

# Department of SOCIAL SERVICES

Community Care Licensing

## FACILITY EVALUATION REPORT

Facility Number: 216804022

Report Date: 12/18/2025

Date Signed: 12/18/2025 02:53:37 PM

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STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY	CALIFORNIA DEPARTMENT OF SOCIAL SERVICES COMMUNITY CARE LICENSING DIVISION SANTA ROSA RO, 1450 NEOTOMAS AVENUE, STE. 100 SANTA ROSA, CA 95405
<b>FACILITY EVALUATION REPORT</b>	

FACILITY NAME:	OAKMONT OF NOVATO	FACILITY NUMBER:	216804022
ADMINISTRATOR/DIRECTOR:	DAVIS, SCOTT	FACILITY TYPE:	740
ADDRESS:	1465 S. NOVATO BLVD.	TELEPHONE:	(628) 215-1200
CITY:	NOVATO	STATE:	CA
CAPACITY:	118	ZIP CODE:	94947
TYPE OF VISIT:	Case Management - Incident	CENSUS:	85
		DATE:	12/18/2025
		UNANNOUNCED TIME VISIT/INSPECTION:	01:30 PM
		BEGAN:	
MET WITH:	Scott Davis, Executive Director	TIME VISIT/INSPECTION:	03:00 PM
		COMPLETED:	

### NARRATIVE

1 LPA Loera conducted a case management visit to amend complaint 21-AS-20251104102911 to be  
2 findings of unsubstantiated and to issue a citation under personal rights.  
3  
4 On 10/17/2025 Community Care Licensing (CCL) received an incident report regarding resident (R1)  
5 and resident (R2). Incident report states R1 was involved in an altercation with R2 on 10/11/2025. On  
6 10/11/2025 around 4:15am, R1 was found yelling in the hallway for help and said R2 came into their  
7 room and "slapped them in the face". Staff (S1) went into R1s room and found R2 still in the room and  
8 was still agitated and was not re-directable. Police were called to take a report and helped escort R2  
9 back into their own room. No injuries were noted or visible. **(Deficiency cited; 87468.1(a)(1))**  
10  
11 Deficiencies are cited from the California Code of Regulations (CCRs), and/or the Health and Safety  
12 Code. Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date,  
13 may result in a civil penalty assessment.  
14  
15 Exit interview conducted.  
16  
17  
18  
19  
20 Copy of report, LIC811(confidential names), LIC809D, Plan of Corrections, and Appeal Rights discussed  
21 and provided to Executive Director.  
22  
23  
24  
25

NAME OF LICENSING PROGRAM MANAGER: Kimberley Mota

NAME OF LICENSING PROGRAM ANALYST: Anthony Loera

**LICENSING PROGRAM ANALYST SIGNATURE:**


DATE: 12/18/2025

**I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.**

**FACILITY REPRESENTATIVE SIGNATURE:**


DATE: 12/18/2025

**This report must be available at Child Care and Group Home facilities for public review for 3 years.**

**FACILITY EVALUATION REPORT** California law requires a public report of each licensing visit/inspection. This report is a record for the facility and the licensing agency. This report is available for public review; therefore, care is taken not to disclose personal or confidential information. Inquiries concerning the location, maintenance, and contents of these reports may be directed to the Licensing Program Analyst or Regional Office whose address and telephone number are listed on the front of this form.

**DEFICIENCIES** A deficiency is an instance of noncompliance with licensing requirements, including applicable statutes, regulations, interim licensing standards, operating standards, and written directives. Applicants/ licensees must be notified in writing of all licensing deficiencies. Deficiencies are listed on the left side of this form, and the applicable licensing requirement upon which the deficiency is identified. There are two types of deficiencies:

- Type A deficiencies are violations of licensing requirements that, if not corrected, have a direct and immediate risk to the health, safety, or personal rights of persons in care.
- Type B deficiencies are violations of licensing requirements that, without correction, could become a risk to the health, safety, or personal rights of persons in care, a recordkeeping violation that could impact the care of said persons and/or protection of their resources, or a violation that could impact those services required to meet the needs of persons in care.

**PLANS OF CORRECTION (POCs)** The licensing agency is required to establish a reasonable length of time to correct a deficiency. In order to set the time, the licensing agency must take into consideration the seriousness of the violation, the number of persons in care involved, and the availability of equipment and personnel necessary to correct the violation. Applicants/licensees are requested to provide a specific plan for each violation on the right side of the form across from each deficiency. The more specific the plan, the less chance exists for any misunderstanding in setting time limits and reviewing corrections. The applicant/licensee who encounters problems beyond their control in completing the corrections within the specified time frame may request and may be granted an extension of the correction due date by the licensing agency.

**CORRECTION NOTIFICATION** The applicant/licensee is responsible for completing all corrections and promptly notifying the licensing agency of corrections. Applicants/licensees are advised to keep a dated copy of any correspondence sent to the licensing agency concerning corrections, or if corrections are telephoned to the licensing agency, the date, person contacted, and information given.

**CIVIL PENALTIES** The licensing agency is required by law to issue a Penalty Notice, when applicable, to all facilities holding a license issued by the licensing agency, or subject to licensure, except Certified Family Homes, Resource Families, and Foster Family Homes, or any governmental entity.

**PENALTY NOTICE GIVEN** The statement concerning civil penalties serves as a penalty notice on this Licensing Report and failure to correct cited licensing deficiencies will result in civil penalties. Applicants/ licensees are required to pay civil penalties when administrative appeals have been exhausted and in accordance with any payment arrangements made with the licensing agency.

**APPEAL RIGHTS** The applicant/licensee has a right without prejudice to discuss any disagreement in this report with the licensing agency concerning the proper application of licensing requirements. The applicant/ licensee may request a formal review by the licensing agency to amend or dismiss the notice of deficiency and/ or civil penalty. Requests for review shall be made in writing within 15 business days of receipt of a deficiency notification or civil penalty assessment. Licensing deficiencies may be appealed pursuant to the procedures in the LIC 9058 Applicant/Licensee Rights.

**AGENCY REVIEW** The licensing agency review of an appeal may be conducted based upon information provided in writing by the applicant/licensee. The applicant/licensee may request an office meeting to provide additional information. The applicant/licensee will be notified in writing of the results of the agency review within 60 business days of the date when all necessary information has been provided to the licensing agency.

**EMAIL REQUIREMENT** Adult Community Care Facilities, Residential Care Facilities for the Chronically III, and Residential Care Facilities for the Elderly are required to provide and maintain an active email address of record with the licensing agency.

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**Created By: Anthony Loera On 12/18/2025 at 01:49 PM**  
**Link to Parent Document Below:**

<p>STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY</p> <p><b>FACILITY EVALUATION REPORT (Cont)</b></p>	<p>CALIFORNIA DEPARTMENT OF SOCIAL SERVICES          COMMUNITY CARE LICENSING DIVISION          , 1450 NEOTOMAS AVENUE, STE. 100          SANTA ROSA, CA 95405</p>
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**FACILITY NAME:** OAKMONT OF NOVATO

**FACILITY NUMBER:** 216804022

**DEFICIENCY INFORMATION FOR THIS PAGE:**

**VISIT DATE:** 12/18/2025

Deficiency Type POC Due Date / Section Number	DEFICIENCIES	PLAN OF CORRECTIONS(POCs)
<p><b>Request Denied</b>            Type B            01/07/2026  <b>Section Cited</b>            CCR            87468.1(a)(1)</p>	<p>1 87468.1 Personal Rights of Residents            2 in All Facilities (a) Residents in all            3 residential care facilities for the elderly            4 shall have all of the following personal            5 rights: (1) To be accorded dignity in            6 their personal relationships with staff,            7 residents, and other persons. This            requirement is not met as evidenced by</p>	<p>1 Licensee to conduct training for all care            2 staff regarding personal rights of            3 residents. Licensee to provide            4 scheduled training date to CCL by POC            5 due date of 12/29/2025. Licensee to            6 submit proof of completed training for            7 all care staff to CCL by POC due date            01/07/2026.</p>
	<p>8 Based on observation and document            9 review, the licensee did not comply with            10 the section cited above as R2 slapped            11 R1 in the face which poses a potential            12 health, safety or personal rights risk to            13 persons in care.            14</p>	

**Failure to correct the cited deficiency(ies), on or before the Plan of Correction (POC) due date, may result in a civil penalty assessment.**

<b>NAME OF LICENSING PROGRAM MANAGER:</b>	Kimberley Mota
<b>NAME OF LICENSING PROGRAM ANALYST:</b>	Anthony Loera

**LICENSING PROGRAM ANALYST SIGNATURE:**



**DATE:** 12/18/2025

**I acknowledge receipt of this form and understand my appeal rights as explained and received.**

**FACILITY REPRESENTATIVE SIGNATURE:**



**DATE:** 12/18/2025