

Department of
SOCIAL SERVICES

Community Care Licensing

FACILITY EVALUATION REPORT

Facility Number: 277209489
Report Date: 07/02/2026
Date Signed: 07/02/2026 07:46:27 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY		CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION FRESNO RO, 1314 E SHAW AVE FRESNO, CA 93710	
FACILITY EVALUATION REPORT			
FACILITY NAME: COTTAGES OF CARMEL		FACILITY NUMBER:	277209489
ADMINISTRATOR/KELLIE SHEARER		FACILITY TYPE:	740
DIRECTOR:			
ADDRESS:	26245 CARMEL RANCHO BLVD.	TELEPHONE:	(831) 620-1800
CITY:	CARMEL	STATE: CA	ZIP CODE: 93923
CAPACITY: 78		CENSUS: 56	DATE: 07/02/2026
TYPE OF VISIT:	Case Management - Incident	UNANNOUNCED TIME VISIT/	
		INSPECTION	09:06 AM
		BEGAN:	
MET WITH:	Administrator Kellie Shearer	TIME VISIT/	
		INSPECTION	11:30 AM
		COMPLETED:	

NARRATIVE	
1	Licensing Program Analyst (LPA) Vadim Gorban conducted an unannounced visit today to conduct a
2	case management visit. LPA met with Administrator Kellie Shearer, and explained the purpose of the
3	visit.
4	
5	During this visit LPA toured the facility and observed residents in care.
6	The facility reported incident on June 24th, 2026 that occurred on June 23rd, 2026 with resident (R1)
7	while providing care by staff (S1) in unpleasant manner. Staff made resident feel uncomfortable and
8	scared by staff getting in personal space and raising her voice toward resident. Administrator was
9	notified of the incident , Staff was immediately suspended pending investigation.
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11	LPA requested facility files for review by 7/10/26 .
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15	Exit interview conducted with Administrator, report signed and copy of this report with appeal rights
16	provided for facility records.
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NAME OF LICENSING PROGRAM MANAGER: Shawna Doucette	
NAME OF LICENSING PROGRAM ANALYST: Vadim Gorban	

LICENSING PROGRAM ANALYST SIGNATURE:



DATE: 07/02/2026

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:



DATE: 07/02/2026

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

DEFICIENCIES A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

PLANS OF CORRECTION (POCs) The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

CORRECTION NOTIFICATION The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

CIVIL PENALTIES The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

PENALTY NOTICE GIVEN The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

APPEAL RIGHTS The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

AGENCY REVIEW The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

EMAIL REQUIREMENT Adult Community Care Facilities, Residential Care Facilities for the Chronically III, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

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Created By: Vadim Gorban On 07/02/2026 at 10:13 AM
Link to Parent Document Below:

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FACILITY EVALUATION REPORT (Cont)	

FACILITY NAME: COTTAGES OF CARMEL **FACILITY NUMBER:** 277209489
DEFICIENCY INFORMATION FOR THIS PAGE: **VISIT DATE:** 07/02/2026

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
Type B 07/10/2026 Section Cited CCR 87468.1(a)(1)	1 87468.1 Personal Rights of Residents 2 in All Facilities. (1) To be accorded 3 dignity in their personal relationships 4 with staff, residents, and other persons. 5 This requirement was not observed as 6 evidenced by: 7	1 The facility administrator will provide 2 corrective actions and will submit to 3 LPA by email by POC due date. 4 5 6 7
	8 The facility failed to provide safe 9 accommodation to one out of 56 10 residents, which poses potential health 11 and safety risk to persons in care. 12 13 14	8 9 10 11 12 13 14
	1 2 3 4 5 6 7	1 2 3 4 5 6 7
	1 2 3 4 5 6 7	1 2 3 4 5 6 7

Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.

NAME OF LICENSING PROGRAM MANAGER:	Shawna Doucette
NAME OF LICENSING PROGRAM ANALYST:	Vadim Gorban
LICENSING PROGRAM ANALYST SIGNATURE:	
	DATE: 07/02/2026

I acknowledge receipt of this form and understand my appeal rights as explained and received.	
FACILITY REPRESENTATIVE SIGNATURE:	
	DATE: 07/02/2026