed: 03/09/2026 04:45:18 PM

### Unfounded

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION CCLD Regional Office, 770 THE CITY DR., SUITE 7100 ORANGE, CA 92868
<b>COMPLAINT INVESTIGATION REPORT</b>	

This is an official report of an unannounced visit/investigation of a complaint received in our office on **03/02/2026** and conducted by Evaluator Sean Haddad

<b>PUBLIC</b>	<b>COMPLAINT CONTROL NUMBER: 22-AS-20260302152212</b>
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<b>FACILITY NAME:</b> CAMBRIDGE COURT	<b>FACILITY NUMBER:</b> 306004761
<b>ADMINISTRATOR:</b> LAUREN CHON	<b>FACILITY TYPE:</b> 740
<b>ADDRESS:</b> 1621 COMMONWEALTH AVENUE, EAST	<b>TELEPHONE:</b> (714) 992-1750
<b>CITY:</b> FULLERTON	<b>STATE:</b> CA
<b>CAPACITY:</b> 99	<b>ZIP CODE:</b> 92831
<b>MET WITH:</b> Hannah Choe	<b>CENSUS:</b> 82
	<b>DATE:</b> 03/09/2026
	<b>UNANNOUNCED TIME BEGAN:</b> 01:00 PM
	<b>TIME COMPLETED:</b> 05:00 PM

### ALLEGATION(S):

1	Staff mishandled a resident's personal belongings
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### INVESTIGATION FINDINGS:

1	This unannounced inspection is being conducted by Licensing Program Analyst (LPA) Sean Haddad for the purpose of investigating the above-mentioned complaint allegation. LPA met with Staff #1 (S1)
2	
3	Hannah Choe, discussed the purpose of the inspection, and explained the allegation. Administrator (AD)
4	Lauren Chon appeared via telephone.
5	
6	The investigation into the allegation that staff mishandled a resident's personal belongings revealed the following: During the course of the investigation, LPA inspected the facility, interviewed AD and residents,
7	
8	and obtained and reviewed copies of the resident roster and staff roster.
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10	CONTINUED
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<b>Unfounded</b>	<b>Estimated Days of Completion:</b>
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**SUPERVISORS NAME:** Armando J Lucero  
**LICENSING EVALUATOR NAME:** Sean Haddad  
**LICENSING EVALUATOR SIGNATURE:**

**DATE:** 03/09/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

**FACILITY REPRESENTATIVE SIGNATURE:**

**DATE:** 03/09/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

LIC9099 (FAS) - (06/04)

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**Control Number** 22-AS-20260302152212

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CALIFORNIA DEPARTMENT OF SOCIAL SERVICES  
COMMUNITY CARE LICENSING DIVISION  
CCLD Regional Office, 770 THE CITY DR., SUITE 7100  
ORANGE, CA 92868

## COMPLAINT INVESTIGATION REPORT (Cont)

**FACILITY NAME:** CAMBRIDGE COURT

**FACILITY NUMBER:** 306004761

**VISIT DATE:** 03/09/2026

### NARRATIVE

1 It was alleged that money and personal items have gone missing from a resident's room. LPA inspected  
2 the facility, conducted health and safety checks on residents, and observed no health and safety issues.  
3 LPA interviewed AD who denied the allegation, stating that there have been no recent reports of lost or  
4 missing items, residents are encouraged to not bring money or valuables to the facility or to secure them  
5 if they do decide to bring them, and that any reports of theft are investigated. LPA interviewed the  
6 resident at issue who denied that any of their money or personal items were lost or stolen. LPA  
7 interviewed an additional nine residents and did not obtain any information corroborating theft or  
8 properly loss issues at the facility.  
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10 The Department has investigated the above allegation and found it to be Unfounded, meaning the  
11 allegation was false, could not have happened, or is without reasonable basis. An exit interview was  
12 conducted and a copy of this report was discussed with and provided to facility representative.  
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**SUPERVISORS NAME:** Armando J Lucero  
**LICENSING EVALUATOR NAME:** Sean Haddad  
**LICENSING EVALUATOR SIGNATURE:**

**DATE:** 03/09/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

**FACILITY REPRESENTATIVE SIGNATURE:**

**DATE:** 03/09/2026

LIC9099 (FAS) - (06/04)

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