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Department of

SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 286804176
Report Date: 07/28/2026
Date Signed: 07/29/2026 04:35:26 PM

Document Has Been Signed on 07/29/2026 04:35 PM **- It Cannot Be Edited**

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY **FACILITY EVALUATION REPORT**	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SANTA ROSA RO, 1450 NEOTOMAS AVENUE, STE. 100 SANTA ROSA, CA 95405

FACILITY NAME:	GREENHILLS CARE HOME, THE		FACILITY NUMBER:	286804176
ADMINISTRATOR/ DIRECTOR:	GANTAN, KAMILEE G.		FACILITY TYPE:	740
ADDRESS:	115 THAYER WAY		TELEPHONE:	(707) 558-8487
CITY:	AMERICAN CANYON	STATE: CA	ZIP CODE:	94503
CAPACITY: 24		CENSUS: 24	DATE:	07/28/2026
TYPE OF VISIT:	Required - 1 Year	UNANNOUNCED	TIME VISIT/ INSPECTION BEGAN:	10:30 AM
MET WITH:	Kamilee Gantan, Administrator		TIME VISIT/ INSPECTION COMPLETED:	04:45 PM

NARRATIVE

At approximately 10:30 AM, Licensing Program Analyst (LPA) Julie Florio arrived unannounced to conduct a required 1-year annual inspection and met with Kamilee Gantan, Administrator. Facility is a Residential Care Facility for the Elderly (RCFE) with twenty-four (24) residents in care. Facility serves memory care residents, with a Hospice waiver for ten (10) and approval for four (4) bedridden residents. Facility has a delayed egress system in place.

At approximately 11:30 AM, LPA initiated a tour of the facility with Administrator and observed the following: Facility is a one story building, was a comfortable temperature, and passageways were free from obstructions. LPA observed egress devices activated and staff responded timely. LPA observed the CCLD reporting poster missing from the community common areas. Administrator immediately ordered one and agreed to post it in a conspicuous place which is visible to the public. Facility has the remaining required postings in the common areas which are accessible to the public. Water temperature in communal bathroom number 4 measured 126.8 degrees F. Administrator posted a hot water warning immediately and agreed to have the maintenance team adjust the water heater. The water temperatures in the remaining community bathrooms measured within the allowable range of 105 to 120 degrees F per Title 22 regulations. LPA observed a supply of paper products available for residents. Residents' bedrooms were inspected and observed to have all the appropriate furnishings as outlined regulations. Facility has at least two days of perishable food and one week of non-perishable foods, as well as an emergency water supply. Medications were centrally stored and locked. There are outdoor shaded seating areas for activities.

LPA observed residents engaged in activities in common areas. Facility has internet service and an internet access device designated for resident use. Facility telephone was tested and operational during inspection.

Continued on LIC809C...

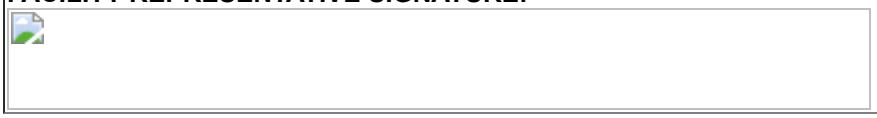
Bethany Moellers

Julie Florio

DATE: 07/28/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 07/28/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.

- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically Ill, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY **FACILITY EVALUATION REPORT (Cont)**	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SANTA ROSA RO, 1450 NEOTOMAS AVENUE, STE. 100 SANTA ROSA, CA 95405

FACILITY NAME: GREENHILLS CARE HOME, THE **FACILITY NUMBER:** 286804176

VISIT DATE: 07/28/2026

NARRATIVE

Continued from LIC809C...

Facility's last fire inspection was conducted 12/2025. Fire extinguishers were observed fully charged and were last inspected 04/2026. Emergency Disaster Plan was reviewed and updated 08/2022. Facility conducts monthly disaster drills with the most recent drill conducted 07/2026. Facility has two back up generators for emergency preparedness. Facility has emergency lighting. First aid kits were inspected and administrator ordered additional kits to ensure all the required items are within them.

At approximately 1:00 PM, LPA conducted file review of five (5) staff files and five (5) resident files. All staff files reviewed contained all of the required documents, proof of current First Aid and CPR certifications, and proof of the required annual and annual medication training hours. All resident files reviewed were observed to contain all of the required documentation.

Residents families coordinate medical and dental appointments as well as transportation to and from appointments. However, facility will assist with this planning and coordination as needed when residents have the need. Facility does not handle P&I cash resources

LPA reviewed medications and medication records which were observed stored and maintained in compliance with regulation.

LPA obtained a copy of the facility's current liability insurance.

Updated copies of the following documents are to be submitted to CCL within 30 days of this visit:

- **LIC500 - Personnel Roster (updated)**
- **LIC610D - Emergency Disaster Plan (updated)**

Exit interview conducted with Administrator whose signature on form confirms receipt of documents.

NAME OF LICENSING PROGRAM MANAGER: Bethany Moellers
NAME OF LICENSING PROGRAM ANALYST: Julie Florio
LICENSING PROGRAM ANALYST SIGNATURE:
DATE: 07/28/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:
DATE: 07/28/2026