

Department of SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 306002955

Report Date: 12/09/2025

Date Signed: 12/09/2025 12:35:52 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION ORANGE COUNTY RO, 770 THE CITY DR., SUITE 7100 ORANGE, CA 92868
FACILITY EVALUATION REPORT	

FACILITY NAME:	BROOKDALE NOHL RANCH	FACILITY NUMBER:	306002955
ADMINISTRATOR/SARAH DEVORE		FACILITY TYPE:	740
DIRECTOR:		TELEPHONE:	(714) 974-1616
ADDRESS:	380 S ANAHEIM HILLS RD	STATE:	CA
CITY:	ANAHEIM HILLS	ZIP CODE:	92807
CAPACITY:	266	CENSUS:	105
TYPE OF VISIT:	Case Management - Annual Continuation	DATE:	12/09/2025
		UNANNOUNCED TIME VISIT/INSPECTION	08:00 AM
MET WITH:	Lisabelle Paranda - Business Office Manager	BEGAN:	
		TIME VISIT/INSPECTION	12:45 PM
		COMPLETED:	

NARRATIVE

1 On December 12, 2025, Licensing Program Analysts (LPAs) Eboni Bentley and Jenifer Tirre conducted
2 an unannounced required 1-Year Annual Continuation visit using the CARE Inspection Tool. Upon arrival
3 at the facility, LPAs introduced self and were granted entry into the facility by staff, after stating the
4 purpose of the visit. Executive Director/Administrator (ED) Sarah DeVore arrived at the facility and
5 remained to assist during the visit.
6

7 The facility is a five-level structure licensed to operate for 164 non-ambulatory residents with a hospice
8 waiver for 25. All required postings were observed in the entry way of the facility. The Complaint Poster,
9 'See Something, Say Something,' (PUB 475) was available and posted in the correct size. Emergency
10 disaster drills were last conducted on November 18 and November 28, 2025. First aid kit contains all the
11 necessary elements. Smoke alarms and carbon monoxide detectors were last inspected by Johnson
12 Controls on October 3 and October 8, 2025, per the inspection report. Nineteen fire extinguishers were
13 observed throughout the facility. All were mounted, charged, and last serviced on June 1, 2025. Liability
14 Insurance is effective February 1, 2025 through February 1, 2026.
15

16 Cleaning supplies and sharp items were observed inaccessible to residents in care. LPA conducted an
17 audit of ten resident files, six staff files, and medication and medication administration review. Staff
18 interviews were conducted.
19

20 No deficiencies are being cited during today's visit. An exit interview was conducted, and a copy of this
21 report was provided to Executive Director/Administrator Sarah DeVore at exit.
22
23
24
25

NAME OF LICENSING PROGRAM MANAGER: Lourdes Montoya

NAME OF LICENSING PROGRAM ANALYST: Eboni Bentley



DATE: 12/09/2025

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:


DATE: 12/09/2025

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically III, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.