

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 306000688
Report Date: 05/14/2026
Date Signed: 05/14/2026 05:29:03 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION ORANGE COUNTY RO, 770 THE CITY DR., SUITE 7100 ORANGE, CA 92868
FACILITY EVALUATION REPORT	

FACILITY NAME:	ROYAL INN, THE	FACILITY NUMBER:	306000688
ADMINISTRATOR/DIRECTOR:	ALAN L. SHELLEY	FACILITY TYPE:	740
ADDRESS:	23272 DOWNLAND	TELEPHONE:	(949) 472-9001
CITY:	LAKE FOREST	STATE:	CA
CAPACITY:	6	ZIP CODE:	92630
TYPE OF VISIT:	Case Management - Deficiencies	CENSUS:	5
	UNANNOUNCED	DATE:	05/14/2026
		TIME VISIT/INSPECTION	04:30 PM
MET WITH:	Alan Shelley - Licensee/Administrator	BEGAN:	
		TIME VISIT/INSPECTION	05:00 PM
		COMPLETED:	

NARRATIVE	
1	<p>On May 14, 2026, Licensing Program Analyst (LPA) Eboni Bentley conducted a case management after observing a deficiency while conducting complaint visit: 22-AS-20260504125007.</p> <p>Per record review and admission, the facility admitted a resident without obtaining a Physician's Report, Admissions Agreement, and additional required records in compliance with Title 22 regulations.</p> <p>Per interview with Administrator (Admin) Alan Shelley stated, the facility admitted a resident on a temporary basis of 5 days and did not obtain any written paperwork for the resident. During today's visit, LPA observed Resident #1 (R1) sitting in the common living room with three other residents. LPA also observed R1's personal belongings in R1's room that Admin previously identified as vacant.</p> <p>A deficiency was cited as per Title 22 Division 6 Chapter 8.</p> <p>An exit interview was conducted, and a copy of this report, LIC809-D, LIC811, and appeal rights were provided to Administrator Alan Shelley.</p>
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NAME OF LICENSING PROGRAM MANAGER:	Kevin Saborit-Guasch
NAME OF LICENSING PROGRAM ANALYST:	Eboni Bentley

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 05/14/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 05/14/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically III, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

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Created By: Eboni Bentley On 05/14/2026 at 04:40 PM
Link to Parent Document Below:

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION , 770 THE CITY DR., SUITE 7100 ORANGE, CA 92868
FACILITY EVALUATION REPORT (Cont)	

FACILITY NAME: ROYAL INN, THE

FACILITY NUMBER: 306000688

DEFICIENCY INFORMATION FOR THIS PAGE:

VISIT DATE: 05/14/2026

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
Type B 05/22/2026 Section Cited CCR 87458(a)	1 (a) Prior to a person's acceptance as a 2 resident, the licensee shall obtain 3 documentation of a medical 4 assessment, signed by a licensed 5 medical professional .., to be kept in the 6 resident's record. 7 This requirement is not met as evidenced by:	1 Licensee will submit all required record 2 (including medical assessment, 3 tuberculosis test, admission agreement) 4 for R1 by POC due date. 5 6 7
	8 Based on interview and record review, 9 no medical assessment, tuberculosis 10 test, admission agreement, and 11 required documents were completed for 12 one of five residents. which poses a 13 potential health, safety or personal 14 rights risk to persons in care.	8 9 10 11 12 13 14
	1 2 3 4 5 6 7	1 2 3 4 5 6 7
	1 2 3 4 5 6 7	1 2 3 4 5 6 7

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

NAME OF LICENSING PROGRAM MANAGER:	Kevin Saborit-Guasch
NAME OF LICENSING PROGRAM ANALYST:	Eboni Bentley

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 05/14/2026

I acknowledge receipt of this form and understand my appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 05/14/2026